

Training Topics

Certified in:

- Effective Communication Using DiSC
- 5 Behaviors of a Cohesive Team
- 6 Critical Practices of a Manager: Franklin-Covey

Created:

- Using a Coach Approach: Coaching Skills for Managers
- Creating a High Trust Culture
- Strategic Planning Process
- Creating Professional Development Plans
- Culture, Recruitment, Retention and Engagement
- Generational Differences
- Having Hard Conversations
- iThrive: Leadership Development for Mid-Level Managers
 - Lead Yourself

Leadership Styles

Emotional Intelligence

StrengthsFinder

Self-Awareness

Vulnerability

Self-Management

Self Renewal

Leading Others

Team Building

Coaching for Performance

Conflict Management

Creating a Team Vision and Mission Statement

Engaging Talent

Developing Direct Reports

Having Difficult Conversations

Restoring Relationships

Team Collaboration

Active Listening

SMART Goals

Leading Organizations

Building Your Business Acumen

Financial Terms

Budget Planning Process

Corporate Partnerships

Strategic Planning Process

Total Organizational Effectiveness Culture Shift Competing Values Culture Model

Successful Supervision Topics

- Business Writing and Effective Documentation
- o Basic Conflict Management and Mediation
- o Applied Conflict Management & Mediation
- Applied Coaching Skills
- Accountability
- o Performance Management and Performance Reviews
- Effective Communication: Assertiveness Training
- Problem Solving
- Decision Making
- Giving Feedback
- Identifying Communication Barriers
- Disability Etiquette
- Writing Effective Supervisor Notes
- Effective Training Techniques
- Active Listening
- Time Management
- Delegation
- Stress Management

• Train the Trainer

- o Creating Transformational Training Experiences using ADDIE
- Classroom Delivery & Management

• HR Compliance Training

- Anti-Harassment
- Code of Ethics
- Safety

Career Development

- o Resume Writing
- Job Search Methods
- o Building a Personal Brand
- Negotiating Salaries
- Career Exploration
- o Interview Skills

Caryn Bedford is certified as a Senior Human Resources Professional (SPHR) and has focused her career in the areas of talent development, talent acquisition, and employee engagement. Caryn has previously worked for non-profits including a state-wide insurance association, a vocational rehabilitation organization, a retirement services organization and with university career services. She obtained her master's degree in University Administration with an emphasis in Career Development from Michigan State University and a bachelor's degree in Psychology from Eastern Michigan University. She has also earned a certificate in Leadership from the University of Michigan, is a Certified Professional Coach (CPC) in Energy Leadership, and a Certified DiSC Facilitator.