



Pioneer Telephone Company

P.O. Box 207 • LaCrosse, WA 99143
Phone: 509-549-3511 • Fax: 509-549-3514

Serving LaCrosse, Endicott, Winona, Hooper, Dusty, and Hay

Application for Service

— All Applicants Fill Out this Page —

Name: _____

Physical Address: _____

Mailing Address: _____

Present Employer: _____

Previous Address: _____

Social Security Number : _____

Cell Phone Number : _____

Credit References (utilities preferred):

1. _____

2. _____

3. _____



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— Complete If You Are Requesting Phone Service —

Do you want to be listed in the phone book? Yes No

(Note: There is a \$0.50 per month charge for an unlisted number)

If you checked Yes above, do you want your address listed too? Yes No

If you want to be listed in the phone book, please indicate how you want your name to appear in the phone book:

Do you want long distance? Yes No

Pioneer Telephone Company offers the following long-distance rates:

Intrastate – 14¢ per minute

Interstate – 10¢ per minute

Please choose which long distance company, or companies, you would like to provide your interstate and intrastate service.

Interstate Carrier:

- Pioneer Telephone
 Other _____

Intrastate Carrier:

- Pioneer Telephone
 Other _____

Name (print)

Signature

Date

(Pioneer Telephone Company will make every effort to place your service with the long distance carrier you chose. In the event that your service is inadvertently connected to a different company, we will assume liability only to the extent of connecting your number to your chosen company at the earliest opportunity after you notify us.)

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Optional Calling Features

Below is a list of the most popular calling features Pioneer Telephone offers. Please select which ones, if any, you would like to add to your phone service.

Select	Call Feature	Description	Price
	Call Forwarding	Immediately transfers incoming calls to another number of your choice	\$1.50
	Call Waiting	A tone alerts you of incoming calls while you're on the phone, allowing you to transfer between calls	\$1.50
	Caller ID	Displays the name and phone number of incoming calls	\$4.00
	Distinctive Ringing	Allows two phone numbers to use a single telephone line by assigning a distinctive ring to the second line	\$5.00
	Last Call Return	Automatically redials the last incoming call number, whether the call was answered or not	\$1.50
	Selective Call Forwarding	Forward up to ten numbers to a phone number of your choice	\$1.50
	Selective Call Rejection	Blocks unwanted calls from up to ten specified numbers	\$1.50
	Speed Calling (Long)	Set a one-or two-digit code for frequently called numbers (up to 30 numbers)	\$1.50
	Telemarketer Call Screening	Blocks telemarketers from calling your number and learns who your friends are and lets those calls through uninterrupted	\$1.50
	Voice Mail	Stores messages from incoming calls that may be checked from any phone	\$4.95
	Additional Listing	Add an additional listing in the phone book	\$0.50
	Non-Published Number	Your name, number, and address will not be included in the phone book	\$0.50

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— Complete If You Are Requesting Internet Service —

Fiberoptic Internet

Do you want internet service? Yes No

(If you checked Yes, please fill out the form below.)

Below are the fiberoptic options available and their monthly prices. Please select which one you would like. Internet use is unlimited.

Fiberoptic Options – Without Phone Service

Select	Package	Speeds	Price
	Bronze	Download – Up to 25 mbps • Upload – 3 mbps	\$55
	Silver	Download – Up to 50 mbps • Upload – 25 mbps	\$80
	Gold	Download – Up to 100 mbps • Upload – 50 mbps	\$100

Fiberoptic Pricing – With Phone Service

Select	Package	Speeds	Price
	Bronze	Download – Up to 25 mbps • Upload – 3 mbps	\$40
	Silver	Download – Up to 50 mbps • Upload – 25 mbps	\$65
	Gold	Download – Up to 100 mbps • Upload – 50 mbps	\$85

Note: Phone service is typically around \$30.00 a month plus any long distance and/or special features.

Note: If your location did not previously have Internet service with us, there may be a one-time \$150.00 charge for setup and installation.

Name: _____



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Email Service

Do you want email? Yes No

(If you checked Yes, please fill out the form below.)

All Email Packages Include Up to 5 E-mail Addresses
SPAM Control
Web Mail Access

Please choose an email address below.

Email Address Desired: _____ @ pionnet.com

Email Address Desired: _____ @ pionnet.com

Email Address Desired: _____ @ pionnet.com

Email Address Desired: _____ @ pionnet.com

In order to be able to access your account information, you need to set up a password. Please indicate the password you wish to use below. The password should not contain readily available biographical or account information.

Email Password: _____

Security Questions (please answer two):

What was the name of your first pet? _____

What is your favorite color? _____

What model was your first vehicle? _____

What is your favorite food? _____

What is your mother's first name? _____

Name: _____



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Liability Release and Indemnification Form for Internet Usage

I hereby release and agree to indemnify and hold harmless Pioneer Telephone Company and its affiliates, and their respective officers, directors, employees, and agents, from and against any and all liability arising in any manner from the use of the Internet access furnished or facilitated by Pioneer Telephone Company or from any information or communication derived therefrom.

I hereby acknowledge that I have been advised by Pioneer Telephone Company that Internet access provides an opportunity for access to material that may be obscene or indecent and/or otherwise unsuitable for minors. I hereby expressly represent that I am at least eighteen (18) years of age. I hereby agree to supervise any and all use of the Internet access furnished to me or facilitated by Pioneer Telephone Company by any and all persons under the age of eighteen (18) years of age.

I hereby further acknowledge that I have been advised by Pioneer Telephone Company that one of the methods available to me to restrict access to my Internet account is to utilize one or more personal passwords to activate the Internet access program(s) on my computer and that passwords should be changed frequently, and that there is software available from third parties that will assist me in controlling access to undesirable Internet material through the Internet access furnished or facilitated by Pioneer Telephone Company. I understand and agree that it is my responsibility to determine whether, and how, I will utilize these options.

I hereby agree to observe and be bound by Pioneer Telephone Company's terms and conditions of Internet access, as the same may be modified from time to time. I hereby acknowledge receiving a copy of such terms and conditions. I understand that such terms and conditions may be changed without notice, but that a current copy of such terms and conditions will be furnished to me upon request.

I have been made aware of the possibility of identity theft through use of the Internet. I agree it is my responsibility to protect my personal identifying information when using the Internet and the personal identifying information of others using my account.

Name: _____

Signature: _____ Date: _____



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Signature: _____ Date: _____

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Pay-In-Full Agreement

I understand that my Pioneer Telephone Company bill must be paid in full by the 15th of each month in which it is received. If it is not, I will be put on toll restriction and my Internet connection may be shut off. If the bill is not completely cleared within 15 days after toll restriction, the service will be completely disconnected. (Notice of disconnection as required by WAC 480-120-172 will be provided.)

To be reconnected, my bill must be paid in full, and a reconnect charge will apply and a deposit may be required.

If a deposit has been made at the time I acquired service, the deposit will be credited to my account. Any credit balance will be returned to me from Pioneer Telephone Company after final billing. If my bill is kept current, my deposit plus interest will be returned to me after 12 months.

Name: _____

Signature: _____ Date: _____