



### Boarding Service Contract

*This agreement and any supplement referred to herein apply to all visits by your pet to Big Hill Boarding.*

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone Number: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_

Email: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Veterinarian Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

***Who, besides yourself, is authorized to pick up your pets?***

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Pet's Name: \_\_\_\_\_ Age: \_\_\_\_\_ Breed: \_\_\_\_\_

MALE/FEMALE SPAYED or NUETERED - YES/NO Color: \_\_\_\_\_ Weight: \_\_\_\_\_

When last Distemper/Parvo Combo Vaccine given: \_\_\_\_\_

When last Rabies Vaccine given: \_\_\_\_\_

*Please provide copy of veterinary certificate of vaccines given.*

Additional considerations in the care of your pet: \_\_\_\_\_

Medication Needed: \_\_\_\_\_ Food Instructions/Brand: \_\_\_\_\_

Is pet allowed to be socialized in "play time" with other dogs: YES / NO Is pet aggressive? YES / NO

**ALL VACCINES MUST HAVE BEEN GIVEN BY A LICENSED VETERINARIAN.**

**Vaccines required for Dogs to stay:** Pets must be current on Distemper I Parvo combo, Rabies, Bordetella per veterinarian protocol. (Encouraged to be given two weeks prior to arrival)

**Vaccines required for Cats to stay:** Pets must be current on Distemper combo (Fvrcp), Rabies.

**Mealtime Instructions:** We recommend you bring your own food to avoid upset tummies and keep the pet regular. Please bring in serving size baggies/container. However, BHB can provide food for the pet for an additional \$3.00/day fee, BHB will not be held responsible for any food allergies or complications that may occur.

1. *Please limit toys and blankets to "2" items. Put your name and pet's name on items. BHB does provide bedding and toys and will not be responsible for lost items.*
2. *Throughout your pet's stay, potty breaks, open exercise, feeding, and interaction are all included.*
3. *If your pet requires Veterinarian care while at Big Hill Boarding and you or your representative cannot be reached, we have sole discretion to engage in any medical decisions that need to be made concerning the health and safety of your pet and other's at the facility.*
4. *Reservations are required. A valid credit card number is required to hold your reservation. Cancellations with less than 48 hours notice will be charged. All charges incurred for the pets stay shall be paid in full by owner upon drop off of pet.*

**By signing this form you are acknowledging the information to be correct and up to date. Your further acknowledge that you have read and agree to the terms & conditions on both the front and back of this agreement.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

# Terms & Conditions for Boarding

This is a contract between Big Hill Boarding LLC (hereinafter called "BHB" and the pet owner (hereinafter called "Owner".)

1. By signing this contract and leaving his/her pet with BHB, Owner certifies to the accuracy of all information given regarding the pet.
2. Owner agrees to pay the rate for boarding in effect on the date the pet is checked into BHB.
3. All charges incurred by Owner shall be payable at the time of check-in . Charges begin on the day you leave your pet. Check out time is 12:00 pm on the Departure Date and additional charges will be due for late check-out. BHB shall have, and is hereby granted a lien on the pet for all unpaid charges resulting from boarding pet at BHB. Owner will be responsible for all attorney's fees and costs incurred by BHB in collection .
4. Should Owner be unable to collect pet in person, then a representative of Owner must provide proof of identity along with a phone call from Owner to provide proper account verification. Full payment must be received by BHB before pet can be released. Please notify BHB in advance if this should become the case.
5. Owner agrees to pay all costs and charges for special services requested, and all veterinary costs incurred on the pet's behalf while the pet is in the care of BHB.
6. Once a booking is made, a reservation is held for that animal for the dates booked. During non-holidays, we require a minimum notice 48 hours before your check-in date or advance payment of 100% of the original boarding fee. During holiday/peak periods, we require a 5 day minimum notice before your check-in date or advance payment of 100% of the original boarding fee. ANY reservation that falls over a holiday/peak period is considered a holiday/peak reservation and therefore requires 5 days' notice. (I.e. you are booked December 20- December 30, you would need to cancel your reservation by December 13th as your reservation falls over a holiday.) Holiday/peak periods include but are not limited to New Year's Day, Martin Luther King Day, President's Day, Easter, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving, Christmas and the entire months of June, July and August, spring break and fall break.
7. We take the failure to pay and/or failure to uphold bookings very seriously and will seek payment by all legal means. THIS Agreement shall be construed according to the Laws of the State of Montana. Venue for any action on this Agreement shall be in Fallon County, Montana.
8. BHB reserves the right to require a deposit at any time and all prices are subject to change. Reservations made more than 2 calendar months in advance must be pre-paid. . This pre-payment is for regular boarding fees only. Any additional services and charges will be added at the time of check in. This pre-payment is non-refundable.
9. IF PET BECOMES ILL OR REQUIRES PROFESSIONAL ATTENTION,OR IF YOUR PET(S) SHOTS ARE EXPIRED OR EXPIRE DURING THEIR STAY BHB MAY IN ITS SOLE DISCRETION OBTAIN VETERINARY SERVICES, THE COST OF WHICH SHALL BE PAID BY THE OWNER. You acknowledge and agree that in the unlikely event your pet becomes ill or injured, or if your Pet has a pre-existing condition which is aggravated by its stay at BHB and requires professional attention, or if your Pet passes away during its stay, we will attempt to notify you or your Agent. You hereby authorize BHB to obtain or provide any such veterinary services at your additional expense. If you refuse medical treatment for your pet, BHB, in its sole discretion, may engage the services of a veterinarian and/or administer medicine to make your Pet as comfortable as possible until picked up by you or your Agent, and you hereby authorize us to provide any such service at your additional expense.
10. BHB charges a minimum return Check Fee of \$25.00.
11. If after 7 days your account with BHB is not paid, it will be turned over to our Collection Department, which will incur late fees and interest at the annual rate of 18%.
12. Owner understands that BHB is not responsible for dirty, damaged, or destroyed belongings.
13. BHB will apply Flea & Tick prevention to any boarding pet if we find evidence of fleas or ticks. Owner is responsible for the costs associated with these items.
14. Owner specifically represents to BHB that the pet has not been exposed to rabies, and has received annual vaccines for rabies, parvo & distemper combo, kennel cough. Owner will supply copy of vaccination record prior to first boarding stay.
15. If Owner's pet is old and/or not in good health, the Owner is advised . A kennel can be a very stressful place for a pet that is old or not in good health. BHB will do its best to care for your pet, but BHB is not responsible for the pet's well-being if it arrives with a vulnerability or predisposition to illness or injury.
16. OWNER RELEASES AND HOLDS BHB HARMLESS FROM ALL CLAIMS THAT ALLEGEDLY ARISE DURING THE TIME THAT THE PET IS IN THE CUSTODY OF BHB STEMMING FROM SICKNESS, DISEASE, THEFT, DEATH OR INJURY WHICH MAY BE SUFFERED BY THE PET OR FROM ANY OTHER CAUSE WHATSOEVER, ARISING OUT OF OR CONNECTED IN ANY WAY WITH THE BOARDING OF THE PET EXCEPT AS CAUSED BY THE INTENTIONAL ACTS OR GROSS NEGLIGENCE OF BHB, ITS AGENTS, AND/OR EMPLOYEES.
17. While your pet is staying at BHB, he/she may come into contact with other pets. Every effort will be made to ensure you pet's safety . You acknowledge and agree that if your Pet is injured by another pet, YOU HEREBY RELEASE BIG HILL BOARDING LLC AND ITS OWNERS, AGENTS, AND EMPLOYEES FROM ANY LIABILITY FOR SUCH INJURY. If your Pet injures another Pet(s),Staff Member or other human being, you will be solely responsible for any injury and all associated cost for said injury to the Pet(s),Staff Member or others and YOU HEREBY RELEASE BIG HILL BOARDING LLC AND ITS AGENTS FROM ANY LIABILITY FOR SUCH COSTS. All pets coming into BHB are required to be vaccinated. However, it is still possible for your Pet to become ill, even if vaccinated. This is not due to any circumstance or condition at BHB and you agree that BHB is not liable for any illness suffered by your Pet during or after the stay, including but not limited to Tracheobronchitis (Canine/Kennel Cough).
18. Should you abandon your pet, all services with the exception of administering medications necessary to ensure Pet health and safety will be terminated. We will attempt to contact you by telephone and/or in writing using the information that you have provided, advising you that if your Pet is not picked up within a reasonable time period, your Pet will be deemed abandoned and we will deliver the Pet to a third party adoption agency, Animal Control, or other similar government agency. If you fail to pick-up your Pet for any reason, YOU RELEASE BIG HILL BOARDING LLC AND ITS AGENTS FROM ALL FURTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET.
19. This contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and BHB.
20. From time to time, BHB will photograph or video tape your pet. You authorize BHB to use these photos in Print, Online, TV and other forms of advertising.