

Dear Patient,

We are submitting a testing order to ReproSource to have your semen analysis performed using their @Home Collection supplies. For your convenience, this process allows you to collect and ship your semen specimen from the convenience of your home.

What to Expect Next

Receive your first call from ReproSource Client Services (~5 minutes)

Within 48 hours of receiving your testing order, a ReproSource Client Services representative will contact you by phone to provide an overview of the process, answer questions about cost & insurance, and collect your shipping fee. At the end of this call, the representative will send you an email with a link to online instructional videos that will review the details for using the @Home Collection supplies.

Receive and store your supplies (~5 minutes)

According to the date that you specify during your initial conversation with ReproSource, you will receive your @Home Collection supplies, and place one of the items in the freezer, as shown in the instructional videos.

Receive your second call from ReproSource Client Services (~5 minutes)

Within 24 hours of receiving your @Home Collection supplies, you will receive a second phone call from your ReproSource Client Services representative. They will verify that you have stored the items appropriately, and will answer any questions that you may have about the instructional videos.

Collect and ship your specimen (~90 minutes)

On the day that you have selected, you will collect and ship your specimen to ReproSource via FedEx using the shipping labels provided in your supplies. Once your specimen is received by ReproSource, your semen analysis will be performed and the results will be sent directly to your ordering physician.

We are pleased to be able to offer you this convenient option for specimen collection, and we encourage your timely participation in the process to ensure that we can proceed with your care as quickly as possible.

Should you have any additional questions about the @Home Collection process, you may contact ReproSource Client Services at 1.800.667.8893 (option 1). Furthermore, if you would like watch the @Home Collection instructional videos ahead of your first call to ReproSource, please go to: www.TestKitInfo.com.