



Terms & Conditions

- If you permit that your dog be let off the lead, the carer requires that you accept full responsibility if your dog runs away or gets lost.
- Unvaccinated and unneutered dogs will be accepted at the owners own risk.
- Kloud 9 Dogz shall not be held responsible for pets that bite. Any expenses (medical or otherwise) associated with such an occurrence are strictly the responsibility of the client.
- Cancellations for regular walking must be received within 24 hours of scheduled visit to be credited for the daily walk fee. Cancellations within less than 24 hours notice will be charged at the full rate.
- Payment is expected before services are rendered.
- While boarding pets must be picked up no later than midday. Any time after that up until 4pm will be charged at an additional daily rate of 50%. From 4pm onwards there will be a full day charge applied.
- While boarding all food must be provided.
- Kloud 9 Dogz and its employees shall not be held responsible for any reactions or side effects pet suffers as a result of medication administration that has been approved by the client.
- Kloud 9 Dogz does not diagnose medical issues or offer veterinary services. We suggest that any veterinary or medical concerns be referred to a veterinarian.
- Client agrees to authorize Kloud 9 Dogz to handle any emergencies that may arise. In the event of an emergency, Kloud 9 Dogz will make every effort necessary to contact the client. Should repeated attempts to contact the client fail, Kloud 9 Dogz is granted the authority to act in his/her home and pet(s) best interest and remain available at the rate of €15 per hour.