

Terms & Conditions

(Valid 1 Jan 2025 – 31 Dec 2025)

Last updated: 26 Jun 2025

1. Scope & Acceptance

By reserving any service with Able & Fox Tours Ltd. ("A&F", "we", "our"), the client ("you", "your") confirms that all travellers have read, understood and accepted these Terms & Conditions.

2. Services Covered

- **Private Guided Tours (Full-Day: up to 9 hrs | Half-Day: up to 5 hrs)**
 - Executive driver-guide, itinerary design, vehicle hire and operating costs
 - Courtesy snacks & soft drinks (max £20 per day / up to 4 guests)
 - One collection & one drop-off within a 25-mile radius of SL4 1HT
- **Chauffeur Drive / Hourly Services**
 - Prepared executive vehicle, professional chauffeur, fuel & taxes
 - Courtesy snacks & soft drinks (max £20 per booking / up to 4 guests)

3. What's Not Included (unless stated in writing)

- Attraction entry fees, theatre tickets or any third-party activities
- Parking, tolls, local Congestion & ULEZ charges (billed at cost)
- Per-diem expenses (£25 full-day | £15 half-day, if applicable)
- Additional driving hours beyond the package (charged at the agreed hourly rate)
- Pick-ups / drop-offs outside the 25-mile radius of SL4 1HT (quote on request)

4. Pricing, Deposits & Payments

- All prices are listed and payable in GBP (£).
 - Deposit: 20 % (non-refundable) secures your dates; deducted from the final balance.
 - Final balance: due 7 days before the first travel date.
 - Accepted methods: UK BACS, international IBAN/OBAN transfer, or Revolut payment link.
 - A fully itemised itinerary and invoice will be emailed for electronic signature before any payment is requested.
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5. Cancellation & Refunds

Notice Period (calendar days) Refund of monies paid*

> 60 days	80 %
31 – 60 days	50 %
8 – 30 days	25 %
≤ 7 days	0 %
No-show on the day	0 %

* Deposit is always non-refundable.

Exceptional personal circumstances will be considered case-by-case; please contact us promptly.

6. Date Changes After Payment

- One change free of charge if requested ≥ 7 days before travel and if the new date is available.
 - Subsequent or short-notice changes may incur an admin fee or be treated as a cancellation (see table above).
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7. Traffic, Weather & Force Majeure

- Delays caused by traffic, weather or events beyond our control may require on-the-day itinerary adjustments. These do not entitle the client to a refund, but we will always propose the best practical alternative.
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8. Itinerary Variations

- Route and timing remain at the driver-guide's discretion for safety and operational reasons.
 - Guest-requested deviations are accommodated where feasible; substantial detours may shorten or replace scheduled stops.
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9. Insurance & Liability

- A&F holds Motor and Public Liability Insurance up to £2 million; certificate available on request.
 - Clients remain responsible for obtaining appropriate travel, medical and cancellation cover.
 - A&F is not liable for losses, costs or damage arising from circumstances beyond our control once the tour has commenced. If we must cancel in full, all monies paid will be refunded — no further liability shall be assumed.
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10. Luggage & Personal Property

- One medium/large suitcase plus one small carry-on per person is included.
 - Excess or undeclared luggage is accepted only at the driver's discretion and may incur a surcharge.
 - Property is carried at the owner's risk.
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11. Child Safety

- UK law requires approved child seats for travellers under 12 years or 135 cm.
 - Guests must supply compliant seats; A&F does not provide them.
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12. Age-Restricted Experiences

Guests must be 18+ to participate in alcohol-based activities (e.g. distillery visits).

13. Premium & Concierge Services

We can arrange third-party services (hotel bookings, restaurant reservations, charters, fly-fishing, golf tee-times, theatre tickets, etc.). Those services are subject to the supplier's own terms. Any pre-payments we make on your behalf will be invoiced and become non-refundable once confirmed with the supplier.

14. Governing Law

These Terms & Conditions are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the English courts.

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