

WARRANTY

ALL WARRANTY TORCHES MUST HAVE A OEM TIP IN THEM WHEN
THEY ARE SENT BACK

What is the Tag# of the item you are sending back? _____

What is the item you are sending back?

What is wrong with the item in question?

What is the INV#, PO# and or Tag# that the item was previously sent in on?

Every warranty must have a warranty sheet filled out for it and
staple this paper to the tag



Warranty process

We offer a 1-year warranty on every regulator & torch repair. Power tools and pneumatic tools are 90 days.

If the equipment is tested and found to be fully operational, a service fee of \$5 for regulator and torch's, \$25 for tools. along with the cost of return shipping. We appreciate you're understanding and thank you for allowing us the opportunity to assist you.

Please visit our website (www.MckenzieRepair.com) or email us to receive a warranty return sheet

Torches **MUST** be sent back with a OEM tip and any flashback arrestors or check valves that are in use.

You must provide us with the tag #, or the invoice # that the item originally was in on.