

## Privacy Policy

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### Who We Are

We are a UK-based law firm specialising in:

- Residential and commercial conveyancing
- Wills
- Lasting Powers of Attorney (LPAs)

Contact:

Email: [contact@truemanbailey.com](mailto:contact@truemanbailey.com)

Phone: 01865 590330

### What Information We Collect

If you contact us through the website (via email), we may collect:

- Your name
- Your email address
- Any other information you choose to provide

We only store personal data if you become a client and a legal matter is opened.

### How We Use Your Information

We use your personal data to:

- Respond to your enquiries
- Provide legal services if you become a client

We do not use your data for marketing or advertising purposes.

### Legal Basis for Processing

We process personal data based on:

- Consent – when you email us directly
- Contract – when we provide you with legal services

## Your Rights

You have rights under UK data protection law, including:

- Access to your personal data
- Correction or deletion of data
- Objection to processing
- The right to lodge a complaint with the ICO: <https://www.ico.org.uk>

To exercise these rights, please email us at [ltruman@truemanbailey.com](mailto:ltruman@truemanbailey.com)

## Cookies

Our website uses cookies for basic functionality, spam protection (via Google reCAPTCHA), and analytics (via CookieScript). You can manage your cookie preferences through the banner or your browser settings.

## Data Security and Retention

We store data securely and retain it only as long as necessary for legal or regulatory purposes.

## Changes to This Policy

We may update this Privacy Policy as needed. The latest version will always be available on this page.

**Effective Date: 11 June 2025**