

## As of July 1<sup>st</sup>, 2023 – Curbside Garbage and Recycling Service

On July 1<sup>st</sup>, 2023, the Village of North Portal will be changing garbage and recycle service from community bins to curbside carts. Each customer will be provided with a garbage cart and a recycle cart for their use.

**Garbage will be picked up every FRIDAY starting July 7<sup>th</sup>, 2023**

**Recycling will be picked up every other THURSDAY starting July 13<sup>th</sup>, 2023**

A calendar of pickup dates will be posted at the post office, on the village Facebook page and on our website [www.villageofnorthportal.ca](http://www.villageofnorthportal.ca)

### How do I use the carts?

On garbage or recycling pickup days, please:

1. Have your cart on the edge of street facing out with the arrows on the top pointing towards the street.
2. Have your cart out by 7am on pickup day
3. Leave at least 1 meter of space on either side of the cart

Please note:

- Loose garbage should be bagged; this will keep loose items from blowing onto street.
- Feel free to use plastic or paper bags of any size.
- Large items do not have to be bagged but must fit inside the bin.
- Please don't pack garbage in or exceed 200 pounds of waste.
- **Only waste INSIDE the cart will be collected.**
- Please keep your cart clean and take care of it.
- Do not place hot ashes, construction debris, or hazardous waste, such as oil, paint cans, etc., in the cart.
- Do not paint or write on the cart.

### Why are we changing from bins to carts?

There are numerous reasons why council has decided to make the change. Many residents have requested curbside service for years. Council felt that our community would look better without the larger bins on our roadsides and greenspaces. The bins attract rodents and other animals and are often used and abused by non-residents. Curbside service will eliminate the need to lift garbage overhead to throw it in the bins. Residents will most likely find curbside service more convenient.

### Will this service be more expensive?

No. The overall cost for garbage removal is about the same and may be less depending on how much people recycle. Your monthly fee will remain at \$20 in 2023.

## Why are we getting recycle carts? I don't recycle. May I just cancel mine?

Our agreement with GFL includes garbage and recycling so everyone will receive a garbage cart and a recycling cart. There will not be an option remove the recycle cart from your bill.

However, did you know that the village receives money based on how much we recycle? Yes, that's right, **we get money back for recycling!** North Portal is part of the Multi-Material Stewardship Western program (<https://www.mmsk.ca/>) so it pays to recycle. This money helps offset the cost of garbage removal which in turn helps the village keep your waste removal fees low.

## What can I put in the recycle bin?

- Flattened corrugated cardboard and paperboard (i.e. empty cereal boxes, empty detergent boxes, empty tissue boxes) placed loosely in the cart
- Newspapers, flyers, inserts, junk mail
- Magazines, catalogues, paperback books, hardcover books (with covers and spine removed)
- Telephone books
- Gift and packing paper (except aluminum or shiny paper)
- Brown paper bags, tissue roll cores, gift and packing paper, paper egg cartons
- Shredded paper -please bag
- Aluminum soft drink and beer cans
- Household tin cans (please rinse)
- Milk cartons and jugs (please rinse and remove caps)
- Juice cartons, boxes and aseptic containers (please rinse)
- Plastic soft drink and water bottles (please remove caps)
- Place plastic shopping bags inside another bag and tie; includes clean plastic food wrap and clean plastic product wrap
- Glass liquor bottles – Household glass; clear, green or brown (please rinse and remove lids). No cups, dishes, ashtrays, window glass, mirrors, Pyrex, ceramics, light bulbs or crystal
- Household plastic containers and bottles – must have the recycling arrows with a number (#1 through #7) on the bottom. (A container with the arrows but no number means the container is made from recycled materials, but may not be recyclable itself and cannot be accepted)



For a full list of recyclables, please visit

<https://gflenv.com/our-services/for-home/residential-solid-waste/recycling-collection/acceptable-materials/>

## What do I do if I have a large amount of garbage to get rid of?

The Village will still get a large bin for use during spring and fall clean-up season. This will be for garbage rate payers only. You may also get a bin delivered to your property for your personal use by contacting GFL or another provider. You will be responsible for paying the provider directly for private bin service.

## **Help! I have a medical condition that makes it difficult/impossible for me move my cart to the street.**

Please contact Lindsay at the village office right away and she will arrange GFL medical assist for you.

## **My cart is broken. Now what?**

Contact the village office for a new cart in exchange for the old one, free of charge.

## **There is too much snow on the road. Where do I put my cart?**

Severe weather will most likely mean a rescheduling of garbage pickup. Visit the Village of North Portal Facebook page for updates.

## **Carts will not work for me. I want a bin.**

Commercial businesses may require a bin to meet their garbage needs. If you have decided to arrange for bin service directly with a waste removal provider, please contact the village office and we will adjust your account. ***Please note this means you will not be eligible to use the large spring and fall clean-up bins.***

Your private bin must be located on your property. Bins CANNOT be placed permanently on the road allowance, village lots or other public land or in a place where the sight or smell creates a nuisance.