

AZ Shutters N Blinds
Limited Lifetime Warranty – Effective 02/15/2021

AZ Shutters N Blinds
2113 N. 23rd Avenue
Phoenix, AZ 85009
602-278-3667

90 Day Limited Lifetime FREE
On Site Repair Warranty for
Shutter Frames, Shutter Panels
& Exclusions from Warranty
Coverage from Date of
Installation.

After 90 Days from installation,
an applicable service/trip
charge will be imposed for all
on site repairs & Exclusions
from Warranty Coverage
Items. Customers can bring
shutters to our production
facility for any and all repairs
at no additional charge.

Shutters are warranted against such defects in material that might result in blistering, peeling, cracking, flaking, corroding, and fading of the shutter frame or panels from the date of installation. This warranty will remain in effect only if normal cleaning practices are followed periodically (see section "Maintenance and Cleaning").

AZ Shutters N Blinds extends this Limited Warranty on all working components to the original purchaser only and applies to custom products professionally installed.

This warranty does not apply to any product damaged by accident, misuse, abuse, or discoloration caused by sunlight, the passage of time or smoke as determined by AZ Shutters N Blinds.

Wood Shutters are manufactured from natural wood products and some flight warping may occur. Color and graining from slat to slat may differ due to the natural differences in the wood itself. AZ Shutters N Blinds warrants its Shutters from excessive warping for a period of six months from date of install. The availability of wood colors and stains is subject to change without notice. AZ Shutters N Blinds will make every effort to color match to an existing color but reserves the right to acquire a written sign off prior to commencing production on the order.

Warranty Limitations

AZ Shutters N Blinds liability is limited solely and exclusively to repair or replacement at the sole discretion of AZ Shutters N Blinds, and under no circumstances will AZ Shutters N Blinds be liable for incidental or consequential changes such as, but not limited to, labor costs for any purposes, inconvenience, damage, or injury to persons or to property, or any other expense.

Product Use

This warranty applies only in respect to products used strictly for the purpose for which they were intended. AZ Shutters N Blinds are intended for internal use only.

Replacement Parts or Repairs

AZ Shutters N Blinds reserves the right to discontinue or change any AZ Shutters N Blinds as currently manufactured. If an exact replacement part is not available, AZ Shutters N Blinds reserves the right to substitute parts of equal quality at its sole discretion.

Maintenance and Cleaning

AZ Shutters N Blinds suggests that all wooden shutters use a normal maintenance routine (washing with mild soap using a soft cloth, or simply dusting the blinds utilizing a dust cloth or dusting pad.

Exclusions from Warranty Coverage

- a. Exposure to air pollutants (smoke), moisture or outdoor exposure, as normal atmospheric conditions may cause the shutter to gradually suffer an accumulation of surface dirt or stains. These are normal occurrences and are not covered under the AZ Shutters N Blinds warranty.
 - b. Any defect, malfunction, or failure to perform which has occurred because of unreasonable use, improper application, or failure to perform a reasonable or necessary maintenance.
 - c. Any damage to the shutters or components of the shutters caused by settlement or structural defects of the building in which they are installed.
 - d. Any damage caused by wind, hail, lightning, or other acts of God, intentional acts, accidents, negligence, or exposure to harmful chemicals or pollutants.
 - e. Slight warpage, minor imperfections and natural variations in color and grain effect, are normal with this product and are not considered defects.
- f. Damage caused by customers improper handling, misuse, or installation.
 - g. Any shutter which has been repaired or modified or attempted to have been repaired or modified by any person other than a duly authorized representative of AZ Shutters N Blinds.
 - h. Shutters are light controlling, not total black out as explained by the AZ Shutters N Blinds salesman prior to accepting the order. Upon acceptance/installation of the shutters by purchaser, AZ Shutters N Blinds will not be held liable for any issues.
 - i. Shutters made without divider rails, too wide, too high, or over the maximum square footage are not warranted.
 - j. Additional exclusions which are not covered are: broken louvers, pins, tilt rods, normal wear & tear from opening and closing the shutters, magnets, staples, intentional damage.

