





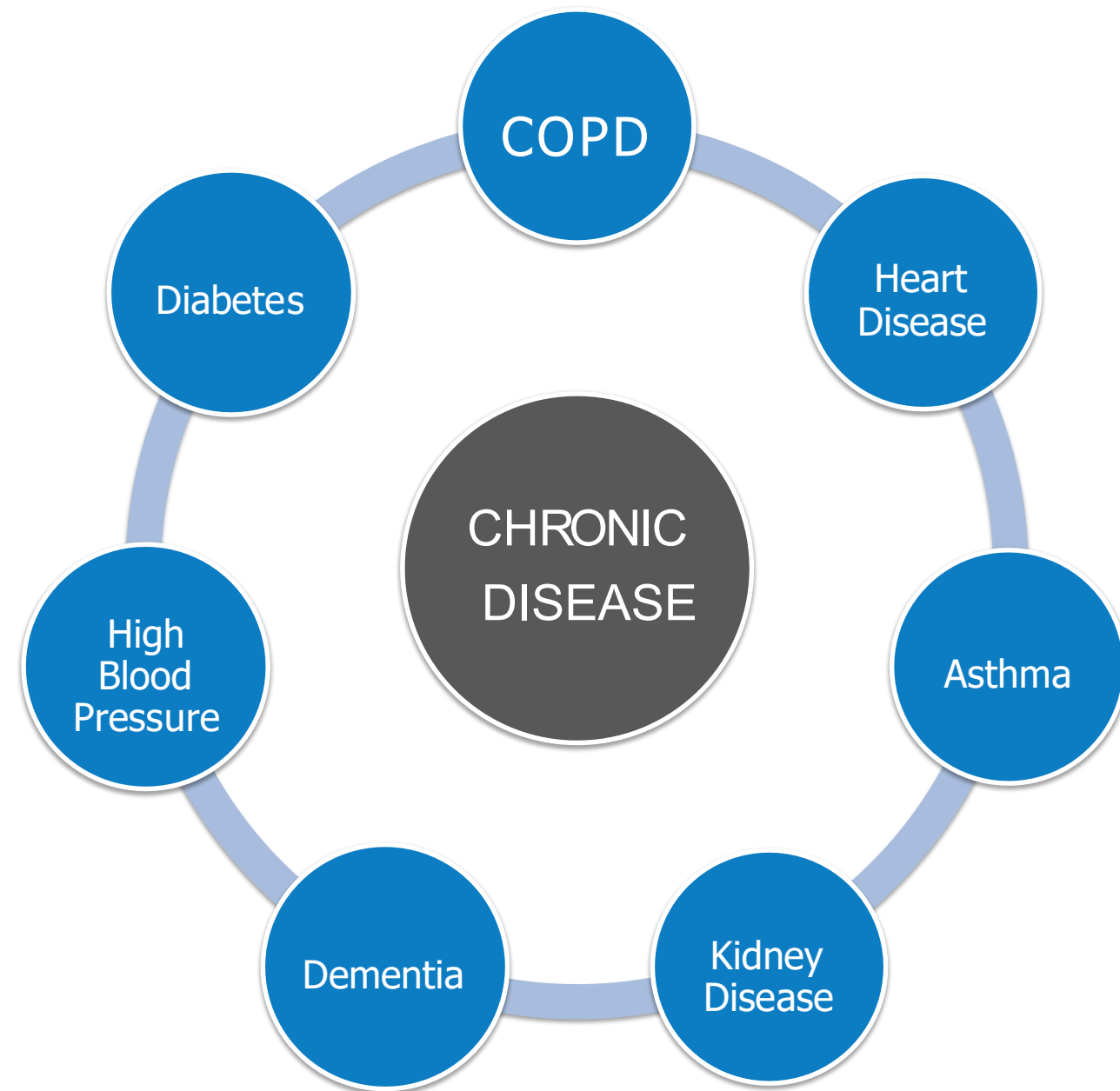
Reliq Health Technologies is a publicly-traded healthcare technology company headquartered in Hamilton, ON, Canada, with US offices in Florida and Texas.

Reliq is targeting the >\$100 Billion Virtual Care/Chronic Disease Management market.



THE PROBLEM

Chronic disease accounts for 80% of all healthcare spend



BENEFITS OF iUGOCARE

37 MILLION MEDICARE/MEDICAID PATIENTS

HAVE 2 OR MORE CHRONIC CONDITIONS

US HEALTHCARE COSTS = \$3.6 TRILLION IN 2019

- Chronic conditions account for **>80%** of all US healthcare costs, corresponding to **\$2.9 Trillion/year** or **18% of US GDP**

POOR HEALTHOUTCOMES

- Patients must manage chronic conditions on their own at home, leading to complications, ER visits and readmissions
- <50% of chronic disease patients take their meds as prescribed

CMS HAS MOVED TO VALUE-BASED PAYMENTS

- Instead of paying care providers on a fee for service basis, CMS has moved to an outcome-driven model
- Introduced new billing codes for Remote Patient Monitoring, Chronic Care Management, Transitional Care Management and Behavioral Health Integration

01

02

03

- Improves health outcomes
 - Significant improvement in A1C levels
 - Reduction in blood pressure
 - Early intervention for medication adjustments
 - Mental health support
- Reduces hospitalizations by > 80% and readmittances by > 90%
- Enhances patient quality of life
- Improves medication compliance
- Improves patient satisfaction
- Creates new revenue streams for clinicians

The average physician practice can generate **> \$300/patient per month** in CMS reimbursement by implementing iUGO Care





Reliq's iUGO Care platform provides real-time access to remote patient monitoring data, allowing for timely interventions by the care team to prevent costly and disruptive hospital readmissions and ER visits.



**Remote Patient
Monitoring**



**Remote Therapeutic
Monitoring**



Telemedicine



**Principal Care
Management**



**Chronic Care
Management**



**Behavioral
Health Integration**



**Transitional Care
Management**



**Wound
Care**

SECURE CLOUD-BASED PLATFORM



HIPAA COMPLIANT

Secured end-to-end with TLS and AES encryption

SCALABLE

Inherently scalable, architected for ease of implementation and use

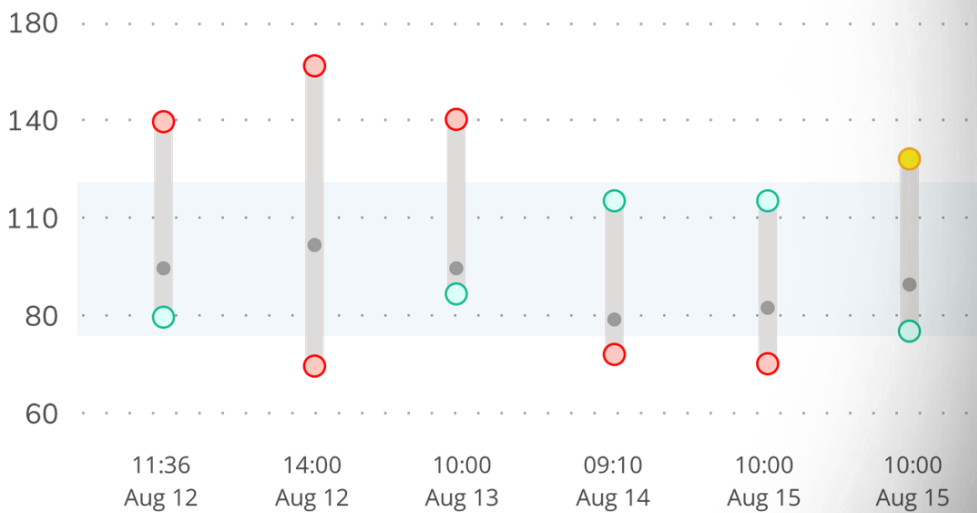
INTEROPERABLE

Plug and play with any medical monitoring devices or clinical information systems



REMOTE PATIENT MONITORING

iUGO CARE helps patients to monitor their health status anywhere, anytime using medical devices. Connected devices upload data by cellular connection or Bluetooth and WiFi using a smart phone or tablet. Patients can also upload data from nonconnected devices using a land line phone with iUGO Voice or a smart phone, tablet or computer app. With RPM, automated alerts are delivered to the designated care team interventions.

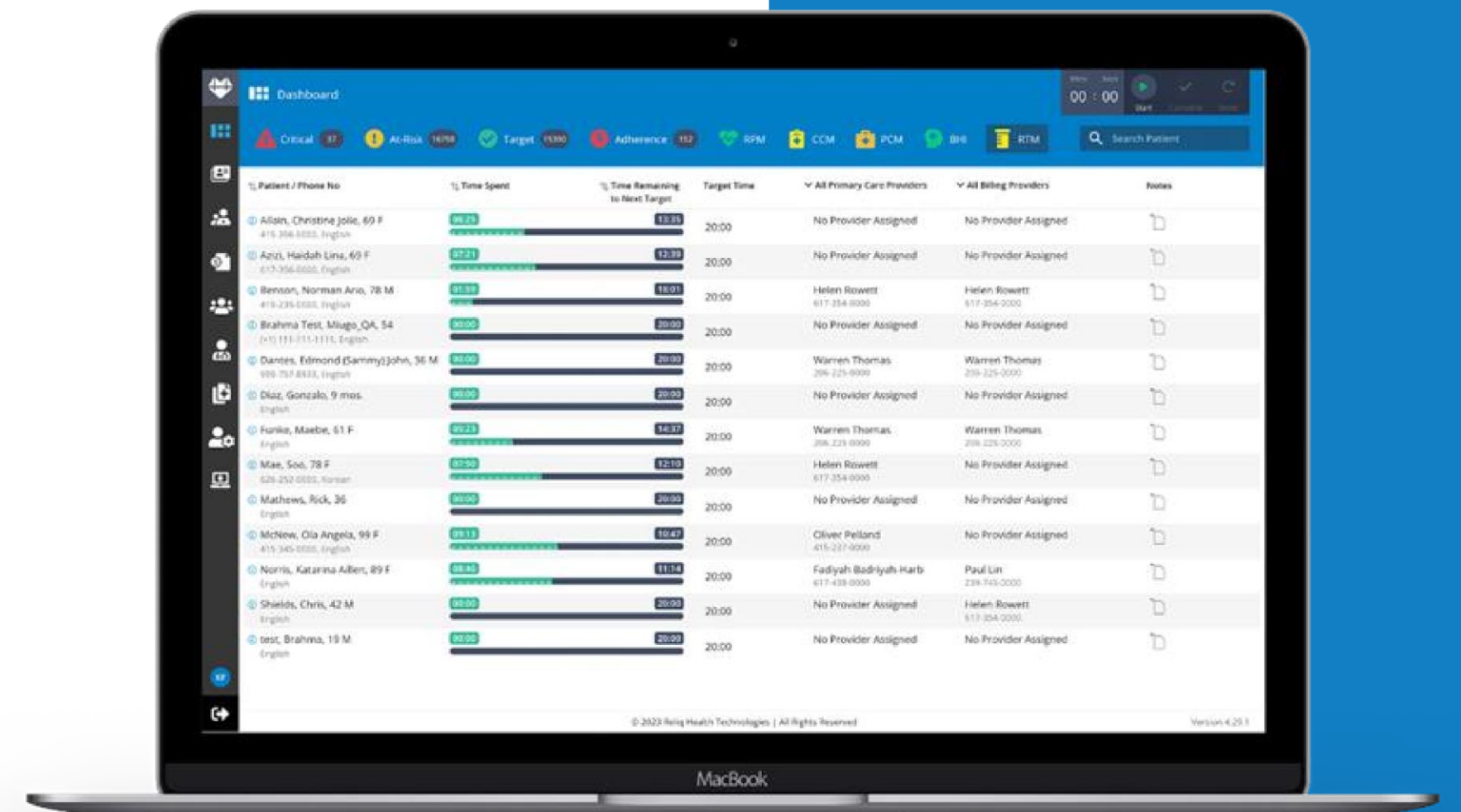


Patient / Phone No	All Types	At Risk Readings	All Physicians	Notes	Sign Off
Mendoza, Alexander Jose, 39 M 123-123-1231, English	Blood Glucose	145.72 mg/dL 09/10/2020 10:07	Matthews, Jane. Dr		
Finkel, Tobias Mario, 77 M 617-556-0000, German	Blood Pressure	138/94 P: 84 09/10/2020 09:52	Matthews, Jane. Dr		
Molina, María Teresa, 70 F English	Blood Glucose	140.71 mg/dL 09/10/2020 09:21	Matthews, Jane. Dr		
Molina, María Teresa, 70 F English	Blood Pressure	148/86 P: 84 09/10/2020 08:51	Matthews, Jane. Dr		
Woods, Barbara Lois, 88 F 617-565-0000, English	Blood Pressure	145/85 P: 85 09/10/2020 08:50	Dalby, Claude Giles. Dr		
Rampersad, Ruth, 84 F 239-634-0000, English	Blood Pressure	143/90 P: 78 09/10/2020 08:23	Smith, Carson		
Zhao, Lifan, 89 F 607-252-0000, English	Blood Pressure	139/92 P: 80 09/10/2020 07:20	Rowett, Helen. Dr		
Shing, Albert Xing, 41 M 254-235-0000, Chinese	Blood Glucose	140.23 mg/dL 09/10/2020 06:53	No Physician Added		
Carroll, Amy Charlotte, 27 F 254-656-0000, English	Blood Pressure	141/92 P: 93 09/10/2020 06:26	Dalby, Claude Giles. Dr		
Hong, Minh Thi, 28 F 254-634-0000, English	Blood Glucose	150.97 mg/dL 09/10/2020 05:09	No Physician Added		
Zhao, Lifan, 89 F 607-252-0000, English	Blood Glucose	147.95 mg/dL 09/10/2020 05:07	Rowett, Helen. Dr		
Dantes, Edmond, 34 M 999-757-8933, English	Blood Pressure	137/96 P: 83 09/10/2020 05:04	Vanier, Michael. Dr 905-541-5424		
Pelland, Astrid Halette, 93 F	Blood Pressure	139/94 P: 76	No Physician Added		

REMOTE THERAPEUTIC MONITORING

iUGO Care's Remote Therapeutic Monitoring (RTM) platform allows healthcare providers to manage patient care focused on medication adherence and therapy response.

With iUGO Care's RTM module, clinicians can focus on managing patients using medical devices that collect nonphysiological data and will allow them to make treatment decisions based on real-time data.



Remote Patient Monitoring Devices

Blood Pressure



Blood Pressure &

Blood Glucose



Fall Detection / Medication Reminder

/

P
e
r
s
o
n
a
l
E
m
e

Blood Glucose

Medication Adherence

Pill Bottle

Watch

Pendant

Emergency Alert /
2 Way Voice Calls / Geotracking / Geolocation

Pulse-OX



Scale



Thermometer



Spirometer



Requires Smart Phone or tablet

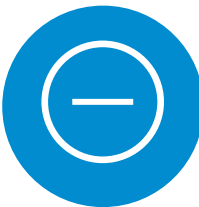
IUGO HOME **WATCH & PENDANT**

Wear as a watch, pendant, or belt clip. Receive on-demand care.

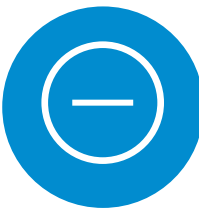
- ✓ SOS emergency button
- ✓ Fall detection
- ✓ Medication reminders
- ✓ Geofencing alerts
- ✓ WiFi/Cellular connections
- ✓ Bluetooth connections to other devices
- ✓ 2-Way phone calls
- ✓ A Heart Rate Sensor



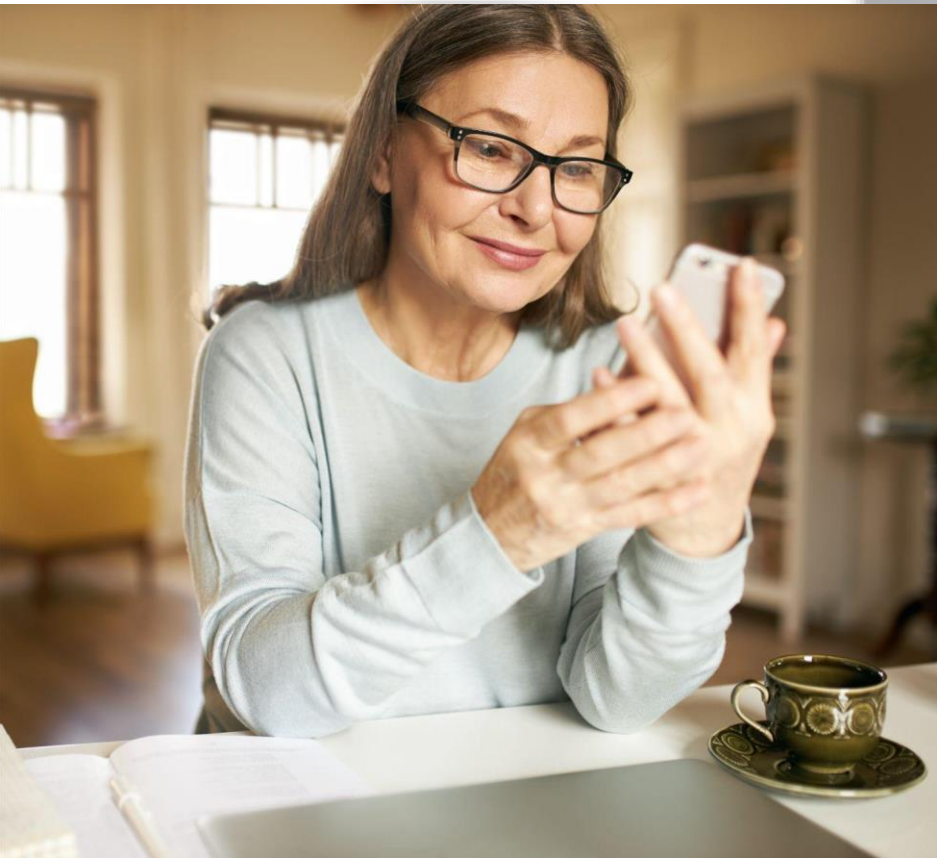
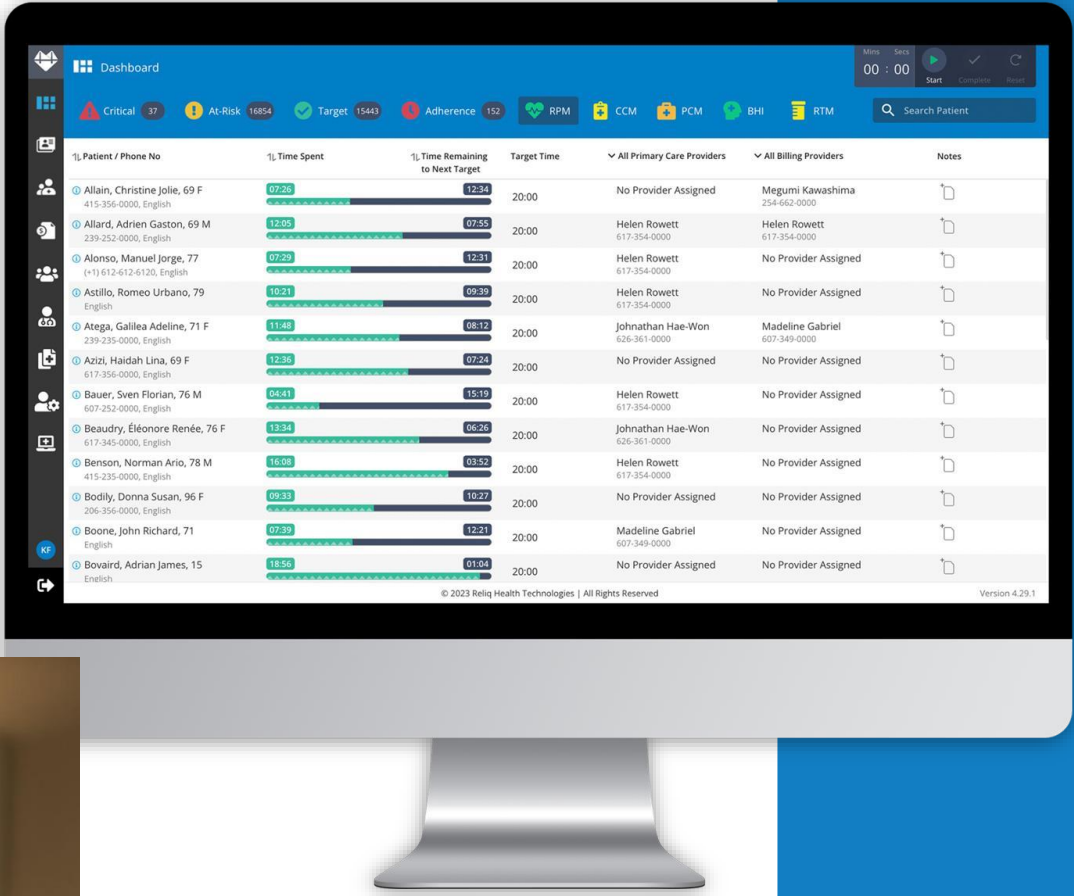
iUGO VOICE



The iUGO Care automated phone system helps providers reach all of their patients, whether or not they have access to a connected medical device.



Patients using this system will receive daily phone calls that allow them to easily and securely report their latest health measurements.





iUGO CARE allows clinicians to track the time spent on non face-to-face care and care coordination services provided to at-risk patients with multiple comorbidities.

Other CCM services include medication tracking, service provider scheduling, and records management.

Mins

00

:

00

Start

Complete

Reset

Dashboard

Critical 7

At Risk 1459

Normal 1784

Adherence 20

RPM

CCM

PCM

BHI

Search Patient

Patient / Phone No	Time Spent	Time Remaining to Next Target	Target Time	All Care Plan Status	All Physicians	Notes
Allain, Christine Jolie, 67 F 415-356-0000, English	15:09	44:51	60:00	—	No Physician Added	
Alonso, Manuel Jorge, 74 English	04:41	15:19	20:00	Initiated	Rowett, Helen Dr.	
Astillo, Romeo Urbano, 77 English	00:00	60:00	60:00	—	Rowett, Helen Dr.	
Azizi, Haidah Lina, 67 F 617-356-0000, English	00:00	20:00	20:00	Initiated	No Physician Added	
Bauer, Sven Florian, 74 M 607-252-0000, English	00:00	20:00	20:00	—	Rowett, Helen Dr.	
Beaudry, Éléonore Renée, 73 F 617-345-0000, English	00:00	60:00	60:00	—	Hae-Won, Johnathan Dr. 123-123-1231	
Bodily, Donna Susan, 93 F 206-356-0000, English	01:03	58:57	60:00	Initiated	No Physician Added	
Boone, John Richard, 68	00:00	20:00	20:00	—	Dalby, Claude Giles Dr.	
id, 44 M English	00:00	20:00	20:00	—	No Physician Added	
h Brett, 84 M anskrit	08:04	51:56	60:00	—	Guillaume, Leonn Dr. 905-541-5424	
nd, 34 M English	04:41	15:19	20:00	Initiated	Vanier, Michael Dr. 905-541-5424	
Diego, 66 M 206-252-0000, Spanish	02:06	57:54	60:00	Initiated	Dalby, Claude Giles Dr.	

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Version 4.9

MacBook Pro

PRINCIPAL CARE MANAGEMENT



iUGO Care helps providers coordinate treatment across diverse care settings, and provide patients with ongoing care management focused on a single high risk chronic condition.

The screenshot displays the iUGO Care interface on a laptop screen. The interface is divided into several sections:

- Patient Information:** Lucchesi, Francesco Thomas, 66, English, DOB: 01/14/1954. Family Physician: Smith, Carson (C) 333-333-3333. Medicaid No. N/A, MRN N/A, Allergies N/A. Care Programs: RPM, CCM, PCM, BHI.
- Navigation Tabs:** Summary, Observations, Notes, Telemonitoring Service Plan, CCM, **PCM**, BHI, Information, Devices.
- Diagnoses:** Other ulcerative colitis with unspecified complications (K51.819). By: Cullen, Christian, 04/28/2020 09:08.
- Problem List:** Active Problems (3):
 - Abdominal Pain:** By: Cullen, Christian, 04/28/2020 09:08. Pain management with prescribed medications. Stool softeners. Decreased discomfort. Episodes with increased frequency. Status: On.
 - Joint Pain:** By: Cullen, Christian, 04/28/2020 09:08. Review with rheumatology clinic. Prescription of NSAIDs. Restore full function of both knees. Ongoing care. Status: On.
 - Intestinal Bleeding:** By: Cullen, Christian, 04/28/2020 09:08. Annual colonoscopy. Medication management with sulfasalazine. Iron supplementation. Monthly blood count. Reduced frequency of exacerbations. Ongoing care. Status: On.Inactive Problems (0).
- Progress:** 11:28 (Time Spent) / 18:32 (Time Remaining to Next Target).
- Footer:** © 2020 Reliq Health Technologies | All Rights Reserved. Version 4.9.

With PCM, providers can develop a disease-

specific care plan, adjust medications, and make treatment decisions based on real-time data.

-

BEHAVIORAL HEALTH INTEGRATION



iUGO Care helps primary care providers proactively manage care for their patients with mental health, behavioral health, or psychiatric

The screenshot displays the iUGO Care interface on a laptop. The top navigation bar includes a 'Patient Status' dropdown set to 'Active', a timer showing '00 : 00', and buttons for 'Start', 'Complete', and 'Reset'. Below this, patient information for 'Lucchesi, Francesco Thomas, 66' is shown, including 'English' language, 'DOB: 01/14/1954', 'Family Physician Smith, Carson (C) 333-333-3333', 'Medicaid No. N/A', 'MRN N/A', 'Allergies N/A', and 'Care Programs RPM, CCM, PCM, BHI'. A 'Show Demographics' dropdown is also present.

The main content area features a tabbed interface with 'Summary', 'Observations', 'Notes', 'Telemonitoring Service Plan', 'Medications', 'Documents', 'CCM', 'PCM', 'BHI', 'Information', and 'Devices'. The 'PCM' tab is selected, showing a table of 'Diagnoses' and 'Problems'. The table has columns for 'Diagnoses', 'Problem List', 'Planned Interventions and Expected Outcomes', 'Measurable Treatment Goals', 'Progress', and 'Status'. The 'Active' tab is selected, showing three active problems: 'Generalized anxiety disorder', 'Social Isolation', and 'Potential for Sleep Pattern Disturbance'. Each problem entry includes a description, a list of interventions, and a status of 'Ongoing' with a toggle switch.

Overlaid on the bottom left of the screen is a 'Behavioral Health Integration (BHI)' window. It features a progress bar with a green segment and a timer showing '05:47' and '14:13'. Below the progress bar is a 'Target Time 20:00' and a 'Status' toggle set to 'Active'. At the bottom of the window is a 'Print Care Plan' button.

The footer of the interface includes '© 2020 Reliq Health Technologies | All Rights Reserved' and 'Version 4.9'. The laptop is identified as a 'MacBook Pro'.

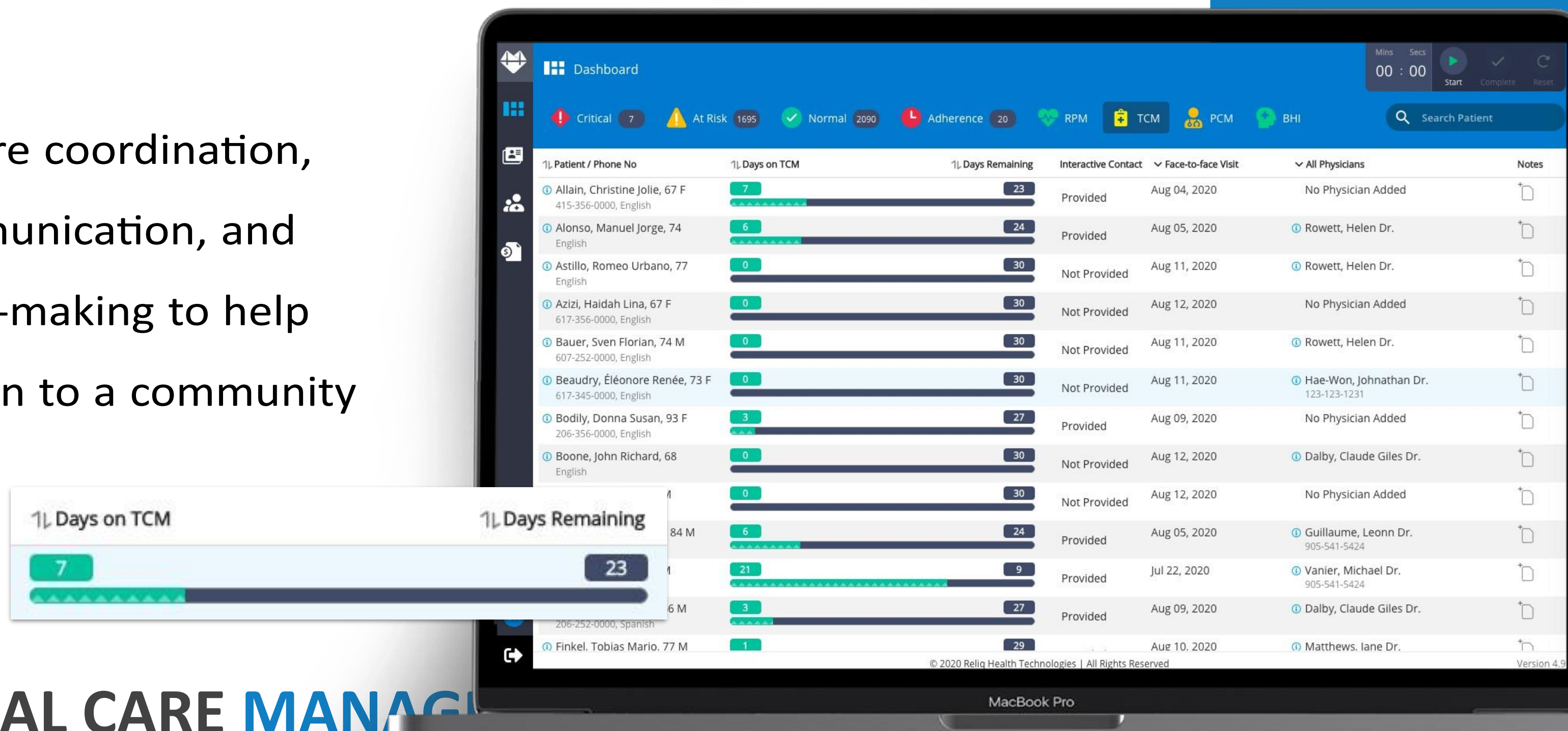
conditions.

BHI allows providers to develop behavioral health-specific care plans, monitor patients' progress, and coordinate behavioral health treatment.



iUGO Care supports providers in managing patient care during their transition to the community following a discharge from an inpatient

TCM includes care coordination, interactive communication, and medical decision-making to help Patients transition to a community setting.



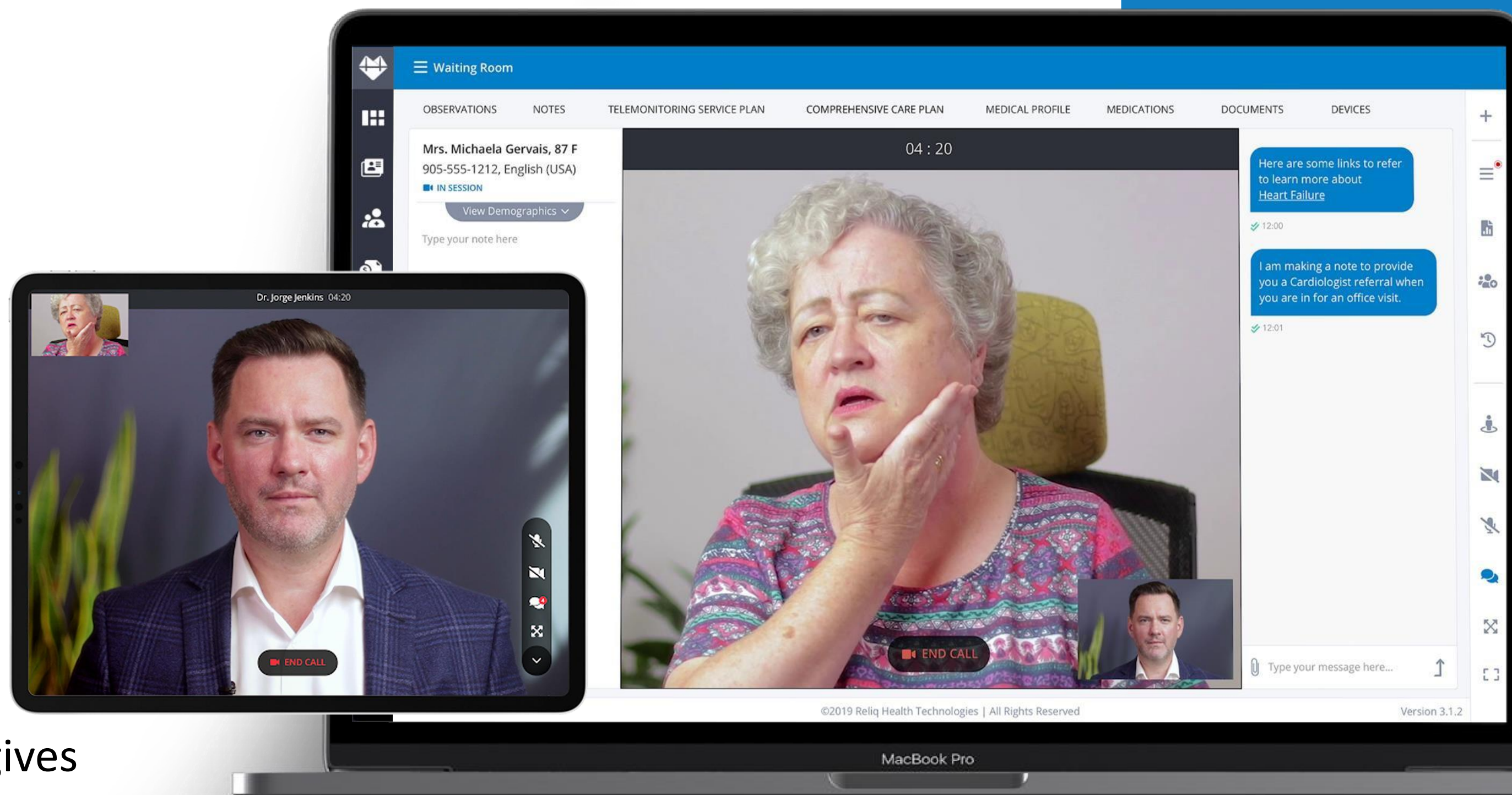
TRANSITIONAL CARE MANAGE

setting.

TELEMEDICINE



iUGO CARE supports secure, HIPAA-compliant virtual visits between patients and their clinical care team providers.



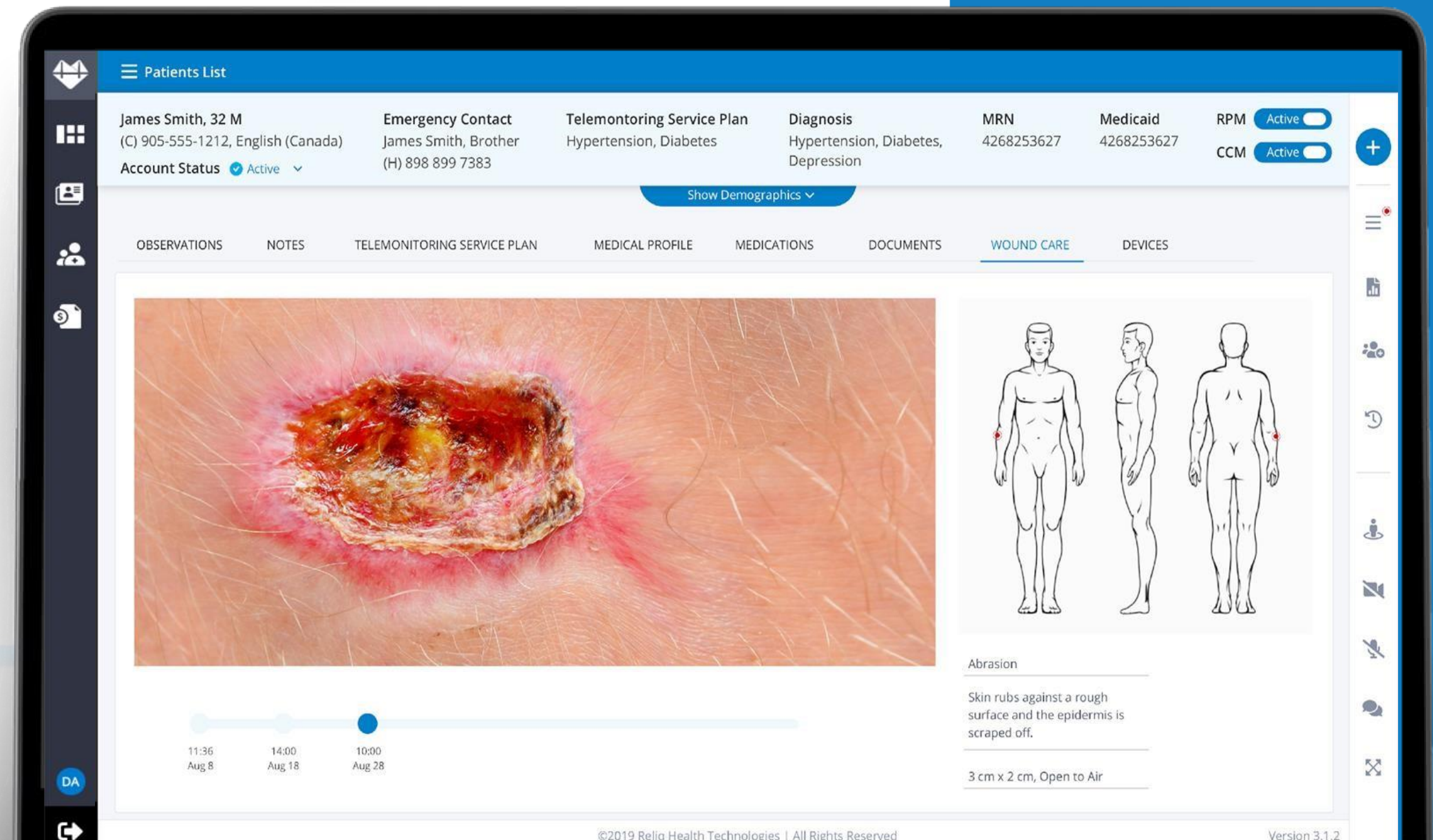
The Telemedicine platform gives

patients and providers the flexibility to
meet remotely using video
conferencing, secure text messaging,
or a phone call.



iUGO CARE includes functionality for remote wound monitoring between home visits or clinic appointments.

Patients and clinicians can upload images of wounds to track the wound care process; measuring the size of the wounds, monitoring outcomes, and tracking dressing changes.

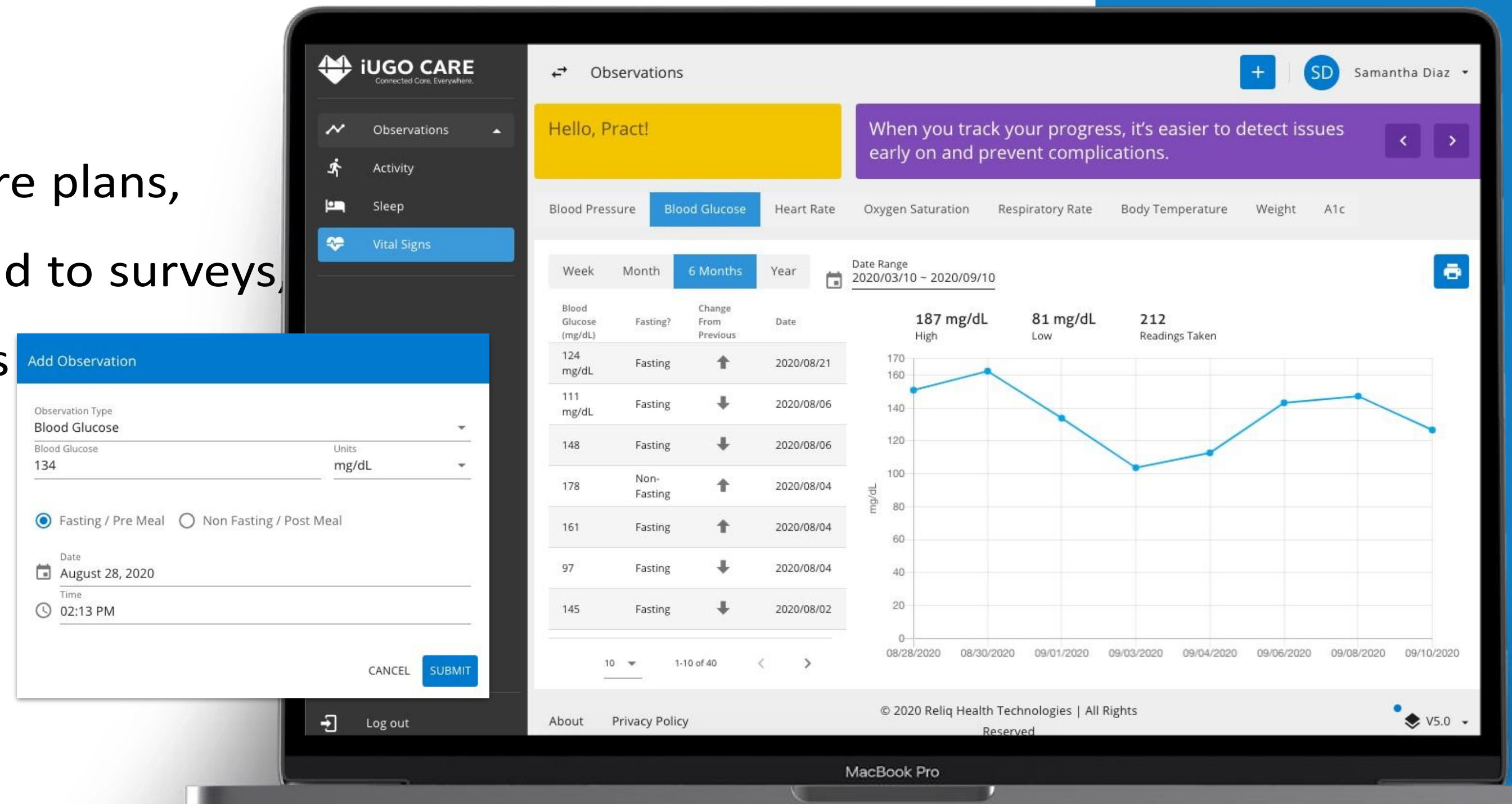


MiUGO Care



The MiUGO patient portal empowers patients to manage their care by giving them access to their own health information.

view their RPM readings, care plans,
and documents and respond to surveys,
manually add RPM readings
without requiring a



From MiUGO, patients can

connected device and view Any

documents or photos

Added to the patient records

CARE MANAGEMENT CENTER **(CMC)**

Reliq's Care Management Center (call center) provides patient care management services for Physician Practices and their Medicare patients. The



CMC acts as an extension of the physician’s office, with qualified clinical staff providing services.

Clinical staff update patients’ electronic records, communicate with doctors’ offices, and make calls to patients to provide education and ensure compliance with prescribed therapies and monitoring programs.

CPT CODES VIRTUAL CARE



Description		CPT Code	Frequency	Time (min)	Requirement
Remote Physiological Monitoring (RPM)	Device Set-up	99453	One-time	NA	None
RPM	Data Transmission & Alerts	99454	Monthly	NA	Connected Device
RPM - Initial	Care Management	99457	Monthly	20	Clinical Staff
RPM - Additional minutes (2x)	Care Management	99458	Monthly	20	Clinical Staff
RPM - Additional minutes (2x)	Care Management	99458	Monthly	20	Clinical Staff
RPM - Data review	E/M Visit	99091	Monthly	30	NP
Chronic Care Management (CCM) - Initial assesement	E/M Visit	99483	One-time	20	Clinical Staff
CCM - Initial	Care Management	99490	Monthly	20	Clinical Staff
CCM - additional minutes	Care Management	99439	Monthly	20	Clinical Staff
Complex CCM - Initial	Care Management	99487	Monthly	60	Clinical Staff
Complex CCM - Additional Minutes	Care Management	99489	Monthly	30	Clinical Staff

Behavioral Health Integration	Care Management	99484	Monthly	20	Clinical Staff
Principal Care Management - Initial	Care Management	99426	Monthly	30	Clinical Staff
Principal Care Management - Additional minutes	Care Management	99427	Monthly	30	Clinical Staff
Remote Therapeutic Monitoring (RTM)	Device Set-up	98975	Monthly	NA	None
RTM (Respiratory)	Data Transmission & Alerts	98976	Monthly	NA	Connected Device
RTM (Musculoskeletal)	Data Transmission & Alerts	98977	Monthly	NA	Connected Device
RTM - Initial	Care Management	98980	Monthly	20	Clinical Staff
RTM - Additional minutes	Care Management	98981	Monthly	20	Clinical Staff
Annual Wellness Visit - Initial	E/M Visit	G0438	One-time	60	NP
Annual Wellness Visit - Annual	E/M Visit	G0439	Annual	60	NP
Transitional Care Management (TCM)	Care Management	99495	One-time	NA	None & NP
Complex TCM	Care Management	99496	One-time	NA	None & NP

THANK YOU



**CONTACT
MELANIE TO
SCHEDULE A
CALL:**



(804) 854-6396



mholmes@neuroregulationhcs.com