

Treasure Chess — Account Deletion Request Form (Right to Erasure)

Use this form to request permanent deletion of your Treasure Chess account and associated personal data.

How to submit: Email the completed form to **privacy@onchainchess.io** or upload it via Treasure Chess Privacy Request Portal (placeholder). If you prefer post, send it to Data Protection Officer, Treasure Chess, Postal Address (placeholder).

What happens next: We'll acknowledge receipt promptly and respond within the applicable legal timeframe (generally 1 month under UK/EU GDPR; 45 days under CCPA/CPRA). We may request additional information to verify your identity. Some data may be retained where required by law (e.g., fraud prevention, security logs).

Important for blockchain data: On-chain assets (NFTs/transactions) are immutable and cannot be erased. We can delete off-chain personal data we control and unlink your account from wallet addresses, where applicable.

A. Requestor Details

Full name: _____

Email address used for Treasure Chess: _____

Alternate email (if any): _____

Treasure Chess username or handle: _____

Account ID (if known): _____

Country/Region of residence: _____

Preferred contact method: ☐ Email ☐ Phone ☐ Postal

Phone (optional): _____

B. Relationship to the Account

☐ I am the account holder (data subject)

☐ I am an authorised representative/agent of the account holder

If checked, provide:

- Your name & role: _____

- Your email: _____

- Proof of authorisation attached: ☐ Yes ☐ No

- Government-issued photo ID attached: ☐

C. Identity Verification (choose at least two)

☐ Approx. account creation date (MM/YYYY): _____

☐ Approx. last login date (DD/MM/YYYY): _____

☐ Recent in-app action (e.g., created a game/NFT on ~date): ____

☐ Connected wallet address(es): _____

☐ Last 4 characters of the email on file: _____

☐ Transaction/reference ID(s): _____

D. Your Request (scope)

☐ Delete my Treasure Chess account and all associated personal data.

☐ Disconnect and unlink my wallet address(es) (if applicable).

☐ Opt-out of marketing communications.

☐ Send me confirmation of deletion once complete.

Additional context or specific items to remove: _____

E. Consequences & Acknowledgements

☐ I understand this action is permanent and irreversible.

- I understand on-chain records cannot be erased by Treasure Chess.
- I understand Treasure Chess may retain limited info required by law.

F. Signature

Signature: _____

Date (DD/MM/YYYY): _____

Printed name: _____

Submission Checklist

- Form completed and signed
- ID/verification info provided (at least two items)
- Authorisation proof attached (if agent)
- From the email associated with the account, send to privacy@onchainchess.io