

OUR SERVICES

We specialise in providing supported living services with accommodation to adults in need of social care.

We are committed to providing successful outcomes for adults who may challenge existing service provision. We have a combined 40 years of experience in supporting vulnerable adults with challenging or complex needs who may have experienced difficulties in finding suitable services to meet their needs. Our services offer a pathway to greater independence.

Our specialist support services:

- **Autism Care and support**
- **Learning disability support**
- **Mental health support**
- **Supported living services**
- **Positive behavioural support**

WHO WE ARE

Headway Support Homes Ltd was founded in June 2019. The directors have over 40 years of experience working in the health and social care industry, working with forensic mental health clients, learning disability clients, clients with autism and clients with personality disorders. We consider valuing people as the key to achieving goals and life's fulfilment.

At our service, every person is treated with dignity and respect and is supported in every aspect of their lives. Our high-quality support packages are delivered through dedicated staff trained to meet individual needs and help them progress.

CONTACT US

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London, E17 4DB

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07710049849

HEADWAY SUPPORT HOMES LTD

Rise By Lifting Others



We offer supported living, emergency placement, and respite services. We operate 24 hours a day, 7 days a week



OUR APPROACH

Positive
Range of
Options to
Avoid
Crisis and Use
Therapy

OUR COMMITMENT

- Tenancy management
- Committed to providing successful outcomes
- Positive behavioural management
- Promoting independence, choice and control
- Managing medication and side effects
- Mental, and physical health and well-being
- Emotional support
- Developing life skills
- Budget management
- Shopping and cooking skills
- Social skills and behaviour management
- Accessing services
- Liaison with professional services
- Liaison with relatives
- Dealing with disputes with neighbours
- Support based on individual needs
- Situated in the heart of the local communities
- Safe therapeutic environments
- Providing privacy and independence of living on their own
- Encouragement of integration into the local community
- Person-cantered support plans to meet individual needs
- Promoting independence within a risk-managed setting.

MISSION STATEMENT

OUR VISION

Our vision is to work collaboratively with our clients, partners and multi discipline agencies because we believe that insights from these groups will always inform, challenge and improve what we do. We aim to open a specialist fully accredited autism service in the London Borough of Waltham Forest within the next 12 months.

OUR VALUES

Integrity, empowerment, trust, excellence and aspiration

OUR MISSION

To provide services that we will be proud for our loved ones to receive

FACILITIES

- Individual rooms
- Rooms with En-suite facilities are adequately decorated.
- Remote-controlled colour TV
- Dressing Table
- Wardrobe
- Chest of drawers

SAFETY

An emergency lighting system comes into operation automatically in the event of any power failure. Extensive fire precautions, including smoke detectors and self-closing fire-resistant doors, are fitted. Regular safety checks and fire drills are carried out following instructions from the local fire officer.

HEAD OFFICE

The head office of Headway Support Homes Ltd is situated at **21 Carnaton Road, Waltham Forest, London E17 4DB**, in the heart of Upper Walthamstow.

It is within walking distance to all amenities, e.g. the High Road, shops, Day Care Centre, Health Centres and facilities, e.g. YMCA, Fitness Centre, and Community College. It also has excellent public transport links, with regular buses going to Walthamstow Central, Tottenham Hale, and Wood Green Shopping Centre.

This location serves as the main hub for our operations, complemented by other branches to provide comprehensive support across the UK.

OTHER LOCATIONS

- **The Fairway:** 7 The Fairway, N14 4PA
- **Parsonage Lane:** 5 Parsonage Lane, EN2 0AL
- **Hillingdon:** Hillingdon Little Road, UB3

ACTIVITIES

Activities are a necessary part of everyday life. They are needed for mental, physical and social stimulation. We can arrange activities for both groups and individuals and are open to suggestions for activities/ outings.

Activities Offered:

- Card/ board games
- Gardening
- Shopping trips
- Visits to the park and museum
- Local fetes
- Quizzes
- Picnics
- Bowling
- Swimming
- Kitchen skills
- Menu planning
- Music
- Daily newspapers/magazines

OUR SOUTHGATE SERVICE

COMMUNAL AREA



Our Southgate service features 7 comfortable ensuite rooms, complemented by a welcoming communal kitchen, a spacious hall, and a serene garden. These shared spaces foster social interaction and provide an engaging environment where service users participate in activities designed to support and accelerate their recovery journey.



GARDEN

KITCHEN



BEDROOM



ENSUITE



OUR HILLINGDON SERVICE



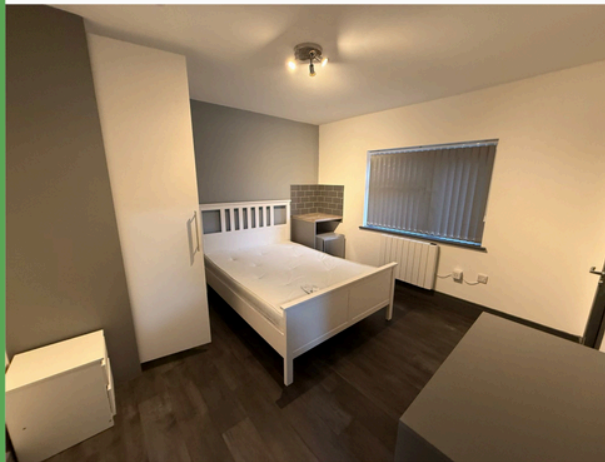
Our Hillingdon service features 6 well-designed ensuite rooms, a communal kitchen, and a versatile hall. These shared spaces foster a sense of community and provide an engaging environment where service users participate in activities to support and accelerate their recovery journey.



COMMUNAL AREA



ENSUITE



BEDROOM

NOTICE BOARD



KITCHEN

OUR HILLINGDON SERVICE

BEDROOM



BEDROOM



WALKWAY & STAIRCASE



COMMUNAL AREA WITH TV

BEDROOM



BEDROOM

