



MAHALAKSHMI DEALCOM PVT LTD

Quality Statement

Mahalakshmi Dealcom Pvt Ltd - Light Vehicle Renting

At Mahalakshmi Dealcom Pvt Ltd, we are committed to providing our customers with the highest quality vehicle rental services. Our dedication to excellence is reflected in every aspect of our operations, ensuring that our customers experience reliability, safety, and satisfaction every time they choose our services.

Our Commitment to Quality:

- 1. Customer Satisfaction:** We prioritize the needs and expectations of our customers. We strive to deliver exceptional service by understanding and addressing their requirements, ensuring a seamless and enjoyable rental experience.
- 2. Reliable Fleet:** Our fleet of light vehicles is meticulously maintained and regularly serviced to guarantee optimal performance, safety, and cleanliness. We ensure that all our vehicles meet stringent quality standards before they are rented out.
- 3. Safety First:** Safety is our top priority. We adhere to rigorous safety protocols and conduct thorough inspections of our vehicles to ensure they are in excellent condition. Our team is trained to provide customers with essential safety information and support.
- 4. Continuous Improvement:** We are committed to continuously improving our services. We regularly seek feedback from our customers and use it to enhance our operations, processes, and offerings. Our goal is to exceed customer expectations through innovation and attention to detail.
- 5. Professional Staff:** Our team of professionals is dedicated to providing courteous, knowledgeable, and efficient service. We invest in ongoing training and development to ensure our staff can deliver the best possible customer experience.

Head Office: : 701, 7th Floor, Nile Complex, Old HB Road, Ranchi 834001, Jharkhand (India)

Registered Office: : 5A, Shantinika- tan Apartment, Kaikhali Main Road, PO - Airport, Kolkata 52 (India)



CIN : U51109WB2007PTC118668
Web: www.themahalakshmi.com
Phone: +91 651 3501035; Email: contact@themahalakshmi.com
ISO 9001:2015 & ISO 22000:2015 Certified
Member:



MAHALAKSHMI DEALCOM PVT LTD

6. Environmental Responsibility: We are committed to minimizing our environmental impact. We implement eco-friendly practices in our operations and maintain a fleet that includes fuel efficient and low emission vehicles.

7. Transparency and Integrity: We operate with honesty and transparency in all our dealings. Our rental policies, pricing, and terms are clearly communicated to our customers, ensuring they have all the information they need to make informed decisions.

At Mahalakshmi Dealcom Pvt Ltd, we are passionate about providing quality vehicle rental services that our customers can rely on. We are dedicated to setting the industry standard for excellence and look forward to serving you with the highest level of professionalism and care.

Contact Us:

Mahalakshmi Dealcom Pvt Ltd

702, Nile Complex Old HB road, Ranchi Jharkhand

contact@themahalakshmi.com

8877900070

