

ZACHARY J. POLVINO

*“AN ACTION-DRIVEN LEADER INSPIRING GROWTH
THROUGH BOLD VISION.”*

April 2025

I bring over 15 years of experience in emergency management, leadership, and corporate project management. Most recently, I served as an EMS Program Agency Coordinator for UB|MD Emergency Medicine. I collaborated with state and regional agencies to enhance prehospital care, develop training programs, and support EMS councils. My leadership as a Captain at Snyder Fire Department has further strengthened my expertise in operations management, safety protocols, and staff development

Key Experience:

- **EMS Program Agency Coordinator, UB|MD EMS (2024 - 2025):** Leads initiatives to strengthen EMS operations, manage recruitment and retention programs, and promote leadership development.
- **Project Manager, M&T Bank (2015 - 2024):** Managed large-scale projects, optimized processes, and coordinated vendor relationships to meet corporate goals.
- **Captain, Snyder Fire Department (2005 - Present):** Developed and implemented operational guidelines, managed training programs, and led emergency response efforts.

I have experience in researching and developing safety protocols and procedures, documenting incidents, and creating training materials. My background also includes planning and facilitating large events, operating within the incident command system, and managing professional writing and media relations.

Skills:

- Leadership and team management
- Emergency operations coordination
- Training program development
- Project management and process improvement
- Public information and outreach

I am passionate about making a meaningful impact through effective leadership, operational excellence, and continuous improvement. I can be contacted at (716) 316-3549 or zach.polvino@gmail.com.

I appreciate your time and consideration, and I am looking forward to the next steps in the interview and hiring process.

Regards,

Zachary J. Polvino

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