

Process an Adoption with SHELTERLUV

Once you have added an adoptable animal to your shopping cart, use mobile checkout to save time, earn donations, and set adopters up for success!



For the Adoption Counselor



Select the “Pay with Shelterpay” button

A pop-up will prompt you to complete some basic information about the transaction.



Text the checkout link

Click “Text Link” and the adopter will immediately receive a text with a link to complete their adoption.



Complete the adoption

After the adopter has finished, click “Complete Transaction” on the Shopping Cart Manager page. Finally, important documents can be selected and emailed to your adopter.

For the Adopter



Review animal information

Give adopters time to review and sign any disclaimers and their adoption agreement right from their phone.



Make a donation and explore special offers

Adopters can make a donation to your organization—**over 70% do!** They are also shown special offers, like a quote for pet insurance or discounts on supplies!



Enter payment information

Adopters enter their credit card information, can include a separate donation to cover your processing fees, and tap “Submit Payment” to complete the checkout.



Mobile Checkout Benefits



Good for your organization

It saves you time and paper, and makes asking for donations a breeze!



Good for adopters

Adopters love that mobile checkout is quick and easy, fully digital, and connects them to valuable offers to support their pet!