

BROADBAND FACTS

Fixed Broadband Consumer Discloser

PIONEER TELEPHONE COMPANY

Service Plan: SILVER INTERNET 50Mbps Download/ 25Mbps Upload

Monthly Price: **\$80.00**

Price includes: **Unlimited Data**

Charges for additional data: **Not Applicable**

Introductory Rate: **Not Applicable**

Monthly Modem Rental: **\$0.00/Month**

The monthly price shown on this label does not obligate the consumer to enter into a contract, and no penalties are incurred for service disconnection.

Additional Charges/ Tariffed Charges

Service Order Fee @ Activation \$ 6.00

Central Office/ Provisioning Fee @ Activation \$ 7.00

One-Time Purchase Fees

Installation Fee \$150.00

(Installation Fee covers your battery backup, Wi-Fi Router, modem and Fiber connection) **Note:** One time fees will be applied only if the service location has never been hooked up to fiber or DSL.

Discounts with Bundling

Silver Internet with a landline when you add a landline to your services the monthly internet costs are \$65.00. Please note that a typical landline costs about \$30.00 per month. This fee is in addition to the \$65.00 for internet, so the total for internet with a phone line would be approximately \$95.00 monthly.

Pioneer Telephone Company participates in the FCC Lifeline program that provides a telephone or internet service discount to qualifying low-income consumers. Please visit our website for more information on services.

<https://www.pionnet.com>

Speeds provided with Bronze Internet

Typical Download Speed 50 Mbps

Typical Upload Speed 25 Mbps

Typical Latency 14 ms

Network Management Policy

<https://www.pionnet.com/policies>

Privacy Policy

<https://www.pionnet.com/policies>

Customer Support

Phone: 509.549.3511

Website: <https://www.pionnet.com>

After Hours Support:

509.549.HELP (4357)

Emergency Contacts:

Ray Summers @ 509.549.7297

Justin Siebert @ 509.549.3029

Learn more about terms used on this label. Visit the Federal Communications Commission's Consumer Recourse Center.

<https://www.fcc.gov/consumer>

Unique Plan Identifier: F001584275SILVER10050BBAND2