



Web: www.gamergenixgo.com Phone: 903-257-8024 Email: gamergenixgo@gmail.com

FAQ

- **What do we offer?** Twenty-four feet of ultimate gaming for any occasion, which includes five fifty-inch 4k TVs on five different gaming consoles including Nintendo switch, PlayStation, and Xbox. It comes with a variety of games, sound system, and a laser show all in a climate-controlled trailer.
- **How many can play at a time?** Sixteen gamers at a time can experience gaming simultaneously.
- **What if I don't know how to play?** Our trained gaming coaches assist and are willing and ready to help with any technical issues.
- **What games will I get to play?** We will bring a full game library to every event and your game coach will listen to and make suggestions to make your event successful.
- **What time will you arrive?** We arrive in plenty of time to be setup and start your party/event at the designated start time.
- **Do I have to pay in advance?** Our reservations will go quickly. In order to hold your booking a deposit is required. Please call us to book.
- **What time should I make the party/event for?** We suggest you tell your guest that the party is one hour or half hour before our arrival time – that way they can eat first, and they all see the grand arrival of our mobile video game theater.
- **What about bad weather?** We can come rain, shine, temperatures below freezing or over 100 degrees – We are climate controlled. If it is safe for us to drive, we can come.
- **Will the trailer be able to come to my home?** Our drivers are excellent, if your driveway or street isn't a very sharp hill, we can come or otherwise you can divert us to a nearby park, church, or parking lot.
- **How long will I have the gaming trailer?** All packages are a minimum of two hours. Each additional hour varies by package. (Birthday parties \$85/additional hour) (Church, Schools, & Non-profits \$125/additional hour)