

LUCKY DOGS BOARDING

Pet Resort Service Agreement

17410 Spruce Lane • Magnolia, TX 77355 • (832) 779-3647



WELCOME & VISIT INFORMATION



Thank you for choosing Lucky Dogs Boarding. Our goal is to provide a safe, clean, comfortable, and positive boarding experience for every dog in our care. Please complete this agreement so we can customize your pet's visit and maintain the highest level of care.

Arrival Date: _____ Departure Date: _____

Pet Parent(s): _____

Cell Phone: _____ Email: _____

PET INFORMATION



Pet 1: _____ Breed: _____ Age: _____

Pet 2: _____ Breed: _____ Age: _____

Pet 3: _____ Breed: _____ Age: _____

☐ Boarding ☐ Training Add-On ☐ Bath/Grooming Add-On ☐ Medication

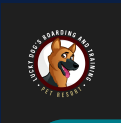
EMERGENCY AGENT / ALTERNATE CONTACT



Agent Name: _____ Relationship: _____

Agent Phone: _____ Authorized Pickup? Yes / No _____





SERVICES, PAYMENT & RESERVATIONS

1. **Services.** Lucky Dogs Boarding agrees to provide the specific boarding, training add-on, grooming add-on, medication, feeding, and other services requested for each visit. Pet Parent(s) must provide complete, truthful, and accurate information and update it whenever necessary.
2. **Payment for Services.** Pet Parent(s) agree to pay all charges for services provided during each visit at the rates in effect at the start of the visit. Prices are subject to change and seasonal rates may apply. Charges begin on the day the pet is left with Lucky Dogs Boarding. Check-out is by the posted departure time; late check-out may result in additional charges. Any unpaid balance remains the responsibility of the Pet Parent(s).
3. **Reservations.** Reservations are accepted but are not guaranteed until Lucky Dogs Boarding requirements are verified, including required vaccinations and acceptance of the pet for services.
4. **Cancellations.** Cancellations must be made at least two (2) days before the scheduled arrival date. Late cancellation fees may apply.

AGENT, EMERGENCIES & NATURAL DISASTERS

5. **Agent.** Pet Parent(s) must provide an adult over the age of 18 who is not traveling with them and who may act on their behalf if Pet Parent(s) cannot be reached. The Agent has full authority to make decisions regarding the pet, including health decisions and expenditure of funds.
6. **Emergencies.** In an emergency, severe weather event, natural disaster, power outage, evacuation, or similar situation, Lucky Dogs Boarding will make reasonable efforts to contact the Pet Parent(s) or Agent. Pet Parent(s) authorize Lucky Dogs Boarding, at its discretion, to transport the pet, seek veterinary care, or make temporary alternative arrangements to house and care for the pet until the Pet Parent(s) or Agent can retrieve the pet. Pet Parent(s) understand it may not always be possible to safely evacuate a pet despite best efforts.

CHECK-IN, CHECK-OUT & PERSONAL ITEMS

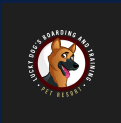
7. **Check-In and Check-Out.** Lobby hours are posted by Lucky Dogs Boarding and may vary. Government-issued identification may be required before releasing a pet. Pets may be released only to the Pet Parent(s), Agent, or other authorized person listed by the Pet Parent(s).
8. **Personal Items.** Please do not bring valuable or irreplaceable items with your pet. Lucky Dogs Boarding is not responsible for loss of or damage to toys, bedding, bowls, leashes, collars, or other personal items left with the pet.

OWNER ACKNOWLEDGEMENT

Pet Parent(s) acknowledge that boarding facilities involve animals, activity, cleaning, feeding, handling, and normal kennel operations. Pet Parent(s) agree to provide accurate information and understand these terms apply to all visits unless replaced by a later written agreement.

Pet Parent Initials: _____





PET HEALTH & BEHAVIOR REQUIREMENTS

- Lucky Dogs Boarding may refuse to accept a pet at check-in for any reason, including if the pet appears sick, injured, in pain, or if the pet's behavior could jeopardize the health or safety of pets, staff, visitors, or property.
- No pet may stay unless the pet is healthy and, upon request, the Pet Parent(s) provide confirmation from a licensed veterinarian or approved designee that the pet has received all vaccinations required by Lucky Dogs Boarding.
- Pet Parent(s) represent that the pet has no illness, injury, medical condition, or behavior problem - including aggressive, reactive, fearful, escape, or biting behavior - that has not been disclosed to Lucky Dogs Boarding.
- Lucky Dogs Boarding may accept certain older pets and may administer routine medications for chronic conditions, but may refuse acutely sick, aggressive, or biting pets.
- Pet Parent(s) represent that the pet has not been exposed to rabies, distemper, parvovirus, or other contagious illness within 30 days prior to the stay unless disclosed and cleared by a veterinarian.

FLEAS, TICKS & CONTAGIOUS ILLNESS

If fleas or ticks are discovered, Lucky Dogs Boarding may provide or arrange appropriate flea or tick removal/treatment at the Pet Parent(s) additional expense. If the pet has been treated for a contagious illness, Lucky Dogs Boarding may refuse service until at least two (2) weeks after treatment has been completed and a statement of health is obtained from a licensed veterinarian.

Although pets are required to be vaccinated, communicable diseases may still occur. Pet Parent(s) understand and acknowledge the risk of illness during or after a stay, including but not limited to tracheobronchitis/canine cough and canine influenza, and agree Lucky Dogs Boarding is not liable for related expenses except where prohibited by law.

EMERGENCY VETERINARY CARE AUTHORIZATION

If the pet becomes ill or injured, or if a pre-existing condition is aggravated during the stay and requires professional attention, Lucky Dogs Boarding will attempt to notify the Pet Parent(s) or Agent. If the Pet Parent(s) or Agent cannot be reached, Lucky Dogs Boarding may engage veterinary services, administer medicine, or give other necessary attention at the Pet Parent(s) additional expense. In cases believed to be critical, Lucky Dogs Boarding may seek veterinary care first before attempting contact.

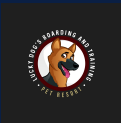
Authorization to Release Veterinary Records:

Pet Parent(s) authorize the release of any and all veterinary records to Lucky Dogs Boarding in connection with medical treatment performed during or related to the pet's stay.
Pet Parent Initials: _____

CONTACT WITH OTHER PETS

During a stay, pets may be near, see, hear, smell, or have limited contact with other pets. If Pet Parent(s) do not want the pet to participate in social contact or group play, Pet Parent(s) must request this at check-in. If a pet injures another pet or person, Pet Parent(s) are responsible for such injury and related costs.





RELEASE, ABANDONMENT & SIGNATURES

17410 Spruce Lane • Magnolia, TX 77355

Final acknowledgements and authorization

(832) 779-3647

INJURY, PROPERTY DAMAGE & LIABILITY RELEASE

Pet Parent(s) understand that animal care, boarding, handling, transportation, exercise, feeding, cleaning, medication administration, social contact, and training or grooming add-ons involve inherent risks. Pets may become injured, ill, stressed, escape, bite, scratch, fight, chew, damage property, or experience unexpected medical or behavioral events even when reasonable care is used.

Pet Parent(s) release and discharge Lucky Dogs Boarding, its owners, employees, contractors, agents, and representatives from liability for injury, illness, damage, loss, claim, expense, or cost arising from the pet's stay or conduct, except in cases of gross negligence or intentional misconduct. Pet Parent(s) agree to indemnify and hold Lucky Dogs Boarding harmless from claims arising from misrepresentations, pet ownership disputes, or injury/damage caused by the pet.

PETS NOT PICKED UP / ABANDONED PET PROCEDURE

If the pet is not picked up on the designated departure date or time, Pet Parent(s) authorize Lucky Dogs Boarding to continue providing services at the Pet Parent(s) expense. If the pet is deemed abandoned under applicable law or Lucky Dogs Boarding's procedures, Lucky Dogs Boarding may attempt to contact the Pet Parent(s) and Agent, provide basic care, and then deliver the pet to a third-party adoption partner, animal control, or similar agency as permitted by law. Pet Parent(s) remain responsible for all unpaid charges, collection costs, court costs, and reasonable attorney's fees.

OWNERSHIP, PHOTOS & ENTIRE AGREEMENT

Pet Parent(s) represent they are the lawful owner(s) or authorized caretaker(s) of the pet and are authorized to enter into this agreement. In a custody dispute, Lucky Dogs Boarding may require proof of ownership, a written property settlement agreement, or court order.

Lucky Dogs Boarding may take photos or videos of pets during services or while in care. Unless Pet Parent(s) decline in writing, Pet Parent(s) grant Lucky Dogs Boarding the perpetual, royalty-free right to use such photos or videos for commercial or non-commercial purposes, including website, social media, advertising, and promotional materials.

This written agreement is the entire agreement regarding the pet's stay and services and supersedes prior oral or written discussions. The agreement is governed by the laws applicable where services are provided.

PET PARENT SIGNATURE & AUTHORIZED AGENTS

I have read this entire agreement, had the opportunity to ask questions, and agree to its terms.

Pet Parent Signature: _____

Date: _____

Printed Name: _____

Cell Phone: _____

Address: _____

Email: _____

City/State/Zip: _____

