



Dear Tenant(s):

I hope this message finds you well during this unique time. I'm writing to let you know that we have set up a web page to address questions and concerns you may have with regards to how we will be handling the Coronavirus and potential hardships. We have compiled information and resources for those that may need rent assistance. Please visit <https://grandviewlocalpm.com/coronavirus-and-tenants>

As a reminder, **rent is still due as normal**. We've compiled some helpful information that may help guide you through these tough times. If you need more time to pay, or if you need to work out a payment plan, contact us as soon as possible. There may be options available and some forms to complete. Nothing is guaranteed at this time.

While we understand the complexities of the situation, we all must realize that we are all living through this experience. Most landlords rely on, and in most circumstances, depend on the rent being paid. Not all property owners qualify for aid from the Coronavirus Aid, Relief, and Economic Security Act.

Therefore, not all tenants qualify for relief, abatement or forgiveness of rent being paid. While most landlords are compassionate and understanding, it is up to you to seek assistance or make the changes necessary to fulfill your obligation to pay rent, just as it is theirs to maintain the dwelling.

I should note that many utility companies have agreed not to suspend or cut off services and not charge late fees. This is something you should investigate. You may be able to have some of those expenses deferred.

Currently, we urge all tenants not to mail rent checks. Please use the online resident portal to make your rent payments. Currently, our offices are closed to the public and we are working remotely.

For additional information on how the Coronavirus and what Grandview Property Management is doing to help protect our tenants, owner and ourselves, please visit our website at <https://grandviewlocalpm.com/coronavirus-covid-19>.

It is our goal to work with you to the best of our abilities and in accordance to governing law and relief acts.

Stay safe!

Kindest regards,

David Puskaric
Property Manager

grandviewlocalpm@gmail.com
239-244-2124

CORONAVIRUS CONCERNS FOR TENANTS

Will My Landlord Work With Me?

Rent is still due as normal. But, we've compiled some helpful information that may help guide you through these tough times. If you need **more time to pay**, or if you need to **work out a payment plan**, contact us as soon as possible. While we understand the complexities of the situation, you must realize that your landlord is also living through this experience. Most landlords rely on, and in most circumstances, depend on the rent being paid. **Not all property owners qualify for aid** from the [Coronavirus Aid, Relief, and Economic Security Act](#). Therefore, not all tenants qualify for relief, abatement or forgiveness of rent being paid. While most landlords are compassionate and understanding, it is up to you to seek assistance or make the changes necessary to fulfill your obligation to pay rent, just as it is theirs to maintain the dwelling. Please don't expect your landlord or property manager to simply allow you to not pay your rent. Everyone needs to work together in times like these. There is no such thing as "Free Rent". Relief is only temporary and always requires repayment if the landlord allow a rent deferment. It is our goal to work with you to the best of our abilities and in accordance to governing law and relief acts.

With rent due this week for many Americans for the first time since the coronavirus outbreak erupted across the U.S., people across the country have been urging federal, state and local governments to institute eviction moratoriums as a record 3.3 million Americans have filed for unemployment in a crisis that could lead to nearly 50 million people losing their jobs. **Landlords are also pleading for help, saying that if millions of tenants are allowed to forego their rent indefinitely, they themselves may go bankrupt and be forced to sell the houses, apartments and condos they rent out.**

Will I be evicted if I don't pay rent?

Probably not right away. But if you don't pay your rent the balance will continue to accumulate and eventually result in an eviction process being filed against you. The \$2.2 trillion stimulus includes a moratorium on all evictions from buildings financed with a federally-backed mortgage, such as those funded by Fannie Mae, Freddie Mac and the Department of Housing and Urban Development. After excluding private mortgages and buildings whose mortgages are paid off, the moratorium covers about 40% of all single-family homes. **This means most of the homes you live in do not fit in to this moratorium.**

What if I'm not in one of those federally-financed buildings?

At least 34 states and dozens of cities have issued broader moratoriums on evictions that apply to all rental units, with many lasting 30 to 90 days, according to NHLP. As of April 1, 2020, Florida is NOT one of those States. In some states, evictions simply can't be executed because court isn't in session. In some cases eviction cases may be suspended, but landlords can still file lawsuits to start the process.

Does a moratorium mean I never have to pay rent for that month?

No, it just means the rent is deferred. That can leave tenants with several months of back payments due when the emergency is over.

So how am I going to pay my rent if I don't have a job or my hours have been cut?

The stimulus provides enhanced unemployment insurance benefits to furloughed or laid-off workers that includes a \$600 weekly supplement on top of the average \$300 to \$400 check from the state for up to 39 weeks. Most Americans will also receive tax rebates of up to \$1,200 in coming weeks. The hope is that these benefits help most affected workers pay their monthly bills.

If I don't pay April rent, is it going to affect my credit rating?

Your credit rating would be affected if a court eventually issues an eviction notice against you, Roller says. In some cities, eviction cases may be processed but police departments aren't enforcing them during the emergency, he says. So your credit could be affected even if you aren't evicted.

Late Fees and Online Payments

Grandview Property Management will commit to **not charging any late fees** during this difficult time. Additionally, we are **waiving all online payment convenience fees for EFT and Credit Card payments**. As an extra safety precaution, we urge you to use our online Resident Portal to make rent payments instead of mailing payments.

Collier County assistance programs.

Low income families, the working poor, and struggling residents in Collier County can get emergency financial assistance. Find everything from grants to pay a mortgage to electric bill help, free groceries from pantries, and medical care. Local charities, churches, and the government offer that as well as affordable housing, money to pay security deposits, debt reduction programs and more.

Charities and other aid organizations offer a wide variety of aid and support.

Local charities and aid organizations in Collier County and Naples, such as the Salvation Army, are facing an onslaught of requests for assistance, food and other aid, and they have ramped up their programs.

The Salvation Army (239) 775-9447 helps hundreds of residents each month. They give food, clothes, school supplies and more. Also, rent assistance and help with electric and energy bills has increased. While the funds are sent directly to the landlords and utility companies, the amount of help provided can help tenants and families pay their rent or keep their utilities on.

Some agencies and places to turn to for help in Collier County and the Naples Florida area include St. **Vincent de Paul Society** (239) 775-2907 which provides utility bill assistance and food aid.

Catholic Charities (239) 793-0059 is another charity organization that is increasing its assistance programs. This year they are receiving and helping over 500 families with food every month. Also, individuals seeking help for prescriptions and medicines is now averaging 50 families a month. There are numerous thrift stores around as well.

Most of the programs do have criteria. For most, in order to get assistance with rent or food, individuals must be local residents and also show their Social Security cards to the organizations. Find additional ways to get [help with rent](#).

The churches and other groups that are part of Catholic Charities in Naples Florida and across the county also try to help the less fortunate gain stability. So, they offer more than just financial aid. Clients will be able to work with a case manager on finding a job, applying for government benefits, and more. [Continue Collier County Catholic Charities](#).

The Salvation Army and many charities also gets funds and grant money for utility bill assistance from Florida Power & Light and its Care to Share program. Several other social services are offered. These include free Christmas assistance, food pantry, and shelter. Many of the resources are focused on homeless prevention and supporting low income families with children and seniors. There are a few locations in Collier County Florida. Call (239) 774-1445, or [click here](#).

Collier County Coalition of Farmworker provides solutions to the very poor, immigrants, and seasonal farmworkers. The non-profit may have some limited financial aid and can arrange for transitional housing. Other resources in Naples Florida includes education, job training, English as Second Language, and free food or meals. [Click here](#).

The **Collier Resource Center** exists solely to help families and adults obtain emergency assistance and ongoing support. We help residents navigate their way through the maze of health and human service organizations in Collier County. Our case managers determine the need and connect clients with other agencies which provide various types of help, whether it's one-time emergency rent assistance, information about support groups, or referral to programs that provide training. We follow-up on the effectiveness these agencies provide and will redirect clients if their needs are not met. Visit their [Website](#)

Naples Resources

Cancer Alliance of Naples

www.cancerallianceofnaples.com

239-643-4673

3384 Woods Edge Cir., Ste. 102, Bonita Springs, FL 34134

Rent and utility assistance during cancer treatment

Career Source Southwest Florida

www.CareerSourceSouthwestFlorida.com

239-436-4301

3050 Horseshoe Dr. N., Bldg. A, #110, Naples

Youth employment services, GED preparation, ACCESS Florida

Catholic Charities Family Resource Center

www.catholiccharitiescc.org

239-793-0059

3174 Tamiami Trail E., Naples

Direct assistance, Utilities, Food pantry, School supplies (July), ACCESS Florida

Collier County Community & Human Services

www.colliergov.net

239-252-2273

3339 Tamiami Trail E., #211, Naples

Prescription medication, Rent assistance, Medical bill assistance, Access to VA healthcare & services

Collier County Public Schools-Liaison for Homeless Education

www.collierschools.com

239-377-0544

5775 Osceola Trail, Naples

Assistance, Support services and educational continuity for children and youth experiencing homelessness

Collier County Housing Authority

239-732-0732

5251 Golden Gate Parkway, Ste. D, Naples

Section 8 program rental assistance

Collier County Veteran's Services

www.colliergov.net

239-252-8387

3339 Tamiami Trail E., Bldg. H, Ste. 212, Naples

Access to VA healthcare and services

Collier County Youth Resource Center

www.colliercountysheriff.org

239-252-0900

3301 Tamiami Trail E., Bldg. L (5th Flr.), Naples

Referral resources for youth and families

David Lawrence Center Main Campus

www.davidlawrencecenter.org

239-455-8500

6075 Bathey Ln., Naples

24 Hour crisis intervention, Mental health and substance abuse services

Florida Department of Children and Families-Naples Service Center

www.dcf.state.fl.us

866-762-2237

3845 Beck Blvd., Ste. 804 and 805, Naples

ACCESS Florida, Food assistance (SNAP), Temporary Cash Assistance (TCA), TANF, SUNCAP, Medicaid program

Florida Department of Health-Collier County

www.doh.state.fl.us/chdcollier

239-252-8200

3339 Tamiami Trail E., Bldg. H, Ste. 145, Naples

Clinical and nutrition services

Goodwill Industries of Southwest Florida 

www.goodwillswfl.org

239-732-6310

3579 E. Tamiami Trail, Naples

Employment readiness and placement service, ACCESS Florida

Grace Place for Children & Families 

www.graceplacenaples.org

239-234-2400

4300 21st Ave. S.W., Naples

Friday food pantry, Early childhood program, School age programs, Adult Ed program, Access Florida

Helps Outreach

www.helpsoutreach.org

239-593-3226

2025 J & C Blvd., Unit 1, Naples

Food pantry, Clothing, Furniture

Housing Development Corporation of SW Florida, d/b/a HELP

www.floridahelp.org

239-434-2397

3200 Bailey Ln., Ste. 109, Naples

Homebuyer education workshops, Financial capability counseling, Foreclosure prevention counseling, Pre-purchase counseling

Jewish Family & Community Services of Southwest Florida

www.jfcsswfl.org

239-325-4444

5025 Castello Dr., Naples

Food pantry, Case management, Senior Services

Jewish Family and Children's Service of the Suncoast

www.jfcs-cares.org

941-366-2224

2688 Fruitville Rd.

Sarasota, FL 34237

Homeless Veterans Assistance

Legal Aid of Collier County

www.collierlegalaid.org

239-775-4555

4436 Tamiami Trail E., Naples

Legal Aid

Meals of Hope

www.meals-of-hope.org

239-537-7775

2221 Corporation Blvd., Naples (Warehouse)

Mobile food pantry (Lely Presbyterian Church-Mondays 3:30-5:00, River Park Recreation Center-Mondays 4:00-6:00, Naples YMCA-

Tuesdays 3:00-5:00, Golden Gate Senior Center-Thursdays 2:00-4:00)

NAMI-Sarah Ann Drop-In Center 

www.namicollier.org

239-431-6824

6324 Trail Blvd.

Drop-in center, Prescription and food assistance for persons receiving mental health service, ACCESS Florida

Neighborhood Health Clinic

www.neighborhoodhealthclinic.org

239-261-6600

121 Goodlette Rd. N., Naples

Medical and dental care for low income, uninsured adults

Our Daily Bread

239-259-5188

1450 Winterberry Dr., Marco Island

Food pantry

PLAN (Physician Led Access Network)

www.plancc.org

239-776-3016

501 Goodlette Rd. N. Ste. B-300, Naples

Network of physicians, hospitals, and healthcare facilities and providers offers free medical care for low income uninsured residents

Providence House

www.providencehousenaples.org

239-692-8779

Naples

Transitional housing for women with children 10 years and under

Salvation Army-Naples Social Service

www.salvationarmynaples.org

239-210-4009

3050 Horseshoe Dr. N., Bldg. B, #260, Naples

Food pantry, Rental, mortgage, electric or water assistance, Bicycle program, Vouchers to family store, and Seasonal programs

Shelter for Abused Women & Children

www.naplesshelter.org

239-775-1101

Call for Location

24 Hr Crisis Counseling, Emergency shelter, Elder abuse program, Children's program, Prevention program

St. Matthew's House

www.stmatthewshouse.org

239-774-0500

2001 Airport Rd. S., Naples

Emergency shelter, Soup kitchen

St. Vincent de Paul

www.svdnaples.org

239-775-1667

4451 Mercantile Ave., Naples

Food pantry, Rent assistance, Utility assistance

Sunlight Home

www.sunlighthouse.org

239-352-0251

Naples

Residential maternity home

Tree of Life Church

www.tlcnaples.org

239-530-2200

2132 Shadowlawn Dr., Naples

Food bank 2nd and 4th Saturday of each month, 8:00 AM – 9:30 AM

Youth Haven

www.youthhaven.net

239-774-2904
5867 Whitaker Rd., Naples
Youth and family resources

Immokalee

Amigos Center

www.amigoscenter.org

239-657-3822

106 S. 2nd St., Immokalee

Food pantry, Clothing, English literacy classes

Career Source Southwest Florida

www.CareerSourceSouthwestFlorida.com

239-658-3300

750 S. 5th St., Immokalee

Employment services, Food stamp program, ACCESS Florida

Coalition of Florida Farmworker Organizations (COFFO)

239-657-7272

214-A S. 1st St., Immokalee

Financial assistance for the prevention of evictions, Temporary emergency lodging, Prevention of utility cut off, Transportation, Medical assistance, Emergency food vouchers and Food pantry

Collier County Housing Authority

239-657-3649

1800 Farm Worker Way, Immokalee

Farmworker housing, Section 8 rental assistance

David Lawrence Center

www.davidlawrencecenter.org

239-657-4434

425 N. 1st St., Immokalee

Mental health services

Division of Blind Services-Florida Department of Education

www.dbs.fldoe.org

278-7130

2830 Winkler Ave., Ste. 207, Ft. Myers

Independent living, Vocational rehabilitation services

Florida Department of Children and Families-Immokalee Service Center

www.dcf.state.fl.us

866-762-2237

750 S. 5th St., Immokalee

ACCESS Florida, Food assistance (SNAP), Temporary Cash Assistance (TCA), TANF, SUNCAP, Medicaid program

Florida Department of Health-Collier County

www.doh.state.fl.us/chdcollier

239-252-7300

419 N. 1st St., Immokalee

Health related assistance and counseling

Friendship House

www.stmatthewshouse.org

239-657-4090

602 W. Main St., Immokalee

Emergency shelter, Soup kitchen

Goodwill Industries of Southwest Florida

www.goodwillswfl.org

863-634-9601



TENANT FINANCIAL HARDSHIP APPLICATION

NAME(s) on Lease: _____

PROPERTY : _____

PHONE NUMBER(s): _____

EMAIL ADDRESS(s): _____

EMERGENCY CONTACT

NAME(s): _____

PHONE NUMBER(s) _____

What are you applying for? (CHECK ONE)

1. LOWER / REDUCED RENT PAYMENT
2. NO RENT PAYMENT FOR ONE MONTH
3. TO USE THE DEPOSIT OR ADVANCE RENT TOWARDS THIS MONTH'S RENT
MONTH of _____, YR _____
4. YOUR RENT PAYMENT PLACED ON A PAYMENT PLAN.

What would you like to see the rent lowered to? Or describe the payment plan you desire.

Why are you requesting this Hardship Relief?

1. Loss of Job: (permanently)
2. Loss of Job: (temporary) Estimated Return Date: _____
3. Reduced Wages: (still employed) Estimated return to Full Time status:
Date: _____
4. Health Issues: _____
5. Other: _____

Have you applied for COVID-19 Florida Unemployment?

1. Yes
If yes: Unemployment claim #: _____
2. NO Will you be applying Yes No If No, please explain why not?

3. Are you a small business owner Yes No
If Yes, have you applied for an SBA Loan via the CARE ACT? Yes No

Current or Previous Employer Information #1

Supervisor Name: _____

-Contact Number: _____

Name of Employer: _____

Date of Employment Suspension or Termination: _____

Avg. Weekly Pay \$ Amount: _____

Current or Previous Employer Information #2

Supervisor Name: _____

-Contact Number: _____

Name of Employer: _____

Date of Employment Suspension or Termination: _____

Avg. Weekly Pay \$ Amount: _____

OTHER INCOME

List any other income you receive: Alimony, Disability, SSI, Child Support, Etc.

- 1. _____ 2. _____
- 3. _____ 4. _____

Have you experienced a loss of income from any of these sources?

_____ YES _____ NO _____ N/A

ARE YOU ABLE TO PAY PARTIAL RENT?

_____ YES _____ NO

[IN ORDER TO PROCESS YOUR APPLICATION COMPLETELY](#)

Please Submit Copies/ Screen shot file (acceptable)

- 1. Last 2 Paystubs (If unemployed, Submit the last 2 statements you received)
- 2. Evidence of Unemployment claim
- 3. Evidence of Other Income you receive
- 4. If you would like to include a personal letter with your comments, please also attach.

RETURN THIS FORM AND ALL DOCUMENTS TO: GrandviewLocalPM@gmail.com

1400 N. 15th St., Ste. 101 and 102, Immokalee
Employment readiness and placement service, ACCESS Florida

Guadalupe Social Service Center 
<http://www.catholiccharitiescc.org>

239-657-6242
211 S. 9th St., Immokalee
Soup kitchen, Clothing, Showers, Food pantry, Prescriptions, Rental and utility assistance, Immigration services, English classes

IMCAA (Immokalee Multicultural Multipurpose Community Action Agency)

239-657-2213
1255 N. 15th St., Immokalee
Food pantry, Utility assistance, Rent assistance, Education assistance

Immokalee Housing & Family Services

www.ihfservices.org
239-657-8333
2449 Sanders Pine Cir., Immokalee
Affordable housing with social services in Immokalee for farm workers and other low income applicants

Legal Aid-Immokalee Outreach Office

239-657-7442
1400 N. 15th St, Ste. 201, Immokalee
Legal Aid

Marion E. Fether Medical Center

www.healthcareswfl.org
239-658-3111
1454 Madison Ave.
Medical care, Dental care, Lab, X-rays, Pharmacy

Salvation Army-Immokalee Social Service

www.salvationarmynaples.org
239-657-2199
2050 Commerce Ave. #3, Immokalee
Food pantry, Rental, mortgage, electric or water assistance, and Seasonal programs