



https://cwashingtonsveteranshomes.com

Welcome to the Collie Washington Veterans Home



Your Personal Handbook

Welcome to the Collie Washington Veterans Home



We are deeply honored and excited that you have chosen to reside with us. Your service to our country has been invaluable, and we extend our heartfelt gratitude for your sacrifices and dedication. We are thrilled to have you here and hope you find your stay with us pleasant, welcoming, accommodating, and comfortable.

Reshema Washington - Owner/Operator

USAR Veteran Collie Washington



This veteran home is dedicated to my father, Collie Washington, a retired USAR veteran who served our country.

Referencing Your Resources

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Department of Veterans Affairs - (800)698-2411
VA Crisis Line - Dial 988, then press 1
Sacramento VA Hospital - (800) 382-8387
VA Education and Training Benefits -(800)698-2411
Careers and Employment (800)698-2411
VA Community Care Network -(800)698-2411
National Call Center for Homeless Veterans -(800)698-241
Request VA Financial Hardship Assistance -(800)698-2411
VA Benefits for Family - (800)698-2411
Complete Guide to Scholarships, Grants, Aid for Military
Members, Veterans - (800)698-2411
Better Help - https://www.betterhelp.com/advice/
V A Housing Assistance - (800)698-2411

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All Others Call - (800)698-2411

Mission Statement

Our mission is to enable veterans and their families to lead fulfilling, productive lives. We express our profound gratitude for their service and sacrifices by offering maximum support. Our goal is to provide top-notch housing for the homeless veterans and those at risk of becoming homeless. We recognize the challenges they encounter and aim to help them overcome these hurdles. Our Veterans Home welcomes not only members of the United States Armed Forces; we are aware that veterans of the following face many issues and challenges;

Air Force - Transitioning from the Air Force to civilian life can be a difficult journey for many veterans.

Army - These veterans may require specialized assistance because they face unique challenges and needs after their military service.

Coast Guard – These Veterans face the risk of homelessness due to challenges like finding affordable housing, securing stable employment, or managing service-related disabilities.

Marines - They often face significant difficulties when transitioning back to civilian life, including the risks of homelessness, unstable employment, securing affordable housing, or managing service-related disabilities.

Navy - veterans often struggle with challenges like finding stable jobs, securing affordable housing, and managing service-related disabilities, which can increase their risk of homelessness.

Collie Washington Veterans Homes Chores List

- Washing dishes, pots, and pans
- Wiping down counters and tables
- Sweeping and mopping the kitchen floor
- General clean/Tidying up common areas (living room, dining room)
- Taking out the trash and recycling
- Vacuuming and sweeping floors
- Dusting furniture and surfaces
- #1 Scrubbing bathrooms (toilets, sinks, showers)
- Mopping floors throughout the house
- Cleaning windows and mirrors
- #2 Scrubbing bathrooms (toilets, sinks, showers)

Housing Accommodations

- · Newly renovated units with more housing options coming soon!
- · We offer support to help you find and keep stable housing.
- · If you're facing a housing crisis, we can provide emergency assistance;
- · Stay connected with free Wi-Fi;

Keyless, digital locks on all bedroom doors;

- · Laundry room available;
- · No need to worry about extra bills utilities are included;
- · Prepare your meals in our fully equipped kitchens;
- \cdot Feel safe and secure with 24/7 security cameras;
- · Relax in your fully furnished room;
- · Conveniently located near shopping, a public library, and public transportation;

Lawn service available;

- · On-street parking available;
- · We're here to support you every step of the way as you transition to civilian life, overcome challenges;

Our Goals

Our Veterans are an asset to our community, and we're committed to empowering them to thrive. Our dedication lies in offering respectful, compassionate, and professional support to our clients. We strive to establish enduring connections founded on trust, respect, and mutual success. To us, our clients are more than just transactions; they're collaborators in a collective journey. We extend our care and attention to them as valued friends, not simply customers. We're here for you, grateful for your service and the sacrifices you've made.

Values page 3

The Core Values of Our Organization

Integrity:

Integrity is crucial for Veterans, ensuring honesty, trustworthiness, and ethical conduct, fostering trust and respect among stakeholders. We uphold integrity through actions aligned with our mission, open communication, responsibility, and respect for all, while avoiding conflicts of interest.

Excellence:

Highest quality accommodations and hospitality to our veterans.

Courtesy, professionalism, and care and continuous improvement, and innovation.

Collaboration:

We value collaboration as a key factor for success. We work together as a team and with our community partners to achieve our mission. We respect each other's opinions, skills, and contributions, and we support each other's growth and development.

Values (Cont) page 4

Innovation:

We embrace creativity and new ideas to meet the evolving needs of our clients. We foster a culture of innovation by encouraging curiosity, experimentation, and learning. We challenge ourselves to think outside the box and explore new possibilities and opportunities.

Compassion:

We embrace creativity and new ideas to meet the evolving needs of our clients. We foster a culture of innovation by encouraging curiosity, experimentation, and learning. We challenge ourselves to think outside the box and explore new possibilities and opportunities