

GUIDES FOR **Rider Safety and Accessibility**



UNIVERSAL
STUDIOS FLORIDA
AND UNIVERSAL'S
ISLANDS OF
ADVENTURE

2020.06



UNIVERSAL'S
VOLCANO BAY
WATER THEME PARK

2020.09

GUIDE FOR
Rider Safety
and Accessibility



HEIGHT REQUIREMENTS

UNIVERSAL'S ISLANDS OF ADVENTURE

ATTRACTION	MINIMUM HEIGHT REQUIREMENT	SUPERVISING COMPANION FOR CHILDREN
The Amazing Adventures of Spider-Man®	40" (102cm)	40"-48" (102cm-122cm)
Caro-Seuss-el™	–	under 48" (122cm)
The Cat in the Hat™	36" (92cm)	36"-48" (92cm-122cm)
Doctor Doom's Fearfall®	52" (133cm)	–
Dudley Do-Right's Ripsaw Falls®	44" (112cm)	44"-48" (112cm-122cm)
Flight of the Hippogriff™	36" (92cm)	36"-48" (92cm-122cm)
Hagrid's Magical Creatures Motorbike Adventure™	48" (122cm)	–
Harry Potter and the Forbidden Journey™	48" (122cm)	–
The High in the Sky Seuss Trolley Train Ride!™	36" (92cm)	36"-48" (92cm-122cm)
Hogwarts™ Express – Hogsmeade™ Station	–	under 48" (122cm)
The Incredible Hulk Coaster®	54" (138cm)	–
Jurassic Park River Adventure	42" (107cm)	42"-48" (107cm-122cm)
One Fish, Two Fish, Red Fish, Blue Fish™	–	under 48" (122cm)
Popeye & Bluto's Bilge-Rat Barges	42" (107cm)	42"-48" (107cm-122cm)
Poseidon's Fury	–	under 48" (122cm)
Pteranodon Flyers	36"-56" (92cm-143cm)	36"-48" (92cm-122cm)
! Guests over 56" (143cm) must be accompanied by a guest meeting this requirement.		
Skull Island: Reign of Kong	36" (92cm)	36"-48" (92cm-122cm)
Storm Force Accelatron®	–	under 48" (122cm)
Despicable Me Minion Mayhem	40" (102cm)	40"-48" (102cm-122cm)
! Guests under 40" (102cm) may experience this attraction from the stationary seating.		
E.T. Adventure	34" (87cm)	34"-48" (87cm-122cm)
Fast & Furious – Supercharged	40" (102cm)	40"-48" (102cm-122cm)
Harry Potter and the Escape from Gringotts™	42" (107cm)	42"-48" (107cm-122cm)
Hogwarts™ Express – King's Cross Station	–	under 48" (122cm)
Hollywood Rip Ride Rockit	51"-79" (130cm-201cm)	–
Kang & Kodos' Twirl 'n' Hurl	–	under 48" (122cm)
MEN IN BLACK™ Alien Attack™	42" (107cm)	42"-48" (107cm-122cm)
Race Through New York Starring Jimmy Fallon	40" (102cm)	40"-48" (102cm-122cm)
Revenge of the Mummy	48" (122cm)	–
The Simpsons Ride™	40" (102cm)	40"-48" (102cm-122cm)
TRANSFORMERS™: The Ride-3D	40" (102cm)	40"-48" (102cm-122cm)
Woody Woodpecker's Nuthouse Coaster	36" (102cm)	36"-48" (92cm-122cm)

UNIVERSAL STUDIOS FLORIDA

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Attraction Information Symbol Descriptions

Ride Warning Signs can be found at the entrance of each ride to help determine the attractions that are suitable for Guests based on their abilities. You will see the following symbols used throughout the Attraction Information Section and our Ride Warning Signs:



Metal detectors used at this attraction.



Attraction is not allowed for Guests with a history of heart conditions or abnormal blood pressure.



Attraction is not allowed for Guests with back, neck, or similar physical conditions.



Expectant mothers are not allowed on this attraction.



Attraction is not recommended for Guests susceptible to motion sickness or dizziness.



Attraction is not recommended for Guests who are susceptible to fear of heights.



Attraction is not recommended for Guests who have medical sensitivity to strobe effects.



Attraction is not recommended for Guests who have medical sensitivity to fog effects.



Attraction is not recommended for Guests who have fear of enclosed spaces.



Attraction is not allowed for Guests wearing casts.



Attraction is not allowed for Guests with recent surgery or other conditions that may be aggravated by this ride.



Guests must be able to transfer to the ride vehicle seating with assistance from another member of their party. Attraction Attendants may not assist.



Guests must transfer to a standard wheelchair.



Guests may remain in their wheelchair throughout the attraction experience. **PLEASE NOTE:** this does not apply to Electric Convenience Vehicles (ECV) or motorized wheelchairs.



Guests may remain in their Electric Convenience Vehicle (ECV) or motorized wheelchairs throughout the attraction experience.



Guests must be of the indicated height to experience this attraction.



Guests must be within this range of height to experience this attraction. Guests outside this range may not ride.



Parental discretion is recommended due to mature themes or frightening images.



Closed Captioning/Assistive Listening Devices are available at this attraction. Ask an Attractions Attendant for details.



Open Captioning queue monitors available at this attraction. Ask an Attractions Attendant for details.



Large print scripts with Braille are available for loan.



Attraction/ride vehicle can accommodate service animals.



Attraction/ride vehicle not accessible for service animals. Service animal kennel available upon request.



Guests **must secure** prosthetic limbs before riding to prevent hazards or loss due to ride forces.



Guests **must remove** prosthetic limbs before riding to prevent hazards or loss due to ride forces.



One natural leg must fit underneath the shin guard. Prosthetic limbs should be secured to prevent hazards or loss due to ride forces. Please see an attendant for assistance.

PARTICIPATE RESPONSIBLY

Failure to follow posted guidelines may result in serious injury or expulsion from the park.

Welcome to Universal Orlando Resort

We have provided this guide to give you as much detailed information about each attraction experience as possible. Our goal is to ensure that everyone is able to make well-informed decisions about their ability to safely, comfortably, and conveniently experience each of our attractions. If, at any time, you feel that you do not have enough information to make these decisions, please feel free to message Guest Services at www.visitorsatisfaction.com/contactus/. Guest Services Coordinators are available seven days a week from 8:30AM until park close and make every effort to respond to messages in 24 to 48 hours; however, due to current high volume of emails received each day, please allow several days for a response. If you require an immediate response, please call us at 407-224-4233, option 4 (four). If you have any questions while visiting our parks, please stop by Guest Services inside the main entrance for assistance. Additionally, we have included specific information for Guests with disabilities. This information provides a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting ride vehicles and other attraction areas. It is important to note that although all of our Attractions Attendants are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance. We suggest that Guests with disabilities bring a companion who can provide any physical assistance that may be needed.

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Our goal is to provide the best accommodations possible to all of our Guests. With the information that follows, and with the information our Team Members can provide in answering questions, we are confident the experience you have with us will exceed your expectations.

Rider Requirements

For most rides and attractions, you must be able to independently maintain an upright position, and brace and support your torso, neck, and head while absorbing sudden and dramatic movements throughout the experience. For additional requirements, please consult the ride and attraction listing in this guide. If you have any questions, please see an Attractions Attendant or contact Guest Services.

Health and Safety

In accordance with CDC guidelines we have enhanced sanitization procedures and implemented additional measures for distance spacing and screening. A face covering is required for all Guests and Team Members while traveling throughout our resort. If you have a disability that prevents you from wearing a face covering, please contact Guest Services about our alternate accommodation, which is to wear a face shield during your visit. Please note that a face shield is not permitted on certain attractions, so Guests will have to switch to a face covering for those experiences.

WE ASK THAT ALL GUESTS COMPLY WITH THE FOLLOWING:



Face covering required.



Wash your hands often with soap and water.



Keep 6 feet (2 meters) between your travel party and others.

Please note that the CDC advised that older adults and people of any age who have serious underlying medical conditions might be at a higher risk for severe illness from COVID-19. Guests should evaluate their risk in determining whether to attend. People who show no symptoms can spread COVID-19 if they are infected, any interaction with the general public poses an elevated risk of being exposed to COVID-19, and we cannot guarantee that you will not be exposed during your visit.

WE APPRECIATE YOUR COOPERATION DURING THIS UNPRECEDENTED TIME.

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U-Rest Areas available at select locations where you can remove your face covering while still maintaining social distancing.

Accessibility Accommodations

At Universal Orlando we are proud of providing accommodations that create a welcoming, inclusive environment and accessible experiences for our Guests. The queue experience at the majority of our attractions is an integral part of telling the story of the overall attraction experience. As a result, we have constructed our queues to be accessible to Guests using wheelchairs (with the exception of Pteranodon Flyers at Universal's Islands of Adventure).

ATTRACTION ASSISTANCE PASS

We have developed an Attraction Assistance Pass which allows Guests whose disability prevents them from waiting in a conventional queue environment. This Pass allows Guests to schedule a return time that is comparable to the current queue wait for the given attraction. Once a return time is issued, Guests are free to enjoy other theme park offerings such as meeting a character, grabbing a bite to eat, shopping, or enjoying area entertainment. Guests can only have one active return time at a time.

A Guest whose disability is based on the necessity to use a wheelchair may not need an Attraction Assistance Pass, but our Guest Services Team will work individually with each Guest to provide reasonable accommodations. All accommodations can be made in person by visiting Guest Services at the entrance to both Universal Studios Florida and Universal's Islands of Adventure.

Safety Advisory

FOR YOUR SAFETY

Shoes and shirts must be worn at all times. Read all health and safety requirements for each attraction as they are not all the same. You know your physical conditions and limitations; Universal Orlando does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, do not ride.

RIDE INFORMATION

For your safety and the safety of others, always face forward, keeping your hands and feet inside the ride vehicle at all times. Remain seated until the ride comes to a complete stop and you receive instruction to exit the vehicle.

LOST ITEMS

Never attempt to recover a lost item while riding. Notify an Attractions Attendant for assistance and we will do everything we can to recover your property as quickly as possible.

RESTRAINT SYSTEMS

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All passenger restraint systems, including lap bars, shoulder harnesses, and seat belts must be positioned and fastened properly to assure guest safety. Guests who do not fit properly within any safety restraint will not be permitted to ride.

Guests whose waistline is at least 40" (102cm) or greater may not be accommodated on the following rides and are strongly encouraged to try the test seats provided at the entrance of the attractions to ensure their ability to ride.

ISLANDS OF ADVENTURE

- › Doctor Doom's Fearfall®
- › Dudley Do-Right's Ripsaw Falls®
- › Hagrid's Magical Creatures Motorbike Adventure™
- › Harry Potter and the Forbidden Journey™
- › The Incredible Hulk Coaster®

UNIVERSAL STUDIOS

- › Harry Potter and the Escape from Gringotts™
- › Hollywood Rip Ride Rockit
- › Race Through New York Starring Jimmy Fallon
- › Revenge of the Mummy

Guests whose waistline is at least 40" (102cm) or greater may not be accommodated on the following rides.

ISLANDS OF ADVENTURE

- › The Amazing Adventures of Spider-Man®
- › The Cat in the Hat™
- › Flight of the Hippogriff™
- › The High in the Sky Seuss Trolley Train Ride!™
- › Jurassic Park River Adventure
- › Pteranodon Flyers

UNIVERSAL STUDIOS

- › Despicable Me Minion Mayhem
- › MEN IN BLACK™ Alien Attack™
- › The Simpsons Ride™
- › TRANSFORMERS™: The Ride-3D
- › Woody Woodpecker's Nuthouse Coaster

MAGNETIC FIELDS

Many common devices produce electric or magnetic fields. They are used in everyday life as well as in our parks. The magnetic fields are generally confined to the equipment and should pose no concern as our Guests are not exposed to the proximity of the fields. Please see an Attractions Attendant for assistance.

LOOSE AND FREE-FLOWING ARTICLES

Loose articles such as cell phones, photography devices, umbrellas, and keys are prohibited at most attractions and should be left with a non-rider or secured in a locker.

In addition, items that could potentially extend out of the ride vehicle, either before or during the ride experience, should be properly secured before riding. Excessively long hair, long and flowing articles of clothing, and/or accessories must be removed, tucked in, or tied back.

LOCKERS

Lockers are available at the entrance of the following attractions (additional fees may apply):

ISLANDS OF ADVENTURE

- › Dudley Do-Right's Ripsaw Falls®
- › Hagrid's Magical Creatures Motorbike Adventure™
- › Harry Potter and the Forbidden Journey™
- › The Incredible Hulk Coaster®
- › Jurassic Park River Adventure
- › Popeye & Bluto's Bilge-Rat Barges®

UNIVERSAL STUDIOS

- › Harry Potter and the Escape from Gringotts™
- › Hollywood Rip Ride Rockit
- › MEN IN BLACK™ Alien Attack™
- › Revenge of the Mummy

METAL DETECTORS



Guests wishing to experience The Incredible Hulk Coaster® and Hollywood Rip Ride Rockit will be required to pass through a metal detector as loose articles are strictly prohibited on these attractions.

General Information

PARKING

Guests entering the Toll Plaza with an Accessible Parking Permit will be directed to our accessible parking spots.

WHEELCHAIR RENTAL

If you require a wheelchair or Electric Convenience Vehicle (ECV), limited quantities are available for rental on a first come, first served basis. The Wheelchair Rental facilities are located in the Parking and Transportation Center and at both theme park entrances. You will be asked to leave a monetary deposit in addition to the daily rental fee for the wheelchair. ECV can only be rented just inside the main entrance turnstiles of each park at the stroller rental facility. If additional assistance is needed please notify a Team Member.

With the exception of the Hogwarts™ Express, none of the ride vehicles or attraction queues at Universal Orlando will accommodate Electric Convenience Vehicles (ECV). At those rides which can accommodate standard wheelchairs, Guests may transfer from their ECV into a standard wheelchair that is provided at each location. If you cannot transfer to a standard wheelchair, please see an Attractions Attendant.

RESTROOMS

All restrooms within both theme parks and CityWalk have facilities that are accessible for Guests using wheelchairs.

FAMILY RESTROOMS

For your convenience, Universal Orlando Resort provides family restrooms. Please refer to the park map for current locations.

FIRST AID

Our First Aid facilities are staffed with registered nurses and professional paramedics. In Universal's Islands of Adventure, the primary First Aid Station is located in The Lost Continent. Please see our 2-Park Guide Map for exact location. There is also a satellite facility located at Guest Services in the Port of Entry. At Universal Studios Florida, First Aid is located in New York next to Louie's Italian Restaurant. There is a satellite facility located in the front of the park next to Lost and Found. If you have any questions or need special assistance, ask any Team Member or stop by Guest Services inside the main entrance.

NURSING FACILITIES

Nursing facilities are also located at our First Aid facilities.

Guests Using Wheelchairs



For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. Also, our stage shows and parade offerings have areas reserved for "Accessible Viewing."

These areas are clearly marked with the International Symbol of Accessibility.

At most of our attractions, the queue experience is an important part of telling the story of the overall attraction experience. As a result, we have made all of our queues accessible to Guests using wheelchairs (with the exception of Pteranodon Flyers at Universal's Islands of Adventure, please see an Attractions Attendant for assistance). There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. In all cases, if you are capable of transferring to the ride vehicle's seating (either by yourself or with the assistance of another person in your party) you may transfer.

For the safety of our Guests, certain attractions contain a height requirement due to the dynamic elements in the ride system. Guests who are unable to stand independently for height verification should see an Attractions Attendant for assistance.

Additionally, certain attractions are capable of allowing Guests to remain in their standard wheelchair:

ISLANDS OF ADVENTURE

- › Camp Jurassic
- › Caro-Seuss-el™
- › The Cat in the Hat™
- › Hogwarts™ Express – Hogsmeade™ Station
- › If I Ran the Zoo™
- › Jurassic Park Discovery Center
- › Me Ship, The Olive®
- › One Fish, Two Fish, Red Fish, Blue Fish™
- › Poseidon's Fury
- › Skull Island: Reign of Kong

UNIVERSAL STUDIOS

- › Animal Actors On Location!
- › A Day in the Park with Barney™
- › The Bourne Stuntacular
- › Curious George Goes to TownSM
- › Despicable Me Minion Mayhem (stationary seating only)
- › E.T. Adventure
- › FEAR FACTOR LIVE
- › Fievel's Playland
- › Hogwarts™ Express – King's Cross Station
- › MEN IN BLACK™ Alien Attack™
- › Race Through New York Starring Jimmy Fallon
- › Shrek 4-D
- › Universal Orlando's Horror Make-up Show

The following attractions have been designed to easily accommodate those transferring from their wheelchair to the ride vehicle:

ISLANDS OF ADVENTURE

- Dudley Do-Right's Ripsaw Falls®
- Flight of the Hippogriff™
- Hagrid's Magical Creatures Motorbike Adventure™
- Harry Potter and the Forbidden Journey™
- The High in the Sky Seuss Trolley Train Ride!™
- Jurassic Park River Adventure
- Popeye & Bluto's Bilge-Rat Barges®
- Storm Force Accelerator®

UNIVERSAL STUDIOS

- Despicable Me Minion Mayhem
- Harry Potter and the Escape from Gringotts™
- Hollywood Rip Ride Rockit
- Kang & Kodos' Twirl 'n' Hurl
- Race Through New York Starring Jimmy Fallon
- Revenge of the Mummy
- The Simpsons Ride™
- Woody Woodpecker's Nuthouse Coaster

Guests Using Electric Convenience Vehicles (ECV)



With the exception of the Hogwarts™ Express, none of the ride vehicles or attraction queues at Universal Orlando will accommodate Electric Convenience Vehicles (ECV). At those rides

which can accommodate standard wheelchairs, Guests may transfer from their ECV into a standard wheelchair that is provided at each location. If you cannot transfer to a standard wheelchair please see an Attractions Attendant.

Guests must adhere to Universal's safe usage policy noted below for powered mobility devices such as, but not limited to, power-driven wheelchairs, electric convenience vehicles/scooters, Segways, or other power-driven mobility devices.

- Guests using powered mobility devices must operate them at a safe speed equivalent to or slightly slower than surrounding pedestrians.
- Powered mobility devices are prohibited on escalators and must utilize elevators.
- Guests using powered mobility devices must power down and remove keys (as applicable) when left unattended.
- Guests using powered mobility devices are responsible for any harm, damages, or injury caused to any person or property caused by the powered mobility device user's intentional, reckless, or negligent usage of the powered mobility device.
- We are not responsible for any harm or damage caused to any powered mobility device by other Park Guests, or while a powered mobility device is left unattended, or while a powered mobility device is used in violation of these rules.
- Hoverboards are not permitted in the park.

Guests with Hearing Disabilities

CAPTIONING



The following attractions queue monitors are equipped with Open Captioning:

ISLANDS OF ADVENTURE

- › The Amazing Adventures of Spider-Man®
- › Doctor Doom's Fearfall®
- › The Incredible Hulk Coaster®
- › Jurassic Park River Adventure

UNIVERSAL STUDIOS

- › Despicable Me Minion Mayhem
- › E.T. Adventure
- › Fast & Furious – Supercharged
- › Hollywood Rip Ride Rockit
- › MEN IN BLACK™ Alien Attack™
- › Race Through New York Starring Jimmy Fallon
- › Revenge of the Mummy
- › Shrek 4-D
- › The Simpsons Ride™
- › TRANSFORMERS™: The Ride – 3D

Please check Ride Warning Signs at the entrance of each attraction for availability. Please see an Attractions Attendant for further assistance.

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AMERICAN SIGN LANGUAGE INTERPRETING SERVICES



American Sign Language (ASL) interpreting services are available on a daily basis at no charge at select in-park live action shows located inside Universal Studios Florida and Universal's Islands of Adventure. Please refer to the guide map for pre-selected interpreted performance show times upon arriving at the theme parks.

For additional inquiries, please email us at SignLanguageServices@universalorlando.com a minimum of 2 weeks in advance.

SHOW SCRIPTS

Scripts outlining the dialogue for select in-park live action shows are also available for loan inside Universal Studios Florida and Universal's Islands of Adventure at the following locations:

ISLANDS OF ADVENTURE

- › Poseidon's Fury

UNIVERSAL STUDIOS

- › Animal Actors On Location!
- › A Day in the Park with Barney™
- › The Blues Brothers Show
- › The Bourne Stuntacular
- › FEAR FACTOR LIVE
- › Universal Orlando's Horror Make-up Show

Please see a Show Attendant for further assistance.

LARGE PRINT AND BRAILLE SCRIPTS

The Guide for Rider Safety and Accessibility is available for loan in large print and embossed in Braille at the Guest Services lobbies at Universal Studios Florida and Universal's Islands of Adventure.

In addition, large print and Braille scripts outlining the dialogue for select in-park live actions shows are also available for loan inside Universal Studios Florida and Universal's Islands of Adventure at the following locations:

ISLANDS OF ADVENTURE

- › If I Ran The Zoo™
- › Poseidon's Fury

UNIVERSAL STUDIOS

- › Animal Actors On Location!
- › A Day in the Park with Barney™
- › The Blues Brothers® Show
- › The Bourne Stuntacular
- › FEAR FACTOR LIVE
- › Universal Orlando's Horror Make-up Show

Please see a Show Attendant for further assistance.

WHITE CANES



Many attractions can accommodate a Guest with a white cane which may need to be collapsed and secured during the ride experience.

On those attractions where the white cane may become lost due to ride forces or present a potential hazard to other Guests, an Attractions Attendant will hold the white cane for you once you are seated. The Attractions Attendant will have the white cane available as soon as the attraction vehicle is stopped in the unload area. White canes will be held by an Attractions Attendant at the following attractions:

ISLANDS OF ADVENTURE

- › Doctor Doom's Fearfall®
- › Flight of the Hippogriff™
- › Hagrid's Magical Creatures Motorbike Adventure™
- › Harry Potter and the Forbidden Journey™
- › The Incredible Hulk Coaster®
- › Pteranodon Flyers

UNIVERSAL STUDIOS

- › E.T. Adventure
- › Fievel's Playland water slide
- › Harry Potter and the Escape from Gringotts™
- › Hollywood Rip Ride Rockit
- › MEN IN BLACK™ Alien Attack™
- › Revenge of the Mummy
- › Woody Woodpecker's Nuthouse Coaster

Please see an Attractions Attendant with any questions or for further assistance.

Service Animals



Trained Service Animals are welcome at Universal Orlando Resort. Animals who do not meet the definition of a Service Animal will not be permitted in the park. Service Animals must remain on a leash or a harness and under the control of their handler at all times. In order to assist the owner in making an informed decision about their Service Animal's safety, each attraction has its own specific entry/boarding requirements. To ensure safety of the Service Animal, its tail (or other appendages) must not extend beyond the floor of the ride vehicle. Please consult the listing for each attraction in this guide for more information. Guests may experience the following attractions with their Service Animal:

ISLANDS OF ADVENTURE

- The Amazing Adventures of Spider-Man®
- Camp Jurassic
- Caro-Seuss-el™
- The Cat in the Hat™
- The High In The Sky Seuss Trolley Train Ride™
- Hogwarts™ Express – Hogsmeade™ Station
- Jurassic Park Discovery Center
- Me Ship, The Olive®
- One Fish, Two Fish, Red Fish, Blue Fish™
- Poseidon's Fury
- Skull Island: Reign of Kong
- Storm Force Accelatron®

UNIVERSAL STUDIOS

- Animal Actors On Location!
- A Day in the Park with Barney™
- The Blues Brothers® Show
- The Bourne Stuntacular
- Curious George Goes to Town™
- Despicable Me Minion Mayhem
- E.T. Adventure
- Fast & Furious – Supercharged
- FEAR FACTOR LIVE
- Fievel's Playland
- Hogwarts™ Express – King's Cross Station
- Kang & Kodos' Twirl 'n' Hurl
- Race Through New York Starring Jimmy Fallon
- Shrek 4-D
- The Simpsons Ride™
- TRANSFORMERS™: The Ride – 3D
- Universal Orlando's Horror Make-up Show

Portable Service Animal kennels are available while you enjoy certain attractions. Please note that our Team Members cannot assist in the handling of Service Animals.

Relief areas are available throughout the park. Please refer to our 2-Park Guide Map for specific locations.

The following attractions require Guests to **remove** all prosthetic limbs before riding.

ISLANDS OF ADVENTURE

- Pteranodon Flyers: once prosthetic limbs have been removed, you must be able to brace your body with two natural legs which extend to the edge of the seat.

UNIVERSAL STUDIOS

- Hollywood Rip Ride Rockit: once prosthetic limbs have been removed, you must be able to brace your body with at least one natural upper extremity and when seated, must have one natural full leg and one natural leg that extends to the edge of the seat.

Guests should properly **secure** all prosthetic limbs before riding the following attractions to prevent hazards or loss due to ride forces:

ISLANDS OF ADVENTURE

- The Amazing Adventures of Spider-Man®
- The Cat in the Hat™
- Doctor Doom's Fearfall®
- Dudley Do-Right's Ripsaw Falls®
- Flight of the Hippogriff™
- Hagrid's Magical Creatures Motorbike Adventure™
- Harry Potter and the Forbidden Journey™
- The High in the Sky Seuss Trolley Train Ride!™
- The Incredible Hulk Coaster®
- Jurassic Park River Adventure
- One Fish, Two Fish, Red Fish, Blue Fish™
- Popeye & Bluto's Bilge-Rat Barges®
- Skull Island: Reign of Kong
- Storm Force Accelatron®

UNIVERSAL STUDIOS

- Despicable Me Minion Mayhem
- E.T. Adventure
- Fast & Furious – Supercharged
- Fievel's Playland water slide
- Kang & Kodos' Twirl 'n' Hurl
- MEN IN BLACK™ Alien Attack™
- Race Through New York Starring Jimmy Fallon
- Shrek 4-D
- The Simpsons Ride™
- TRANSFORMERS™: The Ride – 3D
- Woody Woodpecker's Nuthouse Coaster

In addition:

ISLANDS OF ADVENTURE

- Hagrid's Magical Creatures Motorbike Adventure™: when riding the motorbike, brace your body with at least one full natural upper extremity. When seated, both legs (natural or prosthetic) must, at minimum, terminate below the knee.

UNIVERSAL STUDIOS

- Harry Potter and the Escape from Gringotts™: when seated, one natural full leg must fit under the shin guard and the other leg (natural or prosthetic) must, at minimum, terminate below the knee. Prosthetic limbs should be secured.
- Revenge of the Mummy: when seated, one natural full leg must fit under the shin guard and the other leg (natural or prosthetic) must extend to the edge of the seat. Prosthetic limbs should be secured.

Guests with Casts

Casts must fit comfortably in the ride vehicle and not interfere with proper functioning of the ride restraint. Please see an Attractions Attendant for assistance.

Guests with arm or leg casts will not be allowed to ride The Incredible Hulk Coaster®.

Guests Using Medical Devices

Oxygen concentrators or other devices may be permitted if they can be secured and not interfere with the ride restraint. Please see an Attractions Attendant for assistance.

Due to the dramatic movement of the ride vehicles and certain special effects, oxygen tanks (including compressed and liquid) are only permitted at the following attractions:

ISLANDS OF ADVENTURE

- › Camp Jurassic (except Pteranodon Flyers)
- › Hogwarts™ Express – Hogsmeade™ Station
- › If I Ran the Zoo™
- › Jurassic Park Discovery Center
- › Me Ship, The Olive®
- › Ollivanders™

UNIVERSAL STUDIOS

- › Animal Actors On Location!
- › A Day in the Park with Barney™
- › The Bourne Stuntacular
- › Curious George Goes to Town™
- › Despicable Me Minion Mayhem (stationary seating only)
- › FEAR FACTOR LIVE
- › Fievel's Playland (except water slide)
- › Hogwarts™ Express – King's Cross Station
- › Ollivanders™
- › Shrek 4-D (stationary seating only)
- › Universal Orlando's Horror Make-up Show

Certain attractions have lockers available to store select medical devices (epinephrine auto-injectors, inhalers, etc.). Please see an Attractions Attendant for assistance.

Evacuations

If an evacuation of an attraction or venue is required, Guests may be required to navigate stairs, narrow walkways, or ladders. Please have a member of your party assist you, or wait in the ride vehicle for assistance. Canes or crutches may be brought to you before exiting the vehicle.

Accompanied by a Supervising Companion

Any child who meets the minimum height requirement of the attraction but does not meet the 48" (122cm) ride-alone height requirement must be accompanied by a Supervising Companion. A Supervising Companion is defined as someone who is 14 years of age or older and meets all other attraction ridership requirements.

Children under 48" (122cm) must be able to sit upright unassisted on all rides, with the exception of riding the Hogwarts™ Express and the Caro-Seuss-el™.

Explanation of Terms

We use a standard set of terms to describe each of our attractions. Our intent is to provide you with a clear understanding of each attraction's dynamics and physical requirements so that you can make an informed decision about experiencing them. The attraction information in this guide will be presented in the following categories:

ATTRACTION DESCRIPTION

This section outlines the specific attraction experience.

IMPORTANT ACCESS INFORMATION

This section outlines specific physical restrictions and requirements to ensure a comfortable and safe ride experience.

RIDER REQUIREMENTS

This section outlines the physical abilities required to experience the attraction.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This section outlines the level of accommodation and other special instructions for those Guests accompanied by service animals. Review this information fully before experiencing each attraction and please see an Attractions Attendant for assistance.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

This section outlines the level of accommodation and other special instructions for those persons using mobility devices. Review this information fully before experiencing each attraction and please see an Attractions Attendant for assistance.

If I Ran The Zoo™

ATTRACTION DESCRIPTION

This is an outdoor children's play area with water elements. As you enter the area, there are nine Braille stations in the attraction. Each station lists the number in both a numeric and Braille form. The Guest then can refer to their Braille attraction script to describe each station as it relates to the attraction experience.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This play area has adequate floor space throughout. There are several interactive water effects throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



The Cat in the Hat™

ATTRACTION DESCRIPTION

This ride takes a journey through the world of The Cat in the Hat™. The movement of the ride vehicle includes sudden acceleration, turning, and spinning.

IMPORTANT ACCESS INFORMATION



- > This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- > Secure all loose articles before riding.
- > Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- > You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements including spinning and turning, and (3) brace your body with at least one upper extremity.
- > When seated, a leg (natural or prosthetic) must extend to the edge of the seat.
- > No lap sitting.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment for medium to large animals (smaller animals may not be appropriate). The vehicle moves through a show building and rapidly spins on center while moving.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for assistance.

One Fish, Two Fish, Red Fish, Blue Fish™

ATTRACTION DESCRIPTION

This is a circular motion gondola ride. Up and down movement is controlled by the rider. Riders will get wet.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with either (a) one upper extremity and a leg (natural or prosthetic) which extends to the edge of the seat or (b) two legs (natural or prosthetic) which extend to the edge of the seat.
- No hand-held infants. No lap sitting.
- You must be able to take a step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and has adequate side barriers for containment. Water will squirt into the vehicle at unexpected intervals. The vehicle has constant circular motion and can be moved up and down by the rider.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for assistance.

ATTRACTION DESCRIPTION

This carousel has an array of fun and unusual creatures from the imagination of Dr. Seuss.

IMPORTANT ACCESS INFORMATION



- > Secure all loose articles before riding.
- > Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- > You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with either (a) one upper extremity while forming a saddle posture with two legs (natural or prosthetic) or (b) a saddle posture with two legs (natural or prosthetic) which terminate below the knee.
- > Chariots are available for Guests who cannot ride independently.
- > Hand-held infants may ride in the chariot only.
- > You must be able to take a step up and onto the carousel platform and climb onboard the Seussian creature, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space. There is an option of bench or Seussian creature seating. If the rider is on a Seussian creature, an uncrated service animal may lie in front of or between the Seussian creatures provided they are not in the way of the up and down motion. Leash length should be long enough to accommodate change in distance when Seussian creature rises. The vehicle has constant circular motion.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for assistance.

The High in the Sky Seuss Trolley Train Ride!™

ATTRACTION DESCRIPTION

This ride is a trolley train through Seuss Landing™ on an elevated track. The movement of the trolley train includes moderate acceleration and elevation changes.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Secure all loose articles before riding.
- Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must extend to edge of seat.
- Negotiate an 18" (46cm) high barrier into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has minimum side barriers for containment. The vehicle moves on an elevated track over Seuss Landing™ and has moderate changes in speed and elevation. There are animated figures and loud noises.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

Poseidon's Fury

ATTRACTION DESCRIPTION

A walk-through special effects show where you will be surrounded by noises, pyrotechnics, water explosions and complete darkness.

IMPORTANT ACCESS INFORMATION



> Supervising Companion required for children under 48" (122cm) in height.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout. There are loud explosion noises, large flame effects, overhead water effects, and performers in close proximity to the audience.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Flight of the Hippogriff™

ATTRACTION DESCRIPTION

This high-speed roller coaster ride includes sudden and dramatic accelerations, climbing, tilting and dropping.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Secure all loose articles before riding.
- Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- You must be able to take a small step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals.

A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

Hagrid's Magical Creatures Motorbike Adventure™

ATTRACTION DESCRIPTION

This is a high speed roller coaster that includes sudden dramatic acceleration, climbing, tilting, dropping, and backwards motion.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements and (3) when riding the motorbike, brace your body with at least one full natural upper extremity.
- When seated, both legs (natural or prosthetic) must, at minimum, terminate below the knee.
- You must be able to transition between a stationary platform and a moving platform while boarding and disembarking ride vehicle. You must also be able to take a small step over and into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

Harry Potter and the Forbidden Journey™

ATTRACTION DESCRIPTION

This ride simulates dramatic aerobatics. The ride vehicle will suddenly accelerate, stop, turn, tilt, climb, and drop.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee.
- You must be able to transition between a stationary platform and a moving platform while boarding and disembarking ride vehicle.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals.

A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



For Guests with difficulty transitioning between a stationary platform and a moving platform, a non-moving transfer station is available to aid with transfer. Please see an Attractions

Attendant for assistance.

Hogwarts™ Express - Hogsmeade™ Station

ATTRACTION DESCRIPTION

This is a passenger train that involves traveling in an enclosed cabin and includes loud noises and low-lighting conditions. The train travels from Hogsmeade™ Station in Universal's Islands of Adventure to King's Cross Station in Universal Studios Florida. Guests must exit and reboard the train at King's Cross Station to return to Hogsmeade™ Station. NOTE: A Park-to-Park admission ticket or Annual Pass is required to experience this attraction.

IMPORTANT ACCESS INFORMATION



› Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

› Sit upright unassisted or be accompanied by a Supervising Companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The ride vehicle has adequate floor space and side barriers for containment. There are loud noises and moments of darkness.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your experience. Please see an Attractions Attendant for assistance.

Pteranodon Flyers

ATTRACTION DESCRIPTION

This glider style roller coaster includes climbing, side-to-side swinging and sudden acceleration.

IMPORTANT ACCESS INFORMATION



- This attraction is designed for children 36"-56" (92cm-143cm) tall. Guests over 56" (143cm) tall must be accompanied by a rider meeting the 36" (92cm) height requirement.
- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Secure all loose articles before riding.
- Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with two natural legs which extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Camp Jurassic

ATTRACTION DESCRIPTION

This is an outside playland where young explorers can discover secret caves and an amber mine, capture net mazes, and play on a variety of themed slides and suspension bridges. If assistance is needed, we suggest this area be enjoyed with a companion as each element requires some degree of physical strength (including climbing, jumping, and crawling) to experience.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Jurassic Park River Adventure

ATTRACTION DESCRIPTION

This ride is a water journey on a touring raft. The raft will suddenly and dramatically accelerate, turn, and drop. Riders will get wet, possibly soaked.

IMPORTANT ACCESS INFORMATION



- > This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- > Secure all loose articles before riding.
- > Supervising Companion required for children 42"-48" (107cm-122cm) in height.

RIDER REQUIREMENTS

- > You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements and (3) brace your body with at least one upper extremity.
- > When seated, both legs (natural or prosthetic) must extend to edge of seat.
- > You must be able to take a small step down and into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

Jurassic Park Discovery Center

ATTRACTION DESCRIPTION

This is a learning center where demonstration areas show the hatching of a baby raptor, DNA sequencing experiments, sediment wall scanners, and other interactive elements.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



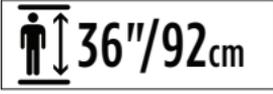
The learning center is accessible via the elevator located in The Burger Digs.

Skull Island: Reign of Kong

ATTRACTION DESCRIPTION

This 3-D ride is an expedition through the rough terrain of King Kong's natural habitat. The movement of the truck is dynamic with sudden accelerations, dramatic tilting, and jarring actions. Due to intense show effects and live actors in the attraction queue, parental discretion is advised.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- No lap sitting.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and adequate side barriers for containment. The vehicle travels over a rough terrain through King Kong's natural habitat encountering large animals and loud noises.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for assistance.

Dudley Do-Right's Ripsaw Falls®

ATTRACTION DESCRIPTION

This ride is a water journey in a floating log. The log will suddenly accelerate, turn, and drop. Riders will get wet, possibly soaked.

IMPORTANT ACCESS INFORMATION



- This ride may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Secure all loose articles before riding.
- Supervising Companion required for children 44"-48" (112cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) should be visible from under the positioning device once it is in the proper closed down position.
- You must be able to take a small step down and into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

Me Ship, The Olive®

ATTRACTION DESCRIPTION

This is an outside play area where young adventurers can play on the deck of Popeye's boat, including slides, water cannons, and interactive props.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



An elevator provides access for guests using wheelchairs to all levels of the ship. Please see an Attractions Attendant at Popeye & Bluto's Bilge-Rat Barges® for assistance.

Popeye & Bluto's Bilge-Rat Barges®

ATTRACTION DESCRIPTION

This ride is a water journey in a circular barge. The barge will suddenly accelerate, turn and drop. The movement of the barge is very dynamic and includes sudden tilting and jarring actions. Riders will get wet, possibly soaked.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children 42"-48" (107cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must extend to edge of seat.
- You must be able to take multiple steps into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance

Storm Force Accelatron®

ATTRACTION DESCRIPTION

This attraction seats riders in round pods and subjects you to sudden acceleration, turning, and spinning.

IMPORTANT ACCESS INFORMATION



➤ Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

➤ You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with two legs (natural or prosthetic) which extend to the edge of the seat.

➤ No hand-held infants. No lap sitting.

➤ You must be able to take a step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and has adequate side barriers for containment. The vehicle spins on center and is on a platform with constant circular motion. There are loud thunderclaps and overhead strobe lighting effects.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

Doctor Doom's Fearfall®

ATTRACTION DESCRIPTION

This ride is a high-speed, free-fall experience that includes sudden and intense acceleration, climbing and dropping.

IMPORTANT ACCESS INFORMATION



➤ This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.

➤ A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.

➤ Secure all loose articles before riding.

RIDER REQUIREMENTS

➤ You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.

➤ When seated, both legs (natural or prosthetic) must extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



The Amazing Adventures of Spider-Man®

ATTRACTION DESCRIPTION

This 3-D ride takes a journey through the world of Spider-Man™ in a prototype news vehicle. The ride vehicle will suddenly and dramatically accelerate, stop, spin, climb, and drop. The movement of the vehicle includes strong tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- › This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- › Secure all loose articles before riding.
- › Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- › You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements similar to a roller coaster, and (3) brace your body with at least one upper extremity.
- › When seated, a leg (natural or prosthetic) must extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment. The vehicle moves through a show building with multi-directional motion and abrupt directional changes. There are loud explosion noises, large flame effects, and overhead water effects.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Despicable Me Minion Mayhem

ATTRACTION DESCRIPTION

This ride simulates the action of a high-speed aerial chase. The ride vehicle will dramatically and suddenly accelerate, climb, stop, and dive. The movement of the vehicle includes sudden tilting and jarring actions. This attraction involves strobes, laser lighting effects, and fog effects.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children 40"-48" (102cm-122cm) in height.
- Stationary seating is available. Guests under 40" (102cm) must experience this attraction from stationary seating.
- Guests who are deaf or hard-of-hearing should notify an Attractions Attendant for captioning within the ride vehicle.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- Hand-held infants are permitted in stationary seating only.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space. There are no side barriers for containment. The vehicle has multi-directional motion and abrupt directional changes. This attraction also has stationary seating directly adjacent to the ride area, which has adequate floor space. This attraction has loud noises.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.



For those not capable of transferring, you may remain in your wheelchair and experience the attraction from an adjacent stationary location.

Shrek 4-D

ATTRACTION DESCRIPTION

This 3-D movie is presented in theater style seating. The presentation will involve strobes and other localized effects. The seats will exhibit tilting and jarring movements coordinated with dramatic action-packed events of the movie.

IMPORTANT ACCESS INFORMATION



- › This 3-D adventure involves loud noises and strobe effects with sudden seat movements which could aggravate certain medical conditions.
- › Stationary seating is available.
- › Secure all loose articles before riding.
- › Only one Guest per moving seat.

RIDER REQUIREMENTS

- › You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction has adequate floor space throughout. There are loud noises.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



TRANSFORMERS™: The Ride-3D

ATTRACTION DESCRIPTION

This ride takes place on a high-speed vehicle that will suddenly and dramatically accelerate, stop, spin, climb and drop. The movement of the vehicle includes strong tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- › This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- › Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- › You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- › When seated, a leg (natural or prosthetic) must extend to the edge of the seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment. The vehicle moves through a show building with multi-directional motion and abrupt directional changes. There are loud explosion noises, simulated military combat effects, and overhead water effects.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



The Blues Brothers® Show

ATTRACTION DESCRIPTION

This is a live musical revue featuring the R&B groove of Jake and Elwood, the bad boys of blues.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This outdoor show has adequate floor space, contains loud music and performers in close proximity to the audience.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



An Accessible Viewing Area is reserved for our Guests with disabilities. This area is located near the stage and is indicated by signs with the International Symbol of Accessibility.

Revenge of the Mummy

ATTRACTION DESCRIPTION

This is a high-speed roller coaster ride that includes sudden and dramatic acceleration, climbing, tilting, and dropping.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements similar to that of a roller coaster, and (3) brace your body with at least one upper extremity.
- When seated, one natural full leg must fit under the shin guard and the other leg (natural or prosthetic) must extend to the edge of the seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

Race Through New York Starring Jimmy Fallon

ATTRACTION DESCRIPTION

This ride simulates a high speed, turbulent thrill ride with dramatic aerobatics, rapid acceleration and deceleration, dramatic tilting and jarring actions, with sharp turns and sudden drops.

IMPORTANT ACCESS INFORMATION



- › This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- › A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- › Secure all loose articles before riding.
- › Guests with a hearing disability should notify an Attractions Attendant as a closed captioning/assistive listening device is available at this attraction.
- › Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- › You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements and (3) brace your body with at least one leg (natural or prosthetic) which extends to the edge of the seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment. The vehicle has multi-directional motion which includes rapid acceleration and deceleration, sharp turns and sudden drops. There are loud noises and moments of darkness.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for assistance.

Fast & Furious - Supercharged

ATTRACTION DESCRIPTION

This ride is a high-octane journey into the underground racing world. The movement of the vehicle is dynamic with sudden accelerations, dramatic tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Guests with a hearing disability should notify an Attractions Attendant as a closed captioning/assistive listening device is available at this attraction.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- No lap sitting.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and adequate side barriers for containment. The vehicle travels over uneven terrain and encounters loud noises.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Harry Potter and the Escape from Gringotts™

ATTRACTION DESCRIPTION

This 3-D ride is a high-speed roller coaster that has sudden and dramatic acceleration and dropping. The movement of the vehicle also includes spinning, sudden stops and strong tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.
- Supervising Companion required for children 42"-48" (107cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements of a roller coaster, and (3) brace your body with at least one upper extremity.
- When seated, one natural full leg must fit under the shin guard and the other leg (natural or prosthetic) must, at minimum, terminate below the knee.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals.
A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

Hogwarts™ Express - King's Cross Station

ATTRACTION DESCRIPTION

This is a passenger train that involves traveling in an enclosed cabin and includes loud noises and low-lighting conditions. The train travels from King's Cross Station in Universal Studios Florida to Hogsmeade™ Station in Universal's Islands of Adventure. Guests must exit and reboard the train at Hogsmeade™ Station to return to King's Cross Station. NOTE: A Park-to-Park admission ticket or Annual Pass is required to experience this attraction.

IMPORTANT ACCESS INFORMATION



› Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

› Sit upright unassisted or be accompanied by a Supervising Companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The ride vehicle has adequate floor space and side barriers for containment. There are loud noises and moments of darkness.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your experience. Please see an Attractions Attendant for assistance.

FEAR FACTOR LIVE

ATTRACTION DESCRIPTION

This is a live show, based on the hit TV show Fear Factor on NBC, that involves stunts performed by Guests of Universal Studios Florida.

IMPORTANT ACCESS INFORMATION



› This show involves sudden sound effects and intense and atypical ingestion that some Guests may find discomforting.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This stadium-seating stunt show has adequate floor space throughout. There are loud noises and performers in close proximity to the audience.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



MEN IN BLACK™ Alien Attack™

ATTRACTION DESCRIPTION

This ride puts Men In Black recruits on the city streets for an intense training exercise. The movement of the ride vehicle includes sudden acceleration, turning and spinning.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.
- Supervising Companion required for children 42"-48" (107cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements including spinning and turning, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals.
A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for assistance.

Kang & Kodos' Twirl 'n' Hurl

ATTRACTION DESCRIPTION

This is a circular motion gondola ride. Fly your spaceship towards the targets to make them spin.

IMPORTANT ACCESS INFORMATION



- › Secure all loose articles before riding.
- › Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- › You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with either (a) one upper extremity and a leg (natural or prosthetic) which extends to the edge of the seat or (b) two legs (natural or prosthetic) which extend to the edge of the seat.
- › No hand-held infants. No lap sitting.
- › You must be able to take a small step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and adequate side barriers for containment. The vehicle has constant circular motion and can be moved up and down by the rider.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

The Simpsons Ride™

ATTRACTION DESCRIPTION

This ride is a motion simulator. The ride vehicle will suddenly and dramatically accelerate, climb, stop, and dive. The movement of the vehicle includes sudden tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children 40"-48" (102cm-122cm) in height.
- Guests with a hearing disability should notify an Attractions Attendant for captioning available on level one at this attraction.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements similar to a roller coaster, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- You must be able to negotiate a 10" (26cm) high barrier into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment. The vehicle has multi-directional motion and abrupt directional changes. The show includes loud noises, water and fog effects.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

Animal Actors On Location!

ATTRACTION DESCRIPTION

This show features trained animals performing routines with animal trainers.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This stadium seating show has adequate floor space throughout. There are various live performers and animals in direct proximity to the audience. Please see an Attractions Attendant for recommended seating locations to ensure the safety of both the service animal and our animal performers.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

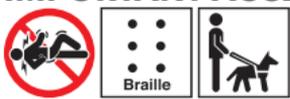


A Day in the Park with Barney™

ATTRACTION DESCRIPTION

Join Barney® and his friends for a sing-along clap-along show.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This show has adequate floor space throughout. There are moments of darkness and various performers in close proximity to the audience.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Curious George Goes to Town™

ATTRACTION DESCRIPTION

This is an interactive playground where you can grab a pump, hose or lever in the water play area. The ball factory has air effects where you can throw, blast, and launch thousands of soft foam balls.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This play area has adequate floor space throughout. There are several interactive water effects throughout the play area.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



E.T. Adventure

ATTRACTION DESCRIPTION

This ride simulates a chase through the forest on a flying bicycle, which includes sudden tilting and accelerating.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children 34"-48" (87cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimum to adequate floor space. There are no side barriers for containment. The vehicle moves through a show building with abrupt speed changes and turns. There are fog effects and lighting effects. There are animated vehicles and people. There are also aliens with illuminated hearts and an owl with illuminated eyes.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for assistance.

Fievel's Playland

ATTRACTION DESCRIPTION

This is an interactive play area designed for children. The elements include a ball crawl, several net climb areas, a teeter-totter, several slides, and a water slide. If assistance is needed, we suggest this area be enjoyed with a companion as each element requires some degree of physical strength (including climbing, jumping, and crawling) to experience.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This play area has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Fievel's Playland water slide

ATTRACTION DESCRIPTION

This is a raft ride down a water slide. The raft will accelerate and suddenly and dramatically turn, tilt and drop. Riders will get wet.

IMPORTANT ACCESS INFORMATION



RIDER REQUIREMENTS

- > You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- > Infants must sit upright unassisted. No lap sitting.
- > There is a maximum weight limit of 300 lbs per raft.
- > You must be able to take multiple steps into the ride vehicle raft, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals.

A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



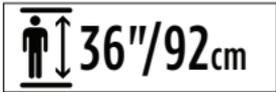
An elevator is located at the bottom of the water slide for Guests utilizing wheelchairs.

Woody Woodpecker's Nuthouse Coaster

ATTRACTION DESCRIPTION

This is a high-speed roller coaster ride that includes sudden and dramatic accelerations, climbs, tilts, and drops.

IMPORTANT ACCESS INFORMATION



- > This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- > Secure all loose articles before riding.
- > Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- > You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- > When seated, a leg (natural or prosthetic) must extend to edge of seat.
- > You must be able to take a small step up and over into vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



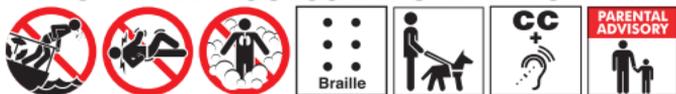
This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for assistance.

The Bourne Stuntacular

ATTRACTION DESCRIPTION

This action-packed special effects show places you in the world of Universal Pictures' Bourne Series where you will be surrounded by loud noises and fire effects. Due to the intense nature of this attraction, parental discretion is advised.

IMPORTANT ACCESS INFORMATION



➤ Guests with a hearing disability should notify an Attractions Attendant as a closed captioning/assistive listening device is available at this attraction.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This theater has adequate floor space throughout. There are various live performers in direct proximity to the audience. Please see an Attractions Attendant for recommended seating locations to ensure the safety of both the service animal and our performers.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Universal Orlando's Horror Make-up Show

ATTRACTION DESCRIPTION

See how top make-up artists create amazing special effects from Hollywood's greatest monster movies.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction has adequate floor space throughout. There are loud noises and performers in close proximity to the audiences.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



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GUIDE FOR **Rider Safety and Accessibility**



HEIGHT REQUIREMENTS

ATTRACTION	MINIMUM HEIGHT REQUIREMENT	SUPERVISING COMPANION FOR CHILDREN
Honu of Honu ika Moana	48" (122cm)	—
ika Moana of Honu ika Moana	42" (107cm)	42"-48" (107cm-122cm)
Kala and Tai Nui Serpentine Body Slides	48" (122cm)	—
Ko'okiri Body Plunge	48" (122cm)	—
Kopiko Wai Winding River	—	under 48" (122cm)
Krakatau Aqua Coaster	42" (107cm)	42"-48" (107cm-122cm)
Maku Puihi Round Raft Rides	42" (107cm)	42"-48" (107cm-122cm)
Ohyah and Ohno Drop Slides	48" (122cm)	—
Puka Uli Lagoon	—	—
Punga Racers	42" (107cm)	—
The Reef	—	—
Runamukka Reef	! Play area for children under 54" (137cm)	
Taniwha Tubes – Tonga & Raki	42" (107cm)	42"-48" (107cm-122cm)
TeAwa The Fearless River	42" (107cm)	42"-48" (107cm-122cm)
Tot Tiki Reef	! Play area for children under 48" (122cm)	
Waturi Beach	—	—

WEIGHT REQUIREMENTS

ATTRACTION	SINGLE RIDER WEIGHT LIMIT	COMBINED RIDER WEIGHT LIMIT
Honu of Honu ika Moana	—	700lbs (317kg)
ika Moana of Honu ika Moana	—	750lbs (340kg)
Kala and Tai Nui Serpentine Body Slides	275lbs (125kg)	—
Ko'okiri Body Plunge	300lbs (136kg)	—
Krakatau Aqua Coaster	—	700lbs (317kg)
Maku of Maku Puihi Round Raft Rides	—	1050lbs (476kg)
Puihi of Maku Puihi Round Raft Rides	—	850lbs (386kg)
Punga Racers	300lbs (136kg)	—
Taniwha Tubes – Tonga & Raki	300lbs (136kg)	450lbs (204kg)

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Attraction Information Symbol Descriptions

Attraction Warning Signs can be found at the entrance of each attraction to help determine the suitability for Guests based on their abilities. You will see the following symbols used throughout the Attraction Information Section and our Attraction Warning Signs:



Attraction is not allowed for Guests with a history of heart conditions or abnormal blood pressure.



Attraction is not allowed for Guests with back, neck, or similar physical conditions.



Expectant mothers are not allowed on this attraction.



Attraction is not allowed for Guests with recent surgery or other conditions that may be aggravated by this attraction.



Guests must be able to independently support themselves in the tube or raft during the ride experience.



Guests must be of the indicated height to experience this attraction.



Children within this range of height must experience this attraction with a Supervising Companion who meets all other ride requirements.



Guests with casts or braces must see an attendant for assistance.



Guests with arm or leg casts may not ride.



Guests with limb differences or prosthetics must see an Attendant for assistance.



The single or combined weight of rider(s) must not exceed the weight limit indicated on this symbol.



Footwear is not permitted on this attraction.



Attire with buckles, rivets, or any sharp adornments that could damage the slide, including on or in footwear and jewelry, are not permitted on this attraction.



Life jackets are not permitted on this attraction.



T-shirts are not permitted on this attraction.



This attraction has a minimum and maximum number of riders indicated on this symbol. If your party size is smaller or larger than the requirement, you will be split up or combined with other riders.



This attraction only accommodates single-riders.



Children under 48" (122cm) must wear a U.S. Coast Guard-approved life jacket to participate.



U.S. Coast Guard-approved life jackets are permitted on this attraction.



An accessible entrance is available at this attraction.



Pool depth for this attraction is indicated on this symbol.

2 Welcome to Universal's Volcano Bay

This guide will provide you with detailed information about each attraction experience to ensure that everyone is able to make well-informed decisions about their ability to safely, comfortably, and conveniently experience our attractions.

We have included specific information in this guide for Guests with disabilities with a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting slide start tubs, tubes, mats, rafts, pools, and other attraction areas. It is important to note that although all of our park Team Members are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance. We therefore suggest that Guests with disabilities bring a companion who can provide any physical assistance that may be needed.

If at any time you feel that you do not have enough information, please feel free to message Guest Services at www.visitorsatisfaction.com/contactus/. Guest Services Coordinators are available seven days a week between the hours of 8:30AM until park close and make every effort to respond to messages within 24 to 48 hours; however, due to the high volume of emails received each day, please allow several days for a response. If you require an immediate response, please call us at 407-224-4233, option 4 (four). If you have any questions while visiting our parks, please stop by Guest Services inside the main entrance for assistance.

Our goal is to provide the best accommodations possible to all of our Guests. With the information that follows and the knowledge our Team Members have, we are confident the experience you have with us will exceed your expectations.

VIRTUAL LINE™

All of Universal's Volcano Bay attractions employ the use of the Virtual Line™ experience, which allows Guests to schedule a wait time that is comparable to the current queue wait time for the given attraction. Once a wait time is assigned, Guests are free to enjoy other water theme park offerings. As soon as an active Virtual Line™ experience pass is redeemed, Guests may select another Virtual Line™ experience wait time.

PARTICIPATE RESPONSIBLY

Failure to follow posted guidelines may result in serious injury or expulsion from the park.

Rider Requirements

For all attractions, you must be able to independently support your torso, neck and head while absorbing sudden and dramatic movements throughout the experiences. For additional requirements, please consult the attraction listing in this guide. If you have any questions, please see an Attractions Attendant or contact Guest Services.

3

Health and Safety

In accordance with the Centers for Disease Control (CDC) guidelines we have enhanced sanitization procedures and implemented additional measures for distance spacing and screening. A face covering is required for all Guests and Team Members while traveling throughout our resort. If you have a disability that prevents you from wearing a face covering, please contact Guest Services about our alternate accommodation, which is to wear a face shield during your visit. Please note that a face shield is not permitted on certain attractions, so Guests will have to switch to a face covering for those experiences.

WE ASK THAT ALL GUESTS COMPLY WITH THE FOLLOWING:



Face coverings are **required** in dining locations, bars, merchandise locations, and as you exit Volcano Bay. Face coverings are **encouraged** while walking throughout the park. Face coverings should be removed when experiencing attractions or pools for your safety.



Wash your hands often with soap and water.



Keep 6 feet (2 meters) between your travel party and others.

The CDC states that there is no evidence that COVID-19 can be spread to humans through water.

Please note that the CDC advised that older adults and people of any age who have serious underlying medical conditions might be at a higher risk for severe illness from COVID-19. Guests should evaluate their risk in determining whether to attend. People who show no symptoms can spread COVID-19 if they are infected, any interaction with the general public poses an elevated risk of being exposed to COVID-19, and we cannot guarantee that you will not be exposed during your visit.

WE APPRECIATE YOUR COOPERATION DURING THIS UNPRECEDENTED TIME.



U-Rest Areas available at select locations where you can remove your face covering while still maintaining social distancing.

Accessibility Accommodations

At Universal Orlando we are proud of providing accommodations that create a welcoming, inclusive environment and accessible experiences for our Guests.

4

VIRTUAL LINE™

Since all of Universal's Volcano Bay queued attractions employ the use of the Virtual Line™ experience, Universal Orlando's Attraction Assistance Pass is not valid at Universal's Volcano Bay attractions. Please visit Guest Services if additional assistance is needed.

Safety Advisory

FOR YOUR SAFETY

Read all health and safety requirements for each attraction as they are not all the same. You know your physical conditions and limitations; Universal Orlando does not. If you suspect your health could be at risk for any reason or you could aggravate a pre-existing condition of any kind, do not ride or participate.

ATTRACTION INFORMATION

For your safety and the safety of others, always face forward, keeping your hands and feet inside the slide or ride vehicle at all times, as applicable. Remain seated until you receive instruction to exit. Always follow Lifeguard instructions and ask for assistance if needed.

LOST ITEMS

Never attempt to recover a lost item while riding. Notify an Attendant or Lifeguard for assistance and we will do everything we can to recover your property as quickly as possible.

ATTRACTION TUBES AND RAFTS

Certain attractions use different types of tubes and rafts that some Guests may find uncomfortable. Guests with certain body dimensions may not be accommodated on some of our attractions. Maximum weight limits are posted at the entrance of the attraction and in this guide under the Attraction Information section.

MAGNETIC FIELDS

Many common devices produce electric or magnetic fields. They are used in everyday life as well as in our parks. The magnetic fields are generally confined to the equipment and should pose no concern as our Guests are not exposed to the proximity of the fields. Please visit Guest Services or Concierge in the park for further information.

LOOSE AND FREE-FLOWING ARTICLES

All articles must be free of any sharp adornments that could damage the slides. Please leave any loose articles with a non-rider or in a locker. Guests with excessively long hair or long and flowing articles of clothing or accessories are required to take certain precautions before experiencing any attraction.

RF TECHNOLOGY

Universal Orlando Resort utilizes systems and devices that include active radio frequency (RF) technology. The levels of RF energy they generate are comparable to those found in common consumer devices. These systems and devices are designed, tested, and manufactured to comply with Federal Communications Commission (FCC) regulations. If you use an electronic medical device and have concerns regarding RF interference, please consult your medical device manufacturer or a qualified medical professional.

General Information

PARKING

Guests entering the garage with an Accessible Parking Permit will be directed to the parking area for Guests with disabilities. Transportation via bus is provided for all Guests to access Volcano Bay. If you need assistance in boarding the bus, please see an Attendant.

WHEELCHAIR RENTAL

If you require a wheelchair, limited quantities are available for rental on a first come, first served basis. The wheelchair rental facility is located on the third floor of the Parking and Transportation Center. You will be asked to leave a monetary deposit, plus the daily rental fee for the wheelchair. While in the park, if additional assistance is needed, please notify a Concierge attendant.

RESTROOMS

All restrooms within Volcano Bay have facilities that are accessible for Guests using wheelchairs. For your convenience, family restrooms are located at the front of the park and in the Rainforest Village area of the park.

FIRST AID

Our First Aid facility is staffed with registered nurses and professional paramedics. At Volcano Bay, the primary First Aid Station is located next to the park entrance. If you have any questions or need special assistance, ask any Team Member.

FAMILY SERVICES

At Volcano Bay you'll find nursing facilities and a family restroom area located in the First Aid Station by the park entrance.

Guests Using Standard Wheelchairs or Motorized Wheelchairs



For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. These areas are clearly marked with the International Symbol of Accessibility.

For each individual attraction, there are specific boarding requirements and accommodations for Guests traveling in either a standard wheelchair or a motorized wheelchair. Some attractions require Guests using wheelchairs to transfer from their mobility device to ascend or descend steps of a tower. In addition, Guests will need to be able to independently position themselves in the proper riding position and exit the pool.

Within the park, various water sprays are used throughout the general pathways. Care should be given to any personal wheelchair and mobility accessories as the pathways will be wet.

Maku Puihi Round Raft Rides and the Krakatau Aqua Coaster provide an accessible entrance for Guests who are able to fully transfer from a wheelchair into the raft on their own or with the assistance of another person in your party. See specific ride requirements to assess your ability to ride in the Attraction Information section.

Courtesy sand wheelchairs for beach access are available in limited quantities on a first-come, first-served basis at the Volcano Bay Concierge.

Guests Using Electric Convenience Vehicles (ECV)



We apologize, but none of the attraction queues at Universal's Volcano Bay will accommodate Electric Convenience Vehicles (ECV). At attractions that can

accommodate standard wheelchairs, Guests may transfer from their ECV into a standard wheelchair which is provided at select locations. The attractions that have standard wheelchairs for transfer are Maku Puihi Round Raft Rides and the Krakatau Aqua Coaster. If you cannot transfer to a standard wheelchair, please see an Attendant.

Guests must adhere to Universal's safe usage policy noted below for powered mobility devices such as, but not limited to, power-driven wheelchairs, electric convenience vehicles/scooters, Segways, or other power-driven mobility devices.

- Guests using powered mobility devices must operate them at a safe speed equivalent to or slightly slower than surrounding pedestrians.
- Powered mobility devices are prohibited on escalators and must use the designated pathway upon arriving at Universal's Volcano Bay entry area.
- Guests using powered mobility devices must power down and remove keys (as applicable) when left unattended.
- Guests using powered mobility devices are responsible for any harm, damages, or injury caused to any person or property caused by the powered mobility device user's intentional, reckless, or negligent usage of the powered mobility device.
- The Park is not responsible for any harm or damage caused to any powered mobility device by other park Guests or while a powered mobility device is left unattended or while a powered mobility device is used in violation of these rules.
- Hoverboards are not permitted in the park.

Guests Using Oxygen Tanks/Devices

Oxygen tanks are only allowed in dry areas of Universal's Volcano Bay. Dry areas include merchandise and food locations, cabanas, common walkways, and beach areas.

Guests with Vision Disabilities

This Guide for Rider Safety and Accessibility is available in large font and embossed in Braille at Guest Services, located at the front of the park.

Virtual Line™ reservation paddles employ the use of audio jacks for audible instructions on receiving a return time throughout the park. For Guest safety, we ask that you provide your own device to utilize this feature.

Many attractions can accommodate a Guest with a white cane. The cane may need to be collapsed on some attractions and all white canes must be free of any sharp adornments that may damage the slides.

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Please see an Attendant or Lifeguard with any questions or for further assistance.

Service Animals



Trained service animals are welcome at Universal's Volcano Bay. Service animals must remain on a leash or in a harness and under the control of their handler at all times. **Animals**

who do not meet the definition of a Service Animal will not be permitted in the park.

Service animals are welcome in all of our restaurant and merchandise locations. Please be aware that service animals are not permitted in any attraction or pool.

Portable kennels are available for your animal while you're on each ride. Please visit Guest Services or Concierge at the park for assistance.

Service animal relief areas are available at the following locations:

- Rainforest Village next to Maku Puihi Round Raft Rides
- River Village near Honu ika Moana

Guests with Limb Differences

Please review the attraction requirements in the Attraction Information section to ensure rider eligibility. Guests with limb differences should visit Guest Services or the Concierge Desk as some of our attractions have specific natural limb requirements to ride safely.

Guests with Prostheses

Please review the attraction requirements in the Attraction Information section to ensure rider eligibility. If permitted to ride, any Guests with prosthetic devices will be required to ensure the device is properly attached and must have the ability to remain in proper riding position throughout the attraction experience. On attractions where prosthetic limbs must be removed, certain hand, arm, leg, and joint elements are required to ride safely. Any prosthetic with exposed sharp adornments that may damage the slide must be removed and left with a non-rider. Universal is not responsible for water damage to prostheses. If you have any questions, please ask an Attendant or visit Guest Services or the Concierge Desk.

Casts or Braces

Please review the attraction requirements in the Attraction Information section to ensure rider eligibility. Casts or braces, where permitted, must fit comfortably in the ride vehicle and not interfere with proper functioning of the ride experience. Universal is not responsible for water damage to casts or braces. If in doubt about your ability to experience a ride safely, please consult with an attraction Attendant or visit Guest Services for further information.

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Evacuations

If an evacuation of an attraction or venue is required, Guests may need to navigate stairs, narrow walkways, or ladders. Please have a member of your party assist you or inform an Attendant if you require further assistance.

Descriptions & Restrictions

There are a few general conditions which apply to all attractions: All of the attractions at Universal's Volcano Bay incorporate safety systems designed to accommodate people of average physical stature and body proportion. Therefore, certain restrictions may apply for some Guests at each attraction based on the nature and dynamics of the experience. This includes restrictions based on body shape or size, height, weight, medical conditions, or other physical conditions which could be aggravated by the experience. Our prime consideration is the ability of each person to endure the dynamics of each attraction without risk of injury to that person or others.

Explanation of Terms

We use a standard set of terms to describe each of our attractions. Our intent is to provide you with a clear understanding of each attraction's dynamics and physical requirements so that you can make an informed decision about experiencing them. The attraction information in this guide will be presented in the following categories:

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ATTRACTION DESCRIPTION

This section outlines the specific ride vehicle movements to be expected while riding.

IMPORTANT ACCESS INFORMATION

This section outlines specific physical restrictions and requirements to ensure a comfortable and safe ride experience.

RIDER REQUIREMENTS

This section outlines the physical abilities required to experience the attraction.

INFORMATION FOR GUESTS USING WHEELCHAIRS

This section outlines the level of accommodation and other special instructions for those persons using wheelchairs as they experience the attraction. It is important to review this information fully before experiencing an attraction and consult with an Attendant to clarify issues or questions that you may have. As part of the IMPORTANT ACCESS INFORMATION, there are some fundamental requirements necessary to ride which may differ slightly from attraction to attraction.

Accompanied by a Supervising Companion

Any child who meets the minimum height requirement of the attraction but does not meet the 48" (122cm) ride-alone height requirement must be accompanied by a Supervising Companion. A Supervising Companion is defined as someone who is 14 years of age or older and meets all other attraction ridership requirements. At all of our attractions, children under 48" (122cm) must be able to sit upright unassisted on all rides. See individual attraction descriptions below for details on Supervising Companion options exclusive to each slide, river, and pool.

Kala and Tai Nui Serpentine Body Slides

ATTRACTION DESCRIPTION

This attraction features high-speed free-fall slides that begin in an enclosed capsule with a trap door, while riders twist through a tube into a pool 125-feet (28-meters) below.

IMPORTANT ACCESS INFORMATION



This attraction may not accommodate certain people due to their body shape or size.

RIDER REQUIREMENTS

Two natural arms that terminate below the elbow and two natural legs that terminate below the knee are required. Stand with back, head, and heels against the wall of the capsule, with legs crossed below the knee and arms crossed over the chest and maintain this position throughout the ride. Must also be able to absorb the sudden and dramatic movements including sudden accelerations, dramatic tilting, and jarring actions.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are ambulatory to ascend stairways and exit the landing pool without assistance are able to ride.

Maku of Maku Puihi Round Raft Rides

ATTRACTION DESCRIPTION

This attraction is a dynamic slide with steep drops and sudden twists, turns, and spinning while riding in a six-person raft.

IMPORTANT ACCESS INFORMATION



This attraction may not accommodate certain people due to their body shape or size.

RIDER REQUIREMENTS

Two functioning hands (one may be a functioning prosthetic) are required. Continuously hold the handles during the entire ride experience. Sit upright with legs (natural or prosthetic) towards the middle of the raft and maintain an upright position throughout the entire ride. Must also be able to absorb the sudden and dramatic movements including sudden accelerations, dramatic tilting, and jarring actions. No lap-sitting.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are able to fully transfer from a wheelchair into the raft may utilize the lift located to the right of the main queue entrance. Please see an Attendant for assistance.

Puihi of Maku Puihi Round Raft Rides

ATTRACTION DESCRIPTION

This attraction is a dynamic slide with steep drops and sudden twists, turns, and spinning while riding in a six-person raft.

IMPORTANT ACCESS INFORMATION



This attraction may not accommodate certain people due to their body shape or size.

RIDER REQUIREMENTS

Two functioning hands (one may be a functioning prosthetic) are required. Continuously hold the handles during the entire ride experience. Sit upright with legs (natural or prosthetic) towards the middle of the raft and maintain an upright position throughout the entire ride. Must also be able to absorb the sudden and dramatic movements including sudden accelerations, dramatic tilting, and jarring actions. No lap-sitting.

INFORMATION FOR GUESTS USING WHEELCHAIRS

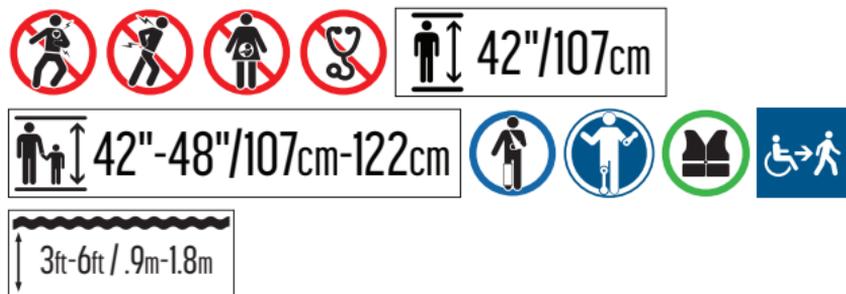
Guests who are able to fully transfer from a wheelchair into the raft may utilize the lift located to the right of the main queue entrance. Please see an Attendant for assistance.

TeAwa The Fearless River

ATTRACTION DESCRIPTION

This attraction is a fast moving experience with sudden churning rapids, choppy waves and depths up to 6-feet (1.8-meters).

IMPORTANT ACCESS INFORMATION



Children under 48" (122cm) must enter the river accompanied by a Supervising Companion. For your safety, all participants must enter and exit at the designated locations only.

RIDER REQUIREMENTS

All riders must independently support themselves throughout the entire attraction experience. Children under 48" (122cm) must enter the river accompanied by a Supervising Companion.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are able to fully transfer from a wheelchair into the river may access the attraction either through the sloped entry or the pool lift provided. Please see an Attendant for the accessible entrance location.

Punga Racers

ATTRACTION DESCRIPTION

This attraction features four individual high-speed slides where riders slide through dark areas with sudden drops and turns.

IMPORTANT ACCESS INFORMATION



This attraction may not accommodate certain people due to their body shape or size.

RIDER REQUIREMENTS

Two natural legs that terminate below the knee are required. You should be able to independently: (1) Lie back with your head and torso against the slide surface with legs crossed below the knee and (2) support your torso, neck, and head while absorbing sudden and dramatic movements including sudden accelerations, dramatic tilting, and jarring actions within the slide and through the end of the run-out lane.

INFORMATION FOR GUESTS USING WHEELCHAIRS

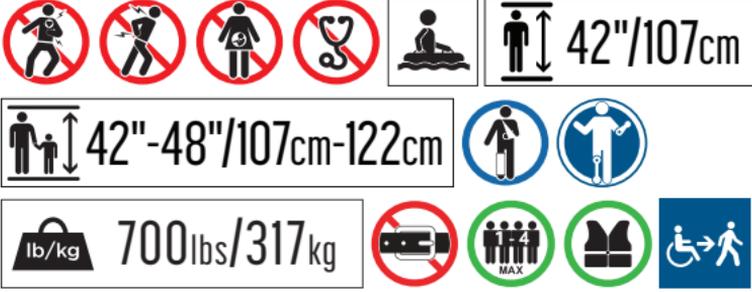
Guests who are ambulatory to ascend stairways and exit the run-out without assistance are able to ride.

Krakatau Aqua Coaster

ATTRACTION DESCRIPTION

This attraction takes you on a thrilling, high-speed water coaster ride within a four-person boat that includes powerful climbs, plunging drops, and side-to-side motion.

IMPORTANT ACCESS INFORMATION



This attraction may not accommodate certain people due to their body shape or size.

RIDER REQUIREMENTS

Two natural functioning hands are required. Continuously hold the handles during the entire ride experience. Independently maintain yourself in an upright position while seated. Must also be able to absorb the sudden and dramatic movements including sudden accelerations, dramatic tilting, and jarring actions. No lap-sitting.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are able to fully transfer from a wheelchair into the boat may utilize the elevator located to the left of the main queue entrance. Please see an Attendant for assistance.

Runamukka Reef

ATTRACTION DESCRIPTION

Runamukka Reef is a play area for children with slides, bubbling geysers, water guns, and dump cups.

IMPORTANT ACCESS INFORMATION



Maximum rider height for slides is 54" (137cm).

RIDER REQUIREMENTS

Two arms that terminate below the elbow (one may be a functioning prosthetic) are required. Sit upright with legs crossed at the ankles or lie back face up with feet first and with legs crossed at the ankles throughout the entire ride. Infants must be able to independently support their head and neck. No lap-sitting. Diaper age children must wear swim diapers covered by their swimsuit.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are ambulatory to ascend stairways with or without assistance are able to ride.

Tot Tiki Reef

ATTRACTION DESCRIPTION

Tot Tiki Reef is a play area for children with slides, bubbling geysers, water guns, and dump cups.

IMPORTANT ACCESS INFORMATION



Maximum rider height for slides is 48" (122cm).

RIDER REQUIREMENTS

Two arms that terminate below the elbow (one may be a functioning prosthetic) are required. Sit upright with legs crossed at the ankles or lie back face up with feet first and with legs crossed at the ankles throughout the entire ride. Infants must be able to independently support their head and neck. No lap-sitting. Diaper age children must wear swim diapers covered by their swimsuit.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are ambulatory to ascend stairways with or without assistance are able to ride.

Kopiko Wai Winding River

ATTRACTION DESCRIPTION

This attraction is a gently moving 3-feet (1-meter) deep river through shaded areas, caves, and waterfalls.

IMPORTANT ACCESS INFORMATION



Children under 48" (122cm) must wear a U.S. Coast Guard-approved life vest and be accompanied by a Supervising Companion. Non-swimmers should wear a U.S. Coast Guard-approved life vest. For your safety, all participants must enter and exit at the designated locations only.

RIDER REQUIREMENTS

Be able to independently support yourself throughout the experience. Diaper age children must wear swim diapers covered by their swimsuit.

INFORMATION FOR GUESTS USING WHEELCHAIRS

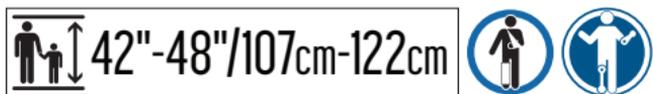
Guests who are able to fully transfer from a wheelchair into the river may access the attraction through the sloped entry provided. Please see an Attendant for the accessible entrance location.

ika Moana of Honu ika Moana

ATTRACTION DESCRIPTION

This attraction is a dynamic slide with steep drops, sudden twists, turns, and spinning while riding in a five-person raft.

IMPORTANT ACCESS INFORMATION



This attraction may not accommodate certain people due to their body shape or size.

RIDER REQUIREMENTS

Two functioning hands (one may be a functioning prosthetic) are required. Continuously hold the handles during the entire ride experience. Sit upright with legs (natural or prosthetic) towards the middle of the raft and maintain an upright position throughout the entire ride. Must also be able to absorb the sudden and dramatic movements including sudden accelerations, dramatic tilting, and jarring actions. No lap-sitting.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are ambulatory to ascend stairways and exit the landing pool without assistance are able to ride.

Ko'okiri Body Plunge

ATTRACTION DESCRIPTION

This attraction is a high-speed free-fall slide that begins in an enclosed capsule with a trap door, while riders plunge through a tube into a pool 125-feet (38-meters) below.

IMPORTANT ACCESS INFORMATION



This attraction may not accommodate certain people due to their body shape or size.

RIDER REQUIREMENTS

Two natural arms that terminate below the elbow and two natural legs that terminate below the knee are required. Stand with back, head, and heels against the wall of the capsule, with legs crossed below the knee and arms crossed over the chest and maintain this position throughout the ride. Must also be able to absorb the sudden and dramatic movements including sudden accelerations, dramatic tilting, and jarring actions.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are ambulatory to ascend stairways and exit the landing pool without assistance are able to ride.

The Reef

ATTRACTION DESCRIPTION

This attraction is a pool with a depth up to 6-feet (1.8-meters). Guests may relax and swim around the pool at their leisure.

IMPORTANT ACCESS INFORMATION



Children under 48" (122cm) must wear a U.S. Coast Guard-approved life vest. Non-swimmers should wear a U.S. Coast Guard-approved life vest. Diaper age children must wear swim diapers covered by their swimsuit.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are able to fully transfer from a wheelchair onto the pool lift may access the attraction. Please see an Attendant for assistance.

Waturi Beach

ATTRACTION DESCRIPTION

This attraction is a wave pool with depths up to 6-feet (1.8-meters). Waves can be sudden and dynamic.

IMPORTANT ACCESS INFORMATION



Children under 48" (122cm) must wear a U.S. Coast Guard-approved life vest. Non-swimmers should wear a U.S. Coast Guard-approved life vest. Guests may enter the pool from the shore only.

REQUIREMENTS

Be able to independently support yourself during sudden onset of waves and currents. Diaper age children must wear swim diapers covered by their swimsuit.

INFORMATION FOR GUESTS USING WHEELCHAIRS

Guests who are able to fully transfer from a wheelchair into the pool may access the attraction through the sloped entry provided. Please see an Attendant for the accessible entrance location.