

PRESENTATION TOPICS

CERTIFIED

5 Behaviors of a Cohesive Team
Effective Communication Using DiSC
6 Critical Practices of a Manager: Franklin-Covey

CUSTOM PRESENTATIONS

• Leadership Topics

Lead Yourself

Leadership Styles Emotional Intelligence StrengthsFinder Self-Awareness Vulnerability Self-Management Self-Renewal

Leading Others

Team Building
Coaching for Performance
Conflict Management
Creating Vision and Mission Statement
Engaging Talent
Developing Direct Reports
Having Difficult Conversations
Restoring Relationships
Team Collaboration
Active Listening
SMART Goals

Leading Organizations

Building Your Business Acumen Financial Terms Budget Planning Process Corporate Partnerships Strategic Planning Process Total Organizational Effectiveness Culture Shift Competing Values Culture Model

Successful Supervision Topics

- Business Writing and Effective Documentation
- Basic Conflict Management and Mediation
- o Applied Conflict Management & Mediation
- Applied Coaching Skills
- Accountability
- Performance Management and Performance Reviews
- Effective Communication: Assertiveness Training
- Problem Solving
- Decision Making
- Giving Feedback
- Identifying Communication Barriers
- Disability Etiquette
- Writing Effective Supervisor Notes
- Effective Training Techniques
- Active Listening
- Time Management
- Delegation
- Stress Management



Caryn Bedford is certified as a Senior Human Resources Professional (SPHR) and has focused her career in the areas of talent development, talent acquisition, and employee engagement. Caryn has previously worked for non-profits including a state-wide insurance association, a vocational rehabilitation organization, a retirement services organization and with university career services. She obtained her master's degree in University Administration with an emphasis in Career Development from Michigan State University and a bachelor's degree in psychology from Eastern Michigan University. She has also earned a certificate in Leadership from the University of Michigan, is a Certified Professional Coach (CPC) in Energy Leadership, and a certified DiSC and 5 Behaviors Facilitator.