



Starting October 2023, there will no longer be call outs sent for disconnects. The last day to pay and the disconnect day will be listed on the bottom of your water bill and on the City website.

Please note that the disconnect day and the last day to pay will vary from month to month based on the due date of the bill, so make sure that you look on the City website and on your water bill to avoid being disconnected.

If your payment is not received by close of business on the last day to pay, you will receive a \$25.00 disconnect fee. If your services are disconnected, you will receive an additional \$25.00 reconnect fee. To have the services turned back on, the following must be paid: **Past due balance + late fee (\$15.00) + Disconnect Fee (\$25.00) + Reconnect fee (\$25.00)**. A total of \$65.00 in fees if payment is not paid by the due dates.

To avoid additional fees, we encourage you to pay your bill by the due date listed on your bill. If you don't pay the bill by the due date, you will receive a \$15.00 late fee. Disconnects are issued for any balance of \$10.00 or more, so if you receive a late fee and pay the past due balance but not the late fee, the services will be disconnected.

Thank you,  
City of Bevil Oaks, Office Manager

A handwritten signature in blue ink, which appears to read "Sabrenna Crain", is written over a horizontal line.

Sabrenna Crain