

This document establishes the Standard Operating Procedure (SOP) and binding Liability Waiver for the zero-cost cold-chain packaging recovery program operated by PCM Lifecycle Solutions. This initiative diverts heavy, non-hazardous phase change materials (PCMs) and refrigerant gel packs from municipal solid waste streams, reducing corporate dumpster weight, cutting facility disposal costs, and fulfilling environmental sustainability targets.

1. STANDARD OPERATING PROCEDURE (SOP)

Operational protocols designed for seamless integration with zero clinical workflow disruption.

- **Equipment & Placement:** PCM Lifecycle Solutions provides a space-optimized, clearly labeled collection container to be stationed inside the partner facility's inventory breakdown, shipping receipt, or medication unpacking area.
- **Accepted Materials:** Only clean, non-hazardous, non-infectious commercial gel packs, coolant bricks, and phase change blocks that have remained strictly external to therapeutic products are approved for collection.
- **Prohibited Materials:** **Strictly prohibited items include** biohazard waste, patient-facing items, needles/sharps, empty prescription vials, pharmacological substances, or standard municipal cafeteria trash.
- **Logistics & Servicing:** Bins are serviced on a bi-weekly schedule or within 24 hours of an on-demand request via the container QR code. The PCM representative executes a silent, contactless swap-out of the full container for a sanitized, empty one.

2. TERMS OF AGREEMENT & LIABILITY RELEASE

Definitive legal protections governing material handling, transfer of title, and risk management.

Absolute Transfer of Title & Ownership: Upon physical placement of accepted packaging materials into the designated collection container or upon removal from the partner facility's physical premises, absolute ownership, legal title, and full property rights to the materials immediately and permanently transfer to PCM Lifecycle Solutions.

Comprehensive Release of Liability: The partner medical facility, along with its corporate entities, officers, clinicians, directors, and employees, is completely and irrevocably released from any and all liability, regulatory claims, damages, demands, or causes of action arising from the subsequent transport, storage, handling, sanitation, recycling, redistribution, or commercial resale of the collected materials.

Indemnification & Safe Handling: PCM Lifecycle Solutions assumes 100% operational and legal responsibility for all recovered materials post-collection. PCM Lifecycle Solutions guarantees that all materials will be processed, sanitized, and managed strictly through commercial, non-medical channels in accordance with standard environmental practices.

Zero-Cost & At-Will Terms: This service is provided 100% free of charge. No hidden logistics fees, service charges, or contractual penalties apply. This partnership operates entirely on an at-will basis; either party may modify, suspend, or terminate the pickup program instantly at any time by providing verbal or written notice.

PARTNER MEDICAL FACILITY

Authorized Representative Signature

Printed Name & Title

Facility / Clinic Name & Address

Date

PCM LIFECYCLE SOLUTIONS

Authorized Representative Signature

Printed Name & Title

PCM Lifecycle Solutions LLC

Date