

## Privacy Policy for PromoteReady

**Effective Date: June 6, 2026**

### 1. Information We Collect

PromoteReady is designed as a learning and study tool for public safety professionals, including fire service and EMS personnel.

#### A. User-Provided Content

- Quiz banks
- Study materials
- Uploaded files
- SCORM packages
- Notes, labels, or categories created by the user

Users are solely responsible for ensuring they have permission to upload, use, share, or distribute any content added to the App.

#### B. Device & Usage Information

We may automatically collect limited technical information such as:

- Device type
- Operating system version
- App version
- Crash reports
- Basic analytics and performance data

#### C. Subscription & Purchase Information

If you purchase a subscription through the Apple App Store, payment processing is handled entirely by Apple. We do not receive or store your full payment information.

### 2. How We Use Information

We use collected information to:

- Provide and maintain App functionality
- Generate quizzes and study sessions
- Save user preferences and progress
- Improve performance and stability
- Troubleshoot technical issues
- Respond to support requests

We do not sell your personal information.

### 3. Uploaded Content & Responsibility

PromoteReady allows users to upload and organize educational content, including PDFs, quizzes, and SCORM files.

By uploading content, you represent and warrant that:

- You own the content, OR
- You have the legal right and authorization to use and upload the content

PromoteReady and its developers are not responsible for:

- Copyright violations
- Unauthorized distribution
- Improper sharing of protected materials
- User-generated content uploaded into the App

Users assume all responsibility for uploaded materials.

### 4. Data Storage

Some App data may be stored locally on your device and/or securely through third-party cloud services used to support App functionality.

While we take reasonable measures to protect information, no method of electronic storage or transmission is 100% secure.

### 5. Third-Party Services

PromoteReady may use trusted third-party services for:

- Analytics
- Crash reporting
- Cloud storage
- Subscription management

Examples may include Apple App Store and Firebase by Google.

### 6. Children's Privacy

PromoteReady is not intended for children under the age of 13. We do not knowingly collect personal information from children.

### 7. Educational Use Disclaimer

PromoteReady is intended solely as an educational and study aid.

The App:

- Does not provide legal, medical, or employment advice
- Does not guarantee examination success, certification, promotion, or employment outcomes

- Should not replace official training materials, departmental policies, or accredited instruction

Users should verify all educational content independently.

## **8. Your Rights**

Depending on your location, you may have rights regarding:

- Access to your data
- Deletion of your data
- Correction of inaccurate information

To request assistance, contact us using the information below.

## **9. Changes to This Policy**

We may update this Privacy Policy periodically. Updated versions will be posted within the App or associated website.

Continued use of the App after changes are posted constitutes acceptance of the updated policy.

## **10. Contact Information**

PromoteReady Support

Email: [support@promotereadyapp.com](mailto:support@promotereadyapp.com)

Website: <https://fdstreetdrillapp.com/promoteready-app-page>