New Arrivals Institute

**Vision:** “A community that welcomes refugees and immigrants and provides them with the tools they need to achieve their goals.”

**Mission**
Assisting refugees and immigrants with self-sufficiency through education

**SERVICES**

1. **English Language Training (ELT):** English language classes and/or tutoring for adults
2. **Employment Readiness:** Classes that focus on how to find and keep a job
3. **Health Education:** Programs that help clients obtain, understand, and use the information needed to make wise health choices
4. **Educational Counseling:** Individual and small group counseling to assist clients in developing and enrolling in programs to meet their educational and professional goals
5. **Community Orientation:** Programs designed to give clients information about fundamental aspects of life in the United States and Cultural Adjustment
6. **Skills Recertification:** Translation and Evaluation of overseas degrees and transcripts.
7. **Vocational Skills Training:** Programs that provide clients with the skills needed to enter a specific employment field.
9. **Case Management:** Supportive services that assist clients primarily by providing information and referral to meet client case management needs.
10. **Citizenship Preparedness:** Courses that provide clients with the Civics knowledge and English language skills needed to pass the USCIS Citizenship test and interview
11. **Early Childhood Classes:** Program designed to prepare the children of clients attending the New Arrival School for entering the public school system
12. **Community Liaison:** NAI seeks to bring parties together to increase open communication and effective interaction between clients and stakeholder groups within the community. This includes community outreach, cultural competency training and client referral to appropriate community services

**HOW CAN I HELP?**
The New Arrivals Institute is continually looking for dedicated individuals and groups to volunteer with the adults and children in our programs. Volunteer opportunities:

- Teach English to a small group
- Assist an instructor in an ESOL class
- Assist an instructor in the preschool
- Provide homework assistance to kids
- Help with the kids summer program
- Assist the Case Manager
- Serve as an interpreter
- Provide cultural orientation
- Teach employment readiness classes
- Help organize a fundraiser or donations drive

The New Arrivals Institute is able to provide these services through both grants and monetary donations.

Donations to the New Arrivals Institute can be made safely and securely online through PayPal on our website, via mail or in person.

If you are interested in making a donation or volunteering contact Lynn Thompson, Director of Outreach at:
ltthompson@newarrivalsinstitute.com
(336)937-4701

To refer an immigrant or refugee to NAI contact us via phone or email to schedule an appointment with our staff:
ccamp@newarrivalsinstitute.com

To request services for your agency or to seek out partnership opportunities contact Leilani Roughton, Executive Director at:
lroughton@newarrivalsinstitute.com

[www.newarrivalsinstitute.org](http://www.newarrivalsinstitute.org)

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**Who is a refugee?**
A refugee is someone who has fled their own country because of a well-founded fear of persecution for reasons of political opinion, race, religion, nationality or membership in a particular social group.

**Who is an Immigrant?**
An immigrant is someone who leaves one country to settle in another. Reasons to immigrate include joining family, education, economics, employment, and persecution.

**Testimony**
Within 2 days of my arrival in the USA I enrolled in English classes at the New Arrival School. I know that learning more English is very necessary to my future success in America... One day I want to work on Human Rights for the indigenous people in Burma. To do this I need to get more education. It will be a lot of hard work but I want to be able to help my people.

Karen Refugee
**New Arrivals Institute**

**English Language Training**

NAI provides English Language Classes at the New Arrival School and a variety of community locations. Classes are taught through a partnership with the GTCC Basic Skills Program. The Curriculum is taught using Competency Based Instruction, Total Physical Response and Multiple Intelligence Theory.

**Health Education**

Through a partnership with the Cone Health Congregational Nurses program students are provided with health services and classes. By working together NAI and the Congregational Nurses have developed health lessons and a model of service that builds community capacity for meeting health needs.

**Early Childhood Classes**

The **NAI early childhood classes** provides a safe and nurturing environment for children birth through 5 years old to play and learn. NAI provides two classes for the children of parents and guardians who attend the onsite education programs and eases the later transition for the child and family when it is time to enter public school.

**Refugee School Impact**

The **NAI Refugee School Impact Program** addresses barriers refugee families face in accessing and maintaining educational services for their children during the first 5 years in country. NAI accomplishes these goals by providing a multi-pronged approach that includes Parent-Focused Assistance, Afterschool Activities and In-School Services.

**Vocational Education and Skills**

NAI provides vocational education and skills training that prepare clients for the American workplace. Services include employment readiness, assistance in getting the NC Career Readiness Certificate and Vocational Skills Training.

**Mobile Computer Lab**

The NAI Mobile Computer Lab allows teachers to utilize online ESOL, employment and citizenship programs in the classroom. It also gives clients the opportunity to learn important computer skills.

**Skills Recertification**

The Vocational Education Program helps refugee clients reach self-sufficiency through assistance with GED and TOEFL (Test of English as a Foreign Language) preparation, high school diploma and degree translation and/or evaluation, and skills re-certification.

**Supportive Services**

NAI provides assistance and necessary resources to clients who are in need of supportive services. A Case Manager and UNCG/NCA&T Social Work Interns also help clients work towards self-sufficiency by working with them in the areas of health, government assistance, and housing.

**Testimony**

At school I learn more things. I bring my one child and he is reading in preschool. He is little good now but he is learn more.

Bhutanese Refugee

NAI empowers immigrant and refugees by providing them with the education they need to thrive.

Leilani Roughton, Executive Director of NAI