

# ZACHARY J. POLVINO

*“AN ACTION-DRIVEN LEADER INSPIRING GROWTH  
THROUGH BOLD VISION.”*

**Professional Summary:** Zachary Polvino brings over 15 years of experience in emergency management, leadership, and corporate project management. Recently serving as an EMS Program Agency Coordinator for UB|MD Emergency Medicine, he collaborated with state and regional agencies to enhance prehospital care, develop training programs, and support EMS councils. His leadership as a Captain at Snyder Fire Department has further solidified his expertise in operations management, safety protocols, and staff development.

## **Key Experience:**

- **EMS Program Agency Coordinator, UB|MD EMS (2024 - 2025):** Leads initiatives to strengthen EMS operations, manage recruitment and retention programs, and promote leadership development.
- **Project Manager, M&T Bank (2015 - 2024):** Managed large-scale projects, optimized processes, and coordinated vendor relationships to meet corporate goals.
- **Captain, Snyder Fire Department (2005 - Present):** Developed and implemented operational guidelines, managed training programs, and led emergency response efforts.

## **Certifications & Training:**

- Nationally Certified Fire and Emergency Services Instructor II
- Nationally Certified Fire and Life Safety Educator I
- NYS EMT-Basic
- Incident Command System (ICS 100, 200, 300, 700, 800)
- Hazmat Incident Command and Safety Officer

## **Awards & Recognition:**

- 2023 FASNY Recruitment Award for innovative recruitment and retention programs
- 2021 NYS Department of Health EMS Agency Award for Recruitment and Retention Innovation
- Published author on FireRescue1.com

## **Skills:**

- Leadership and team management
- Emergency operations coordination
- Training program development
- Project management and process improvement
- Public information and outreach

Zachary is passionate about making a meaningful impact in emergency services through effective leadership, operational excellence, and continuous improvement. Contact him at (716) 316-3549 or [zach.polvino@gmail.com](mailto:zach.polvino@gmail.com).

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