

NOAH NICHOLAS HELLER

SHAREPOINT & POWER PLATFORM SOLUTIONS MANAGER

OBJECTIVE

Lead a team using Microsoft Power Platform. Optimize operations and value of an organization's information by cultivating collaboration and process improvements.

✉ noah.heller@govknowledge.com

📞 703-402-7838

PROFESSIONAL EXPERIENCE

Senior Manager - Knowledge Management Consultant (OUSD/I&S)

January 2023 – Present

Rockwood Corporation / Washington, DC

- Conducted a full Knowledge Management and Technical Assessment of OUSD(I&S) data, files, and resources.
- Provided valuable feedback on team development and strategic implementation in migrating I&S information to DoD365.
- Assessed Rockwood internal data processes and provided valuable knowledge management and data management feedback.
- Created apps to track employees, management calls, client deliverables, and other assets.
- Refined Rockwood's intranet resources and provided process integration between client deliverables, documents, and reports to enhance company development and change management strategies.

Senior Project Manager - Knowledge Management / Data Analytics

January 2014 - January 2023

Xator Corporation (Parsons) - Department of State, Diplomatic Security
Alexandria, VA

- Oversee knowledge management team, deliverables, and development to create the most used SharePoint environment in Department of State Diplomatic Security.
(30K users per month and over 1 billion in approved transactions)
- Implement process improvements. Create environments and applications to assist multiple divisions with large construction projects and a range of other embassy activities.
- Direct support to the government customer, management, and teams on all aspects of the SharePoint platform and created applications.
- Manage multiple transitions of program data starting with a transition from physical documents to a cloud environment and the recent adoption of automated cloud based processes.
- Graphics and visual designer of all divisions products, logos, site graphics, annual reports, and presentation material.

Senior Program Analyst - Knowledge Management

February 2009 - January 2014

Delta Resources - Defense Information System Agency (DISA) & Naval Sea Systems Command (NAVSEA05)
Alexandria, VA

- Worked with CIO, SES, and senior management to gather Knowledge Management requirements and delivered solutions, associated risks, and potential value.
- Created knowledge management strategy for IA5 and NAVSEA05 teams including Site Collection Admin Support, permission, and template management.
- Introduced and adopted document delivery tactics to solve communication issues between COCOMS, services, and agencies.
- Graphic design to support DISA and NAVSEA05. Developed portals, documentation, promotional materials, and trade show booths.
- **Creation of central portal to assist 3000 displaced employees due to Navy yard attack on building 197.** Portal centralized information, alerts, and location assignment information and was awarded post transition.

EDUCATION

George Mason University

Fairfax, VA

Bachelor of Arts, Art and
Visual Technology (AVT), *cum laude*

SOFTWARE KNOWLEDGE

Microsoft Windows, Power Platform(Power Apps, Power Automate, Power BI), Office, SharePoint, SharePoint Designer, InfoPath, Adobe Creative Suite, Adobe Acrobat and Live Cycle, MAC OS, HTML, CSS, Java Script

AWARDS

January 2015 - 2019

"SPOT AWARDS"

Various program enhancements

January 2015

Customer Satisfaction Award

Annual award for top performance

August 2013

Outstanding support

NAVSEA05 / CIO

February 2011

Signed Team Photo from DISA HQ

Recognition for IA5 / CND Team support

August 2010

Outstanding Performance CND IA5

Knowledge Management support
for Information Assurance (IA) Tools

October 2008

Outstanding Service Award

Support for KBR/SEI
Dubai Logistics & Travel