



ALTERATIONS FAQ'S

INITIAL FITTING

- **WHEN DO YOU TAKE FITTINGS OR CONSULTS?**
FITTINGS ARE AVAILABLE MONDAY-SATURDAY, FROM 10-11AM AND 3-5:30PM. PLEASE SEND A FEW DAYS/TIMES THAT WORK FOR YOU, AND I'LL ADD YOU TO THE SCHEDULE. SATURDAY TIMES FILL QUICKLY, SO AVAILABILITY MAY BE LIMITED.
- **HOW LONG IS MY FITTING?**
BRIDES, CUSTOM CLOTHING, AND HEIRLOOM DRESSES: 1 HOUR.
EVERYONE ELSE: 30 MINUTES.
IF YOU AND YOUR PARTY ARE BRINGING MULTIPLE DRESSES, LET ME KNOW SO I CAN ADJUST THE TIMING.
- **DO I NEED MY DRESS IN HAND TO BOOK?**
NO-YOU CAN PRESCHEDULE AS SOON AS YOU KNOW THE ESTIMATED ARRIVAL OF YOUR DRESS. THE SCHEDULE BOOKS UP QUICKLY; PRESCHEDULING SECURES YOUR SPOT.
- **WHEN SHOULD I SCHEDULE MY BRIDAL INITIAL FITTING?**
YOUR FIRST FITTING SHOULD BE SCHEDULED ABOUT 3-4 MONTHS BEFORE YOUR WEDDING DAY TO ALLOW ENOUGH TIME FOR MULTIPLE ADJUSTMENTS. TO SECURE A SPOT IN THIS TIMEFRAME, IT'S BEST TO START THE CONVERSATION AND BOOK AS EARLY AS POSSIBLE-IDEALLY AS SOON AS YOU KNOW YOUR DRESS'S ESTIMATED ARRIVAL. POPULAR DATES FILL QUICKLY!
- **WHAT IF I EXPERIENCE WEIGHT CHANGES OR PREGNANCY?**
NO WORRIES. EARLY BOOKING HOLDS YOUR SPOT, AND YOUR FITTING SCHEDULE WILL BE CUSTOMIZED TO ACCOMMODATE ANY SIZE CHANGES SO YOUR DRESS FITS PERFECTLY ON YOUR BIG DAY.
- **WHEN SHOULD PROM/HOMECOMING/BRIDESMAID/MOTHER OF THE BRIDE/GROOM AND GUEST APPOINTMENTS BOOK?**
REACH OUT AS SOON AS YOU KNOW YOU'LL NEED ALTERATIONS. PRE-SCHEDULING GUARANTEES A SPOT AND AVOIDS LAST-MINUTE RUSHES.

VIRTUAL ESTIMATES VS. IN-STUDIO CONSULTS

- **CAN I GET AN ESTIMATE VIRTUALLY?**
YES! SEND A PHOTO OF YOURSELF IN YOUR DRESS AND A DESCRIPTION OF WHAT YOU'D LIKE DONE, AND I'LL PROVIDE A FREE ROUGH ESTIMATE.
- **IS THERE A FEE FOR IN-PERSON CONSULTS?**
IF YOU PREFER AN IN-PERSON CONSULT BEFORE YOUR INITIAL FITTING, A \$30 FEE APPLIES.

RUSH ORDERS

- CAN YOU ACCOMMODATE RUSH ORDERS?

RUSH ORDERS DEPEND ON THE SEASON AND CURRENT WORKLOAD. PRE-SCHEDULING IS HIGHLY RECOMMENDED—EVEN IF YOU ANTICIPATE WEIGHT CHANGES OR ARE PREGNANT—SO WE CAN MAKE A PLAN. LAST-MINUTE REQUESTS MAY NEED TO BE DECLINED IF THE SCHEDULE IS ALREADY FULL.

HOW TO PREPARE FOR A FITTING

- SHOULD GARMENTS BE CLEAN AND PRESSED BEFORE FITTINGS?

IF YOUR GARMENT HAS BEEN WORN, PLEASE HAVE IT CLEANED FIRST. WHEN SEAMS ARE PRESSED DURING ALTERATIONS, ODORS CAN BECOME NOTICEABLE. CLEANER GARMENTS MAKE THE PROCESS BETTER FOR EVERYONE. THIS MAY NOT APPLY TO SAMPLE SALE DRESSES.

- WILL YOU STEAM/PRESS THE FINAL GARMENT BEFORE PICKUP?

WHILE ALL SEAMS AND HEMS THAT I ALTER WILL BE PRESSED, I DO NOT OFFER STEAMING OR FULL PRESSING OF ENTIRE GARMENTS. RECOMMENDATIONS FOR STEAMING AND PRESSING SERVICES ARE AVAILABLE.

FITTINGS & RETURN APPOINTMENTS

- HOW MANY FITTINGS SHOULD I EXPECT?

ABOUT 80% OF PROJECTS REQUIRE JUST A DROP-OFF AND PICKUP. EXTENSIVE ALTERATIONS (BODICE/SKIRT RESHAPING) MAY NEED MORE—THIS WILL BE EXPLAINED AT YOUR FIRST FITTING.

- WHAT SHOULD I BRING TO THE RETURN FITTING?

BRING THE SAME ITEMS AS YOUR INITIAL FITTING: SHOES, CORRECT UNDERGARMENTS, AND ALL ACCESSORIES THAT AFFECT FIT.

- WHAT IS YOUR PAYMENT POLICY?

PAYMENTS VIA CASH, CHECK, OR VENMO. DOWNPAYMENTS ARE REQUIRED FOR ORDERING SPECIALTY FABRICS OR ITEMS.

CUSTOM CLOTHING, COSTUMES & DRESSES

- TURNAROUND FOR CUSTOM WORK:
3-5 MONTHS.

- DO YOU ACCEPT CUSTOM PROM DRESS REQUESTS?

ONLY OUTSIDE OF PROM SEASON. FOR A CUSTOM PROM DRESS, CONTACT ME IN THE FALL TO ENSURE WINTER COMPLETION. NO NEW CUSTOM PROM GARMENTS AFTER FEBRUARY.