

OUR CURRENT RATES, CANCELLATION POLICY, BOOKING INFORMATION, REFUNDS, FREQUENTLY ASKED QUESTIONS CAN ALL BE FOUND ON OUR WEBSITE : www.londonridgepetresort.com Please refer to the website prior to applying to familiarize with the above information. A copy can also be requested.

PET DAYCARE AND BOARDING APPLICATION FORM

Pet Owner Information

Guardians/Human's Names: _____

Mailing address: _____

City/Town: _____ State: ____ Zip: _____

Contact Phone Number: _____

Email Address: _____

***Emergency Contact NOT traveling with you: _____

Phone#: _____

Persons authorized to Drop-off/Pick-up my pet(s): _____

What is your primary reason for bringing your dog(s) to London Ridge Pet Resort?
(Mark all that apply)

Loves to play ____ Socialization ____ Work long hours ____ Daycare ____

Traveling ____ Sports/Rehab ____ Training ____ Boarding ____

Other: _____

HEALTH RECORD

Pet's Name(s) & Breed(s): _____

Age: ____ Birthdate (if known): ____ Sex: ____

Spayed/Neutered: ____

Veterinary Clinic & Doctor's Name: _____

Vet Address: _____

Proof of current local and state vaccinations required. Please contact your veterinarian to get an up to date list per your pet's age.

We do require their RABIES, DISTEMPER(DHP/DAP/DHPP), BORDETELLA be up to date for dogs. RABIES, FELV, FVRCP be up to date for cats.

We highly recommend, but not required, that they have flea and tick medication. For pups who frequent daycare, boarding, dog parks, we recommend receiving an annual Canine Influenza (CIV) which protects against both identified strains known as the Dog Flu.

Does your pet have any health concerns? _____

Does your pet have any restrictions on activity? _____

Is Your Pet on any medications? _____ Does your pet have any allergies? _____

IF YOU WOULD LIKE FOR US TO ADMINISTER ANY MEDICATIONS OR SUPPLEMENTS PLEASE REQUEST A MEDICATION FORM.

PET INFORMATION

We want to know your dog(s) as well as you do! Please answer the following questions so that we have a better understanding on the behavior of your dog.

Has your dog ever been to dog daycare before? If so, where? _____

How is your dog's temperament around other dogs and pets? _____

How is your dog's temperament around strangers? Kids? _____

Does your dog have any fears or obsessions? _____

Has your dog ever bitten anyone? _____

Does your dog jump on people? _____ Does your dog dig? _____

Does your dog jump fences? _____ If so how high? _____

Does he try to escape from home/yard? Extra precautions necessary?

Does your dog have separation anxiety or are they an excessive barker?

Is your pet house or crate trained? _____

Are they a primarily indoor, outdoor pet, both? _____

Is your pet crate, food or toy aggressive? _____

Has your pet received any training? _____

Do you ever walk your pet? _____

What kind of level of activity are they accustomed to? Couch potato / I like short walks / Let's play all day and run a marathon?

Does your pet react negatively to being touched in any areas? _____

Please check any that apply to your dog:

Mellow ___ Calm ___ Shy ___ Submissive ___ Playful ___ High Energy ___

Dominant/Alpha _____ Well-Behaved _____ Unruly _____ People Aggressive _____ Dog Aggressive _____

Toy Possessive _____ Vocal _____ Escape Artist _____ Rough Player _____ Excessive Barker _____

Digger _____ Growls at Strangers _____ Eats Rocks _____ Feces Eater _____ Has Separation Anxiety _____

Destroys Furniture _____ Runs Away _____

Fear of Loud Noises _____ Jumps Fences _____ Destroys Toys _____

Other/ Please elaborate on any of the above if you wish:

Is there anything else that we need to know about your pet that is **pertinent** to its care?

Do you have any particular feeding guidelines? _____

Please list anything that was expressed VERBALLY about your pet that you need us to know.

BOARDING AND DAYCARE AGREEMENT

1) Pet owner certifies the accuracy of all information conveyed about the pet owner's pet(s) to London Ridge Pet Resort LLC.

2) Pet owner authorizes London Ridge Pet Resort LLC. to obtain medical and vaccination records for the pet(s) listed above from the veterinarian listed above. Pet owner further authorizes said veterinarian to provide these records to London Ridge Pet Resort, Glendora CA. Tomas and/or Adriana Nevarez.

3) Pet owner agrees not to bring pet(s) to London Ridge Pet Resort if pet(s) exhibit any signs of illness that may be harmful to the other pets in attendance, such as: vomiting, diarrhea, coughing, extreme lethargy, etc. without first obtaining approval from London Ridge Pet Resort.

4) While your pet is staying with us, they may be in contact with or socialize with other pets. Every effort will be made to ensure their safety and our assessments of our guests is made as best as we can. If you do not want your pet to socialize, be in contact with other pets, you must provide us with that request through email or text before drop off. You acknowledge and agree that in the unlikely event your pet is injured, pet owner release and discharge London Ridge Pet Resort LLC from any liability for such injury. London Ridge Pet Resort shall exercise reasonable care for owner's pet(s) while it/they is/are in our custody. The owner recognizes the potential risks (such as illness and/or injury) involved with pet daycare, boarding and grooming. London Ridge Pet Resort **does not allow any aggressive pets** for boarding, daycare or grooming.

Communicable diseases: Although all pets staying at London Ridge Pet Resort *are* required to be vaccinated, it is still possible for a pet to become ill with a contagious condition. You understand and acknowledge this risk and agree that London Ridge Pet Resort is not liable for any expenses related to illness suffered by your pet during or after its stay, including, but not limited to Tracheobronchitis (Kennel Cough), Feline Upper Respiratory Infections, Parvo, Distemper, Leptospirosis, Giardia, or Canine Influenza.

Should London Ridge Pet resort ask that a pet be picked up prior to end of reservation due to exhibiting signs of aggression, fighting, biting other pets, destroying personal or resort property, excessive uncontrollable barking, **NO REFUND WILL BE PROVIDED FOR STOPPING A RESERVATION** early. Pet owner will be responsible for any damages to property or harm done to other pets.

5) London Ridge Pet Resort may change the level or type of daycare/boarding or possibly remove the pet(s) from group play, if we believe it necessary to ensure the safety of the owner's pet(s), other pets or its employees.

6) Pet owner represents to London Ridge Pet Resort that the pet owner is over 18 years of age; that all information provided about the pet owner is accurate; and that all payment information provided is accurate.

7) Pet owner agrees to the Policies and Procedures posted in this packet or presented on check-in date. London Ridge Pet Resort reserves the right to adjust said Policies and Procedures without prior notice.

8) Pet owner gives London Ridge's Pet Resort owner's consent to act on the pet owner's behalf to obtain veterinarian services if pet owner's pet(s) become(s) ill or require(s) the attention of a veterinarian. The pet owner agrees that London Ridge Pet Resort, in its sole discretion, may engage veterinarian services, administer medicine, or give other requisite attention to the pet(s); that all expenses incurred shall be paid by the pet owner; and agrees to indemnify and hold London Ridge Pet Resort and its employees harmless from said expenses.

9) Pet owner agrees to pay all charges incurred for: special services requested, veterinary costs as

stated above, and failure to comply with London Ridge Pet Resort Cancellation Policy.

10) London Ridge Pet Resort shall have the right to refuse to release owner's pet(s) until owner has paid all charges due to London Ridge Pet Resort. The Facility is hereby granted a lien on the pet owner's pet(s) for any and all unpaid charges resulting from boarding, day care or any other services provided by the London Ridge Pet Resort.

11) Pet owner of the pet(s) staying or visiting LRPR assumes any and all liability and expenses for injuries inflicted upon any human or other pet(s) by their own pet. Pet owner agrees to indemnify and hold the LRPR and its employees harmless from any and all liability and expenses incurred as a result of said injuries.

12) London Ridge Pet Resort has the right to take photographs and/or videos of pet owner's pet(s) while in the Facility's care. The Facility may post or reproduce any and all photographs/videos taken (as well as pet(s) name) on or in, without limitation, the Facility's website, social media sites or promotional materials without becoming liable to the pet owner (or the owner's pet(s)) for any royalty payment. Pet owner hereby releases, covenants not to sue, and forever discharges the facility of and from any and all claims, demands, rights, and causes of action of whatever kind or nature. Further, pet owner agrees that no photography or video may be taken by the pet owner(s) while in the Facility without written approval from London Ridge Pet Resort owner's.

13) Pet Owner agrees that the Facility's liability shall not exceed the current chattel value of a pet of the same species delivered to the Facility.

14) This Agreement contains the entire agreement between the parties and shall be binding on the heirs, administrators, personal representatives and assigns of the pet owner and the Facility.

15) Pet owner releases, indemnifies and holds the Facility harmless from any and all manner of damages, claims, losses, liabilities, costs or expenses, causes of action or suits, whatsoever in law or equity (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by the Facility, except which may arise from the sole gross negligence or intentional and willful misconduct of the facility, including, without limitation:

1) Any inaccuracy in any statement made by pet owner or information provided by pet owner to the Facility; 2) Your pet(s), including but not limited to destruction of property, pet bites and transmission of disease; 3) Any action by owner which is in breach of the terms and conditions of this Agreement

16) Any controversy or claim relating to this Agreement shall be settled by arbitration in accordance with the rules of the American Arbitration Association. Judgment upon the award rendered by an arbitrator may be entered in any court having jurisdiction thereof. The arbitrator shall, as part of his/her award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

17) This is an Agreement between London Ridge Pet Resort, L.L.C. (referred to as "Facility, LRPR") and the pet(s) owner whose signature appears below (referred to as "pet owner").

Pet owner understanding our policies:

Name: _____ Signature: _____

Date: _____