



## Grooming Release & Client Agreement

This agreement between Spalding Farms Only Paws, LLC and PET OWNER(s), shall be signed prior to any appointment and shall remain on file for all future reservations/appointments. The PET OWNER, Registered to this said PET, desires to have purchase/receive services for a grooming service provided by Spalding Farms Only Paws LLC, a Maryland limited liability company. PET OWNER agrees to pay the rates for pet care services that are in effect on the date the pet is checked into Spalding Farms Only Paws, LLC. Pricing is listed on our website but pricing is subject to change depending on the individual dogs conditions. A price will be discussed upon check in with your GROOMER. Payment is expected in full at time of check out for all services. Parent further agrees that pet(s) will not leave the facility until all charges are paid. Payments are not accepted in check form.

### Current Vaccinations:

The owner verifies that their pet is up to date on all vaccinations, and that their pet is healthy to the owner's knowledge. As lawful consideration for being permitted by the Company to participate in the Services you agree to the terms and conditions set forth in this release and all policies and procedures established by the Company in relation to the Services.

Note: We require proof of all vaccinations and or titers to be up to-date before your pet(s) can receive our services!

**RABIES, DISTEMPER - DHPP or DHLPP, BORDETELLA (recommended every 6 months, but only require it annually)**

### Owner Obligations:

The owner shall:

1. Be solely responsible for disclosing to the groomer/grooming staff the existence of any pet allergies, illnesses, health conditions, habits or behaviors (e.g. aggressiveness, biting, escaping and favorite hiding places) that could potentially impact the Services or the safety of any staff.
2. PET OWNER agrees to arrive within 30 minutes from when the GROOMER reaches out to inform you your dog is ready. Our GROOMER will call or text to inform you that your PET is ready. Owner must be available by phone while your pet is in our care. Spalding farms Only Paws, LLC understands that plans change sometimes last minute and emergencies come up. However, if you are not able to return to pick up your PET within 30 minutes they will be assigned a room in the facility and will go out with our daystay rotation until pick up. A \$30 Daystay fee will be applied to your account.
3. Owner is aware that a grooming service can take up to 1-6 hours depending on the dogs coat condition and behaviors. We expect your PET to arrive at their scheduled time of appointment. If PET arrives 15 minutes late for appointment OWNER understands that the appointment may be rescheduled. A missed appointment fee may be applied.

Health, Medical Problems & Senior Pets: Please keep in mind the services can sometimes be stressful for our senior or ill pet. The Services can also expose hidden medical problems or aggravate current ones during or after the groom. Because these pets have a greater chance of injury, they will be groomed for cleanliness and comfort. In the best interest of your pets this Release will give Spalding Farms Only Paws, LLC permission to obtain immediate medical treatment for your pet should it be deemed necessary by the GROOMER or Management . We will make reasonable attempts to contact you prior to seeking such medical treatment. It is agreed that all expenses for medical care will be covered by the pet's owner.

**Matt Removal:** Pets with matted coats can be very difficult and may require the pet to be shaved. Removing a heavily matted coat increases risks of nicks, cuts or abrasions. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow causing skin irritations that existed prior to Services. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets may also exhibit brief behavioral changes. There is an extra charge for any necessary de-matting.

**Consent to Use Photos:** You hereby grant Spalding Farms Only Paws, LLC, without limitation, the right to use your pet's name and likeness in connection with the Services for any publicity without further compensation or permission.

**Parasites:** If fleas or ticks are found during the provision of grooming services, your pet will receive a flea bath to kill the parasites and an extra charge will be applied. Ticks found will be removed and if a full flea treatment is needed an additional charge may be applied. Please note that parasites are a health hazard to your pet as well as to humans.

**Aggressive or Dangerous Pets:** Owners MUST inform the GOOMER if your pet has bitten, is aggressive toward people, other pets or specific grooming procedures. Muzzles may be used if necessary for grooming services. Muzzling will not harm your pet, yet protects both the pet and the groomer. Spalding Farms Only Paws, LLC reserves the right to refuse/stop Services for pets at any time before or during the Services if it is determined in the managements sole discretion that the pet(s) pose a danger to the health and safety of itself, other pets or people. Spalding Farms Only Paws, LLC reserves the right to charge a handling fee for aggressive pets in addition to the regular grooming charge. If the pet should bite, the owner agrees to be responsible for any and all related medical bills, recovery costs, and equipment damage. The owner authorizes Spalding Farms Only Paws, LLC to use all means reasonably necessary, in managements sole discretion, to keep the owner's pet(s) safe and healthy while providing the Services.

**Cancellation Policy:** The owner must notify Spalding Farms Only Paws, LLC of Service cancellation at least 24 hours before the scheduled visit. The owner understands a \$25 missed appointment fee will be billed to the OWNERS account. Signing this agreement gives Spalding Farms Only Paws, LLC permission to charge the saved card on file.

**Release of Claims & Indemnification:** THERE IS ALWAYS THE POSSIBILITY THAT AN ACCIDENT COULD OCCUR. THE EQUIPMENT USED IN PROVIDING THE SERVICES IS SHARP, EVEN THOUGH WE USE EXTREME CAUTION AND CARE IN ALL SITUATIONS, POSSIBLE INJURIES COULD OCCUR INCLUDING CUTS, NICKS, SCRATCHES, QUICKING OF NAILS, ETC. YOU HEREBY EXPRESSLY WAIVE AND RELEASE ANY AND ALL CLAIMS WHICH YOU MAY HAVE, OR WHICH YOU MAY HEREAFTER HAVE, WHETHER KNOWN OR UNKNOWN, AGAINST SPALDING FARM SONLY PAWS, LLC, AND ITS SUBSIDIARIES, OFFICERS, DIRECTORS, MANAGERS, EMPLOYEES, AGENTS, AFFILIATES, AND ASSIGNS (COLLECTIVELY, "RELEASEES"), ON ACCOUNT OF INJURY, ILLNESS, DISABILITY, DEATH, OR PROPERTY DAMAGE ARISING OUT OF OR ATTRIBUTABLE TO MY PARTICIPATION IN THE SERVICES OFFERED BY SPALDING FARMS ONLY PAWS, LLC WHETHER ARISING OUT OF THE ORDINARY NEGLIGENCE OF SPALDING FARMS ONLY PAWS,LLC OR ANY RELEASEES OR OTHERWISE. YOU COVENANT NOT TO MAKE OR BRING ANY SUCH CLAIM AGAINST THE COMPANY , SPLADING FARMS ONLY PAWS, LLC OR ANY OTHER RELEASEE, AND FOREVER RELEASE AND DISCHARGE SPALDING FARMS ONLY PAWS, LLC AND ALL OTHER RELEASEES FROM LIABILITY UNDER SUCH CLAIMS. YOU SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS THE COMPANY, SPALDING FARMS ONLY PAWS, LLC AND ALL OTHER RELEASEES AGAINST ANY AND ALL LOSSES, DAMAGES, LIABILITIES, DEFICIENCIES, CLAIMS, ACTIONS, JUDGMENTS, SETTLEMENTS, INTEREST, AWARDS, PENALTIES, FINES, COSTS, OR EXPENSES OF WHATEVER KIND, INCLUDING ATTORNEY FEES, FEES AND THE COSTS OF ENFORCING ANY RIGHT TO INDEMNIFICATION UNDER THIS RELEASE, AND THE COST OF PURSUING ANY INSURANCE PROVIDERS, ARISING OUT OF OR RESULTING FROM ANY CLAIM OF A THIRD PARTY RELATED TO MY PARTICIPATION IN THE SERVICES, INCLUDING ANY CLAIMS ARISING OUT OF YOUR OWN NEGLIGENCE OR THE ORDINARY NEGLIGENCE OF THE COMPANY.