



Privacy Policy

Effective Date: August 1, 2023

Mangata Villas ("we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you stay with us, visit our website, or use our services, including Moon Bar.

1. Information We Collect

We may collect the following types of personal information:

- **Contact details:** name, email address, phone number, mailing address.
 - **Reservation details:** dates of stay, room preferences, number of guests.
 - **Payment information:** credit card details, billing address (processed securely by our payment providers).
 - **Guest preferences:** dietary restrictions, special requests, activity interests.
 - **Online interactions:** IP address, browser type, cookies (when you use our website).
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2. How We Use Your Information

We use the information collected to:

- Process and confirm your reservations.
 - Provide services during your stay (accommodation, dining, activities).
 - Respond to inquiries and communicate with you about your booking.
 - Improve our services and guest experience.
 - Send you promotional offers or newsletters (only if you have opted in).
 - Comply with legal obligations.
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3. How We Share Your Information

We do **not** sell or rent your personal information. We may share information with:

- **Service providers** (e.g., payment processors, booking platforms) who help us operate our business.
 - **Legal authorities** if required by law, regulation, or court order.
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4. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction.

5. Cookies & Website Tracking

Our website uses cookies to enhance user experience and analyze site traffic. You can disable cookies in your browser settings, but some features may not function properly.

6. Your Rights

Depending on your location, you may have rights to:

- Access and request a copy of your personal data.
- Correct or update your information.
- Request deletion of your personal information (subject to legal requirements).
- Withdraw consent for marketing communications.

To exercise these rights, please contact us at info@mangatavillas.com.

7. Retention of Information

We retain personal data only as long as necessary for business, legal, or accounting purposes, after which it is securely deleted.

8. Children's Privacy

Our services are not directed toward children under 16. We do not knowingly collect personal data from minors without parental consent.

9. Updates to This Policy

We may update this Privacy Policy from time to time. The revised version will be posted on our website with the updated effective date.


10. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact us:

Mangata Villas

6.5 Miles North, San Pedro, Belize

 info@mangatavillas.com

 501-610-8921