

Chargelink Privacy Policy

General

Chargelink is a mobile application for providing electric vehicle (“EV”) charging stations (hereinafter, the “Service”), provided and operated by Chargelink, Inc. (hereinafter, “Chargelink,” “we,” or “us”). This Privacy Policy (the “Policy”) applies to Chargelink’s website and any other mobile or online service and applications owned, controlled, or offered by Chargelink now or in the future (hereinafter, collectively, the “Platform”). Also, this Policy is subject to and must be read in conjunction with Chargelink’s Terms of Service (“Terms”), binding on all Platform users.

Chargelink collects certain non-personal information and certain personally identifiable information that may be used to provide you (“you” or “User”) with the Service, content, industry information, and advertisements. This Policy explains the information we collect about you, how we use the information, some of the security steps taken to protect the information, and the choices you have to review, revise and restrict our usage of this information.

When you use the Platform, you accept and agree to be bound by the terms outlined in this Policy. Chargelink reserves the right, at its sole discretion, to modify this Policy as we deem necessary or desirable. If we make any substantial changes, we will notify you by emailing the address registered with your account or by posting a notice of the change on this Platform. All changes to this Policy will be effective once we send an email notice to you or post a notice on our Platform. Nonetheless, these changes may not apply to any transactions before the effective date of such changes, which will appear on the bottom of this page. The changes will be effective immediately for new users of our Platform and any transactions by such new users. Therefore, we suggest you read this important notice containing our Policy from time to time to stay informed of any such changes. Please be advised that if you continue to use the Platform after receiving notification of any changes, even if you are aware, you accept and agree with the changes. If you find this Policy and Terms unacceptable, please discontinue using the Platform immediately.

For this Policy, the word “Use” implies accessing, using, or visiting the Platform or any of its components, websites, and pages, making use of any public forum related to Chargelink, registering (partially or entirely) in the Platform, and logging in and out.

Personal Information Collected by Chargelink

In order to enable you to register to receive the Service from Chargelink, we collect and store: (a) your full name; (b) mailing address (so that we can distinguish you from another customer that might have used the same name); (c) your phone number (so that

we can send you text alerts when your EV is done charging if you opt in to receive them); (d) your email (so that we can send you end of charging messages and communications about your account or our Services); (e) your vehicle make, model and production year (so that we will know what type of EV you're driving if you experience issues and so that we can determine if certain makes, models or model years of EVs are experiencing issues with our Services); (f) a password that you create when you create an account (so that you can log on); (g) a PIN that you set up when you create an account (so that you can access a charger using your email or phone and this PIN) (hereinafter, collectively the "Identity Information"); and (g) your credit card number, billing address and CCV number (so that we can collect payment for delivering you the Services) (hereinafter, collectively the "Payment Information"). When you create your account, you can select whether you want to get a text and/or an email notification when your EV has completed charging. You can change this at any time by logging into your account at the Platform.

Use of Information

When you use our Services, we store: (a) the identifier of the charger that was used; (b) the start and stop times for the charging session; (c) how much energy you received throughout the session; and (d) how much you were charged for the session (hereinafter, collectively the "Session Information"). We store your Identity Information in an encrypted database. Currently, the Identity Information and the Session Information information is stored indefinitely. This Policy will be updated if that is changed. Your Payment Information is not stored by Chargelink. When you enter a credit card number and CCV account during account creation or when updating your profile, we send said Payment Information to our credit card processing agency and they send us back a code that is only matched to your card number on their databases (the "Payment Code"), and we store the Payment Code so that we can use it to process future transactions from you. We don't retain the original credit card number or CCV code (and we have no means to use the Payment Code to get your credit card number) but we do retain the last four (4) digits of the credit card to research billing questions you may have.

Location Information

When you use our Platform, we have to access your GPS location to show you the location of the EV chargers around you and provide directions to them. We don't store your GPS location in our Platform. When you use our Platform, we also access your location through your browser to show you the location of EV chargers around you. We don't store your location through the use of cookies or any other means. You can mark certain EV chargers as your favorites, and we will store those favorites in your data. They are stored until you remove them from your favorites. We don't keep track of your past favorites. If you select the "Remember Me" option in our Platform, the Platform will use a cookie to remember your identity so that you don't have to log in each time you want

to use the Platform to access our Services. We don't try to track your activities on any web sites outside of ours by using cookies or any other means.

Cookie Policy

When you visit or register in the Platform, Chargelink may send a cookie or gif file ("Cookie") to assign an anonymous, unique identifier to your Internet browser and computer. A Cookie is a short string of data that allows our Platform to remember who you are, serving much like a unique membership ID. Chargelink uses Cookies to remember reference keys to some of your Platform preferences so that we can provide a more convenient experience during your next visit. A Cookie will be stored in your hard drive and contain non-personally identifiable information about you. You may delete or block Cookies from your browser, but this may affect the Platform's quality and performance. To disable and reject all Cookies, follow the instructions associated with your browser. Chargelink reserves the right to retain Cookie data indefinitely.

"Do Not Track" Signals

Chargelink may collect information from your online behavior by using technology to increase the effectiveness of advertisements or content provided on the Platform. Examples of online behavior that may be collected include, but are not limited to, responding to promotions or user advertisements, websites visited, and content accessed.

Currently, some browsers offer their users the option to select the "do not track" option in their preferences. These browsers, in turn, transmit signals to the websites with which the browser communicates. To the extent that there is no uniformity in the industry regarding the use of this type of technology, for the time being, Chargelink will not assign value or meaning to the "do not track" signals and Chargelink will not respond to them.

Third Parties

We do not share your Identity Information with any third parties. The owners of individual charging sessions ("Site Hosts") can view reports of the charging activities of their chargers, but those reports do not include Identity Information, only a numerical customer number. This allows the Site Hosts to know if they have a regular user, but not the identity of said user. Site Hosts have access to a report that has an entry for each charging session that shows: (a) the start and stop times; (b) the energy that was delivered throughout the session; (c) how much money their charger collected for the session; (d) the numerical customer number; and (e) how the session was authorized.

Disclosure of Information

Chargelink will not sell, rent or lease any personally identifiable or non-personally identifiable information you supply to Chargelink or generated by Chargelink to any third-party business, company, or commerce.

Chargelink may contract or employ other Site Hosts, companies, agents, or entities to send mail or email to you, fix internal problems about handling Identity Information, any other personally identifiable information, analyze data, provide business and marketing analysis, and perform other functions on behalf of Chargelink. If we do this, the use of information by such third parties shall be bound by this Policy, but Chargelink is not responsible for the acts or omissions of such third parties.

Chargelink reserves the right to release past or current the Identity Information if Chargelink believes that you are using or have used the Service or the Platform (or any part thereof): (i) in violation of the Terms of Service, as they may be amended from time to time; or (ii) to break the law. Additionally, Chargelink may release your Identity Information if: (i) such information is subpoenaed or ordered to be disclosed by any authority; or (ii) Chargelink is sold, acquired, or merges with any other entity.

Identity Information may be disclosed to the proper authorities in special situations where Chargelink has reason to believe that doing so is necessary to identify, contact, or bring legal action against anyone damaging, injuring, or interfering (intentionally or unintentionally) with Chargelink's rights, property, users, or anyone else who such activities may harm. Chargelink may reveal the Identity Information when it has been informed by law enforcement authorities or has established a good faith belief that the law requires Chargelink to do so.

The Platform may contain links to other websites ("External Links"). Chargelink is not responsible for the privacy practices of other websites. We encourage users to read the privacy statements of every website that collects personally identifiable information.

Security

Your Chargelink account information may be password-protected for privacy and security purposes. If the Platform or any part or component thereof requires the use of a password, you have the responsibility to maintain the secrecy and integrity of your password by taking reasonable measures to ensure that your password is not misused. You must notify Chargelink immediately should you suspect your password secrecy and integrity have been compromised.

Any registration by, use of, or access to the Platform by anyone under eighteen (18) years of age, is unauthorized, unlicensed, and in violation of the Chargelink's Terms of Use.

Newsletters

We send out newsletters to our customers to inform about new features, new charger locations, promotions or similar announcements. We use the email addresses from our customer database to send out the newsletters. If you don't want to take a survey, don't click on the link in the newsletter.

Contact Information and Inquiries

You can see your Identity Information and the Session Information at any time by logging into your account on our Platform. If you have any questions regarding your information and data while using the Platform, have questions about Chargelink's practices or would like to exercise your privacy rights, please contact Chargelink by any of the following: info@greenlinkventures.net or at (939) 204-2340.

This privacy policy was last updated on February 14, 2023.