# **Health and Safety Policy - Emerald Tutors**

### **Policy Statement**

The Company is committed to ensuring the health, safety, and welfare of tutors, students, and other stakeholders involved in the provision of tuition services. This policy is aligned with the **Health and Safety at Work etc. Act 1974**, the **Management of Health and Safety at Work Regulations 1999**, and best practices within the tuition sector.

### Scope

This policy applies to all tuition activities, whether conducted:

- 1. On the Company's premises.
- 2. At a student's home.
- 3. Online through virtual platforms.

## Responsibilities

### The Company

- Conduct risk assessments for all tuition settings to identify and mitigate health and safety risks
- Provide necessary health and safety training to tutors and staff.
- Ensure that all tutors and clients are aware of health and safety procedures, including emergency protocols.

#### **Tutors**

- Follow the Company's health and safety guidelines at all times.
- Ensure that any identified risks at a tuition location are promptly communicated to the Company.
- Report any health and safety incidents or near misses to the Company as soon as possible.

#### **Clients (Parents/Guardians/Students)**

- Provide accurate and up-to-date information on any medical conditions, allergies, or medication requirements that may affect tuition sessions.
- Ensure a safe and appropriate environment for tuition where sessions occur at home.

# **Health and Safety Measures**

1. General Safety Across All Settings

Email: info@emeraldtutors.co.uk

- Maintain an emergency contact list for all tutors and students.
- Ensure that all participants are aware of fire safety and evacuation procedures (where applicable).
- First aid kits must be available on the premises or carried by tutors when visiting students' homes.
- Tutors and students should ensure that personal belongings do not obstruct pathways or create tripping hazards.

### 2. In-Person Tuition at the Company's Premises

- Conduct regular health and safety risk assessments of the premises.
- Keep entrances and exits clear and maintain proper lighting and ventilation.
- Record and address any known allergies or medical conditions of students in advance of sessions.
- Prohibit any hazardous materials or unsafe equipment in tuition areas.
- Display fire safety instructions clearly and ensure access to fire extinguishers.

#### 3. In-Person Tuition at a Student's Home

- Tutors must assess the home environment upon arrival for hazards such as pets, slippery surfaces, or poor lighting and address issues immediately.
- Parents or guardians must provide clear information about the student's allergies, medical conditions, and medication needs before sessions begin.
- A responsible adult should be present in the home for sessions involving minors.

#### 4. Online Tuition

- Tutors must ensure that the online platform used is secure and reliable.
- Tutors and students should avoid distractions during sessions to maintain focus and reduce the risk of accidents in their immediate environment.
- In the case of technical issues, both tutors and students must have access to alternative communication methods (e.g., phone numbers).

## **Prevention of Injury or Harm**

- Gather medical and allergy information for all students during the onboarding process.
- Tutors must inform the Company and clients of any physical or environmental risks observed in any tuition setting.
- Take proactive measures to prevent foreseeable injuries, such as managing cords, heavy objects, and other hazards.

# **Injury or Medical Emergency Procedure**

#### 1. Immediate Action

- Administer basic first aid, if qualified, and call emergency services (999) for life-threatening injuries or conditions.
- Ensure the area is safe to prevent further injury.

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#### 2. Notification

- Contact the student's emergency contact (parent/guardian for children) immediately.
- Inform the Company of the incident as soon as possible.

### 3. Recording the Incident

- Complete an incident report detailing the time, location, nature of the incident, actions taken, and individuals involved.
- Submit the report to the Company for review and record-keeping.

### 4. Follow-Up

- Review the incident to identify lessons learned and any necessary changes to health and safety measures.
- Provide support to affected individuals, including access to medical follow-ups if required.

# **Monitoring and Review**

The Company will review this policy annually or sooner if there are significant changes to legislation, operations, or after a serious incident.

For questions or concerns about this policy, please contact the Company at [insert contact details].

#### Signed:

Ella Johnson (a Director of Emerald Tutors)

11th June 2025

Email: info@emeraldtutors.co.uk