

Dear Xenetech Client,

As you know Xenetech Service support in the U.S. is very limited. Engraver's Choice was the West Coast Master Distributor for 15 years and then worked under Steve Gonder the Distributor that took over for me for other 10 years. After I started to Sell Boss Lasers. We have always been an Independent Service Center for Xenetech Laser and Engravers. Plus, we are working with other related supplier to offer a high range of Parts and Services.

We recommend that you Ghost your Hard Drive of your PC's that are running your Xenetech Equipment. That is -- make a Carbon Copy of it, do not upgrade it in any way. Have your PC Guy make two copies and put a copy in the <u>PC for Testing</u> and have them give you back the Original and an extra copy. Now you are covered for any unlock issues.

1. We are offering a \$250 a year annual Phone & remote support Service Contract.



This gets you:

https://engraverschoice.com/xenetech-support-center

An Extra Level of Support

- •Free Phone-time
- Includes a PC-2-PC Virtual Tune-up
- Discounts off Video Package Courses
- Free PC-2-PC Software Training Sessions
- Access to Updates & Upgrades
- Advocate to Main Factory
- Parts & Accessories Access & More
- Discounts off of Tune ups PC-2-PC



1. The XGW Xenetech Video Package: \$250

This 3-in-1 Course covers all aspects of Xenetech Operations and XGW (Xenetech Graphics Workstation) Commands.

You will become your own Tech.'

For New clients to Engraver's Choice, you must get the Full Video course.... This reduces the time we are the phone massively. Call me at 949.355.4000 or email: <u>Sales@engraverschoice.com</u> **Subject**: Xenetech Service Contract:

Thanks Joe & Cher Bràga