



**MASTER MIND** Corporation  
Facility Managemant Group Of Company



*Logistics , Security, Food Court  
Web Design & Digital Marketing  
Safety Products & UPVC Windows  
Facility Management Group Of Company*

*Mobile/WhatsApp: +91 9845600910  
E-mail: [ceo@mastermindcorporation.net](mailto:ceo@mastermindcorporation.net)  
[WWW.MASTERMINDCORPORATION.NET](http://WWW.MASTERMINDCORPORATION.NET)*





**MASTER MIND** Corporation  
Facility Management Group Of Company

## MASTER MIND CORPORATION

## An Introduction

### Introduction Letter For Our Facility Management Group Of Company

*Our company was started with a very small investment and few people. We have today grown because of our sincere commitment, dedication and hard work which ensured that we were able to fully satisfy our customers with our high quality services. We have a qualified team to handle each and every department to make our service stand out in the market place.*

*Inspite of competition, we have a large customer base using our services. The reason being, we don't compromise on our quality, The quality of service we provide our customer and our pricing is unbeatable. Also we ensure that we always deliver our services on time.*

*As an organization we continue to work hard so that we can grow to be a much bigger company so that we can serve more & more customers and also to become a very respectable company in the society.*





**MASTER MIND** Corporation  
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*Our company was founded by a visionary with the objective of creating a truly world class company that is fully committed to offering the best services to this market. The vision from the very beginning was to make a difference by genuinely helping customers by providing them a much better value for money and follow it up with an excellent after service support. For us money & profit has always been only by service and never the main objective.*

*We have crossed many mile stones in our journey. It is just not the awards & the financial figures that we consider as our mile stones, but it is the very many customers whom we were able to fully stratify that form our key mile stones. Some of our important customers include the industry leaders who chose us after a very careful evaluation and we have been able to exceed their expectations resulting in customer delight.*

*Our first customer is still our customer and it has been the same with all our customers! We always look for a win-win relationship which is one of the reasons why we have long term relationship with all our customers. If you would like to know more about our company please feel free to contact us.*

**V P KARTHIK**  
**Founder & CEO**  
**MASTER MIND CORPORATION**





# About Us

## **ABOUT US:**

*Coming together is a beginning.  
Keeping together is progress.  
Working together is success.*  
- Henry Ford

*The success of our organizations is because of the tireless effort & dedication of our team.  
Our organization is lead by our founder and a core team of dedicated people.*



V P KARTHIK  
(Founder & Chief Executive Officer)

## **Followings members constitute the top management of or organization:**

V P KARTHIK  
Founder & CEO

K Bhuvaneshwari  
(CFO)

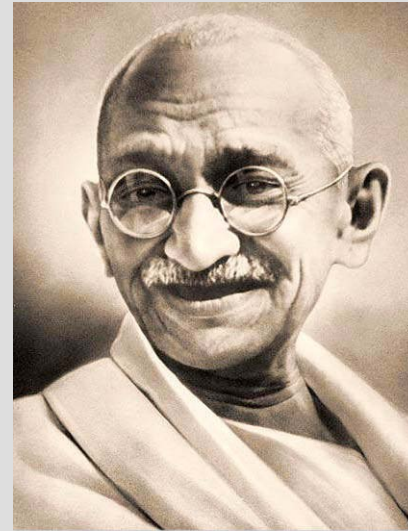


*We are planning to improve our organization to create the best facility management company in the  
WORLD.*



## Customer service & support:

"A customer is the most important visitor on our premises.  
He is not dependent on us. We are dependent on him.  
He is not an interruption of our work. He is the purpose of it.  
He is not an outsider of our business. He is part of it.  
We are not doing him a favour by serving him.  
He is doing us a favour by giving us the opportunity to do so.  
"- Mahatma Gandhi "



Our customer service and support is driven by these very words of Mahatma Gandhi which he delivered in his speech in South Africa in the year 1890. As an organization we are fully committed to provide the best possible service at every point to all our customers. It is our sincere commitment that we want to not just meet, but far exceed our customer's expectations when it comes to customer service & support.

Our customer service executives are well trained to efficiently handle all situations so that they are able to quickly solve the problems faced by our customers. We also have a very efficient tracking system so that every single customer complaint is properly logged into our system to ensure that there is absolutely no slippage and they are all properly solved to the fullest satisfaction of our customers.



## List of Service

## Our Services

MMC is founded by a team of professionals with extensive experience in one source Facilities management Group Of services provider /List are given below:

- Logistics
- Security
- Food Court
- Safety Products
- UPVC Windows Manufacturing
- Web Design & Digital Marketing
- Facility Management Group Of Company





# The Major Differentiator

- Investment plan for Vendors.
- Moving ahead with Technology.
- Introducing Hub & Spoke Module
- Research & Development in all functions
- More of Direct Employees.
- Security & Safety would be major focus area.
- Dress code and unique badges for MMC Employees.
- Communication between ground staff and management on a regular basis.





### Verticals

- Auto
- Retail
- Pharma
- Telecom
- Express
- Corporate People Movement



### Support Organization

- Finance & Accounts
- HR
- Strategy
- IT
- Compliance & Quality
- Legal
- Business Relations

- Customer Centric Organization with representation of four key business management processes in key accounts

- Business Acquisition
- Business Implementation
- Business Retention
- Finance Management





# Service Offerings

- Industry focused
- Technology Deployment
- Global Partnership
- State of art warehousing
- Collaborative partnering with customers in supply chain
  - Warehousing
  - International Operations
  - Value Added Services
- Multi Modal & Freight Optimization
- Leveraging a composite high skilled management team with more than 10 years of operating experience in Indian market.

## Cargo

- Auto
- Retail
- Telecom
- Pharma

## People

- BPO/ITES
- SEZ
- Car Rentals
- Remote Telecom





# Verticals & Service Offering

## Product Portfolio

### Corporate People Movement

- Corporate Fleet Management
- Corporate Transport Management
- Corporate Logistics solution

### Express

- Customized fleet for express cargo
- Intra-city and Intercity distribution with agreed SLA

### Supply Chain Management (Auto & others)

- Warehousing, inventory Management & Line feeding
- Fleet Management
- After Market Distribution
- Inbound/ Outbound/ interplant Transportation

### Retail

- Primary & Secondary Transportation
- Distribution Centre (Dry & Cold)
- Processing centre (F &V)
- Consolidation Centre
- Packaging

### Supply Chain Management Telecom

- Fleet Management
- Distribution
- Warehousing
- Onsite delivery & Installation - Gensets

### International Logistics

- Inbound / Outbound logistics
- Export Documentation
- Warehousing & Line Feeding
- Custom Clearance
- Freight Consolidation
- Value added Services



# Service Offerings in Corporate People Movement value chain

Routing

Scheduling

Vehicle  
Deployment

Tracking

MIS

Billing



*Multiple Locations*

*Vehicles Deployed*

*Automated MIS & Billing*

Technology Strategy for efficiency and visibility

*24x7 service*

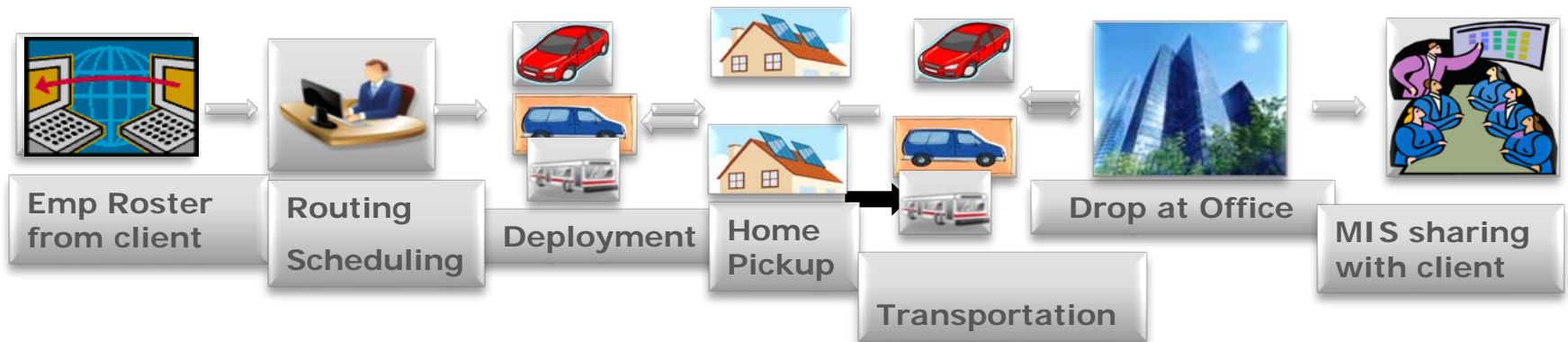
**Logistics  
Service**

Inbound Processing	Outbound Processing	Resource Planning	Storage & Inventory Mgt.	Activity Billing	Value Adding and Integration Services	WMS
Transport Sourcing	Transport Planning	Transport Execution	Freight Costing & Invoicing	Visibility Solutions		TMS
Contract Management	Automated Data Capture		Vehicle Track & Trace	Automated Billing		CPM Management



# Corporate People Movement

Meeting customer requirements by participating in complete value chain....



## Transport Helpdesk Management

- Staff Implant
- Routing / Scheduling
- Co-ordination with Vendors of the client for daily operations
- Compliances/ Audit
- Billing / MIS

## Fleet Deployment

- Vehicle deployment
- Tracking
- On Time Login & Logout
- Safety & Security
- Compliances
- MIS

## Spot Rentals

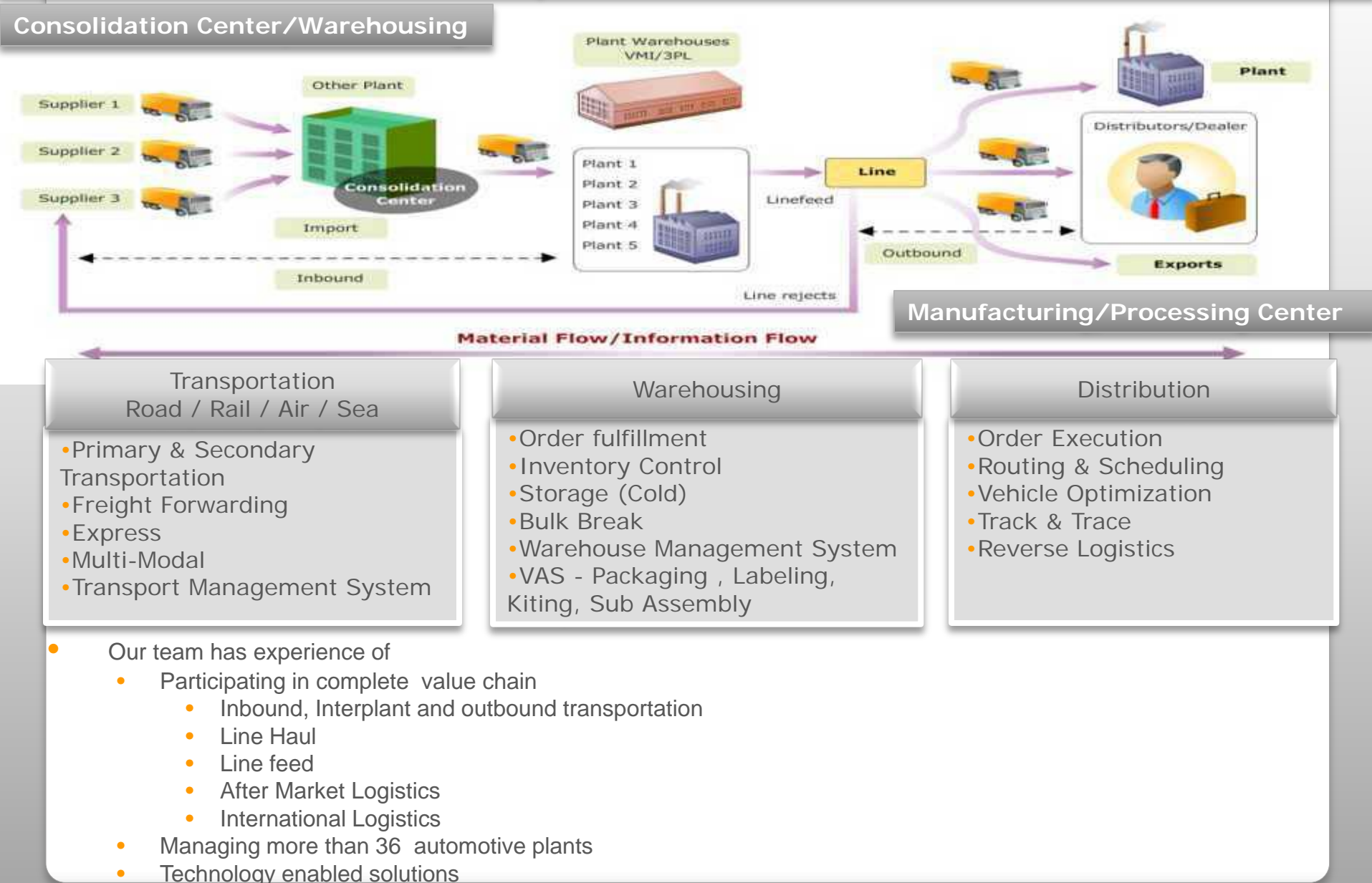
- Car Rentals
- Economy to Luxury
- Airport Transfers
- Event Managements

## Support Services

- IT to track and trace
- Auto Routing & Scheduling
- Online Data Capture through HHT
- Hub for maintenance and optimization



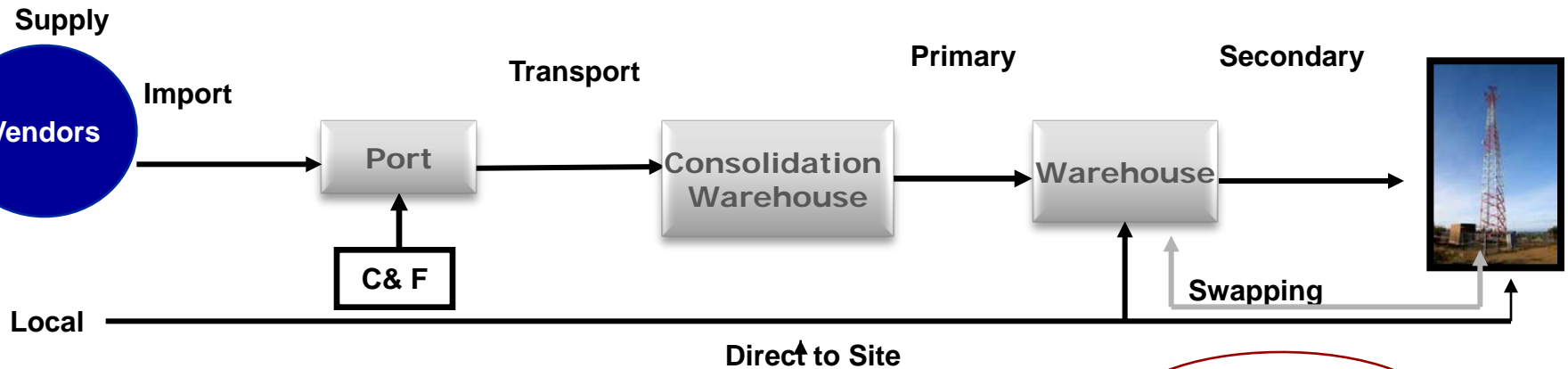
# Meeting customer requirements by participating in complete value chain



***Across Continents***



## Service Offerings in Telecom Supply Chain



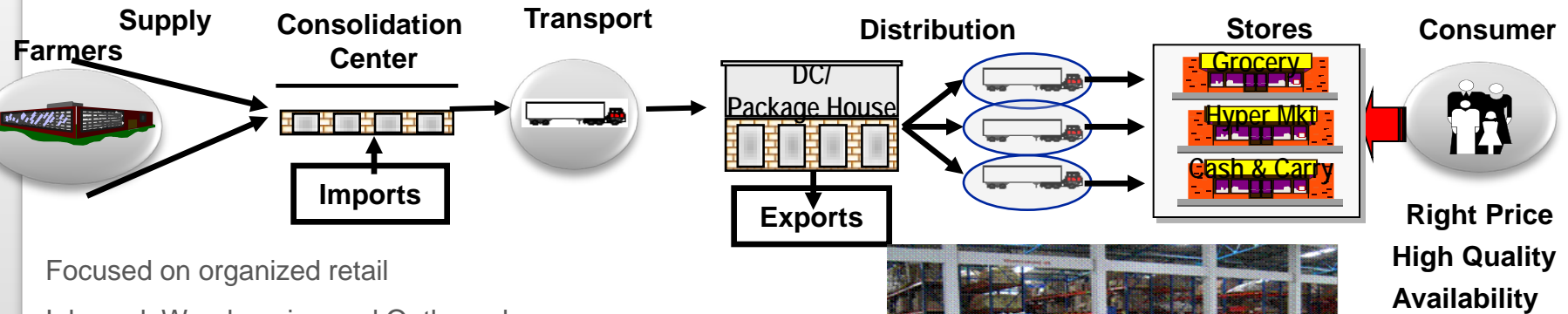
**Last Mile Reach**

- Pan India Reach
- Infrastructure logistics
- Documentation
- Last Mile Connectivity





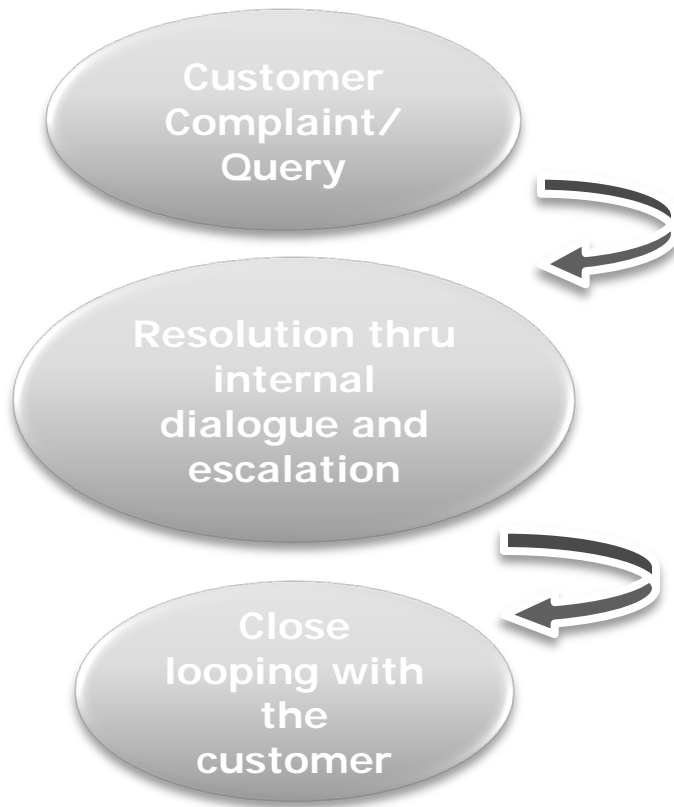
# Service Offerings in Retail & Pharma Supply Chain



- Focused on organized retail
- Inbound, Warehousing and Outbound
- Value Added Services
- Specialized services
  - Temperature control part load movement
  - Air Express services
- Warehouse Management
  - Palletising
  - Storing
  - Re-packing
  - Labelling & Stickering
  - Inventory Management
  - Crate Management



# Leveraging Business Engagement Process



- Ensuring proactive customer engagement through the business engagement team
- Well defined customer query and complaint management process
- Independent Customer voice capturing process





A collage of various Indian dishes. From left to right: a sandwich with lettuce, tomato, and salmon; a thali with multiple small bowls of curries and rice; a plate of sweets including a large yellow one; a grid of 12 small bowls containing different curries and chutneys; and a large, round, golden-brown roti.



# BRIGADE TECH PARK

## Facilities (Food Court & Catering Service) Started in 2010





# BRIGADE SUMMIT

Facilities (Food Court & Catering Service) Stared in 2011





# Security Services

## Services

Our security services range from Patrol Services, On-Site Personnel, and Special Events, to Emergency Call-Outs and Hybrid Security Systems. All service requests, which are approved by each Regional Manager, will have proposals and quotes provided within hours.

Consultation and risk management assessments in these fields are also available and include: Physical Security Surveys, Security Program Audits, Daily Operations Surveys and soon Computer Systems and IT Security. The survey and audits come with a full report and improvement recommendations, as well as a question and answer session with your representative.

### Guards Will Be Equipped With:

- Proper well-fitted uniform for identification.
- Cellular phone for contacting law enforcement .
- Ample supply of reports.
- Proper lighting to avoid tripping hazards and illuminate potential issues.



A Division Of  
MASTER MIND  
CORPORATION



- Securing Your Workplace
- Incident Management
- Emergency Response
- Professional Officers
- Strategic Programs
- New GPS Services







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**Infinity Windows**

**A DIVISION OF MASTER MIND CORPORATION**



**FRENCH WINDOW**



**SLIDING WINDOW**



**BAY WINDOW**



**ARCH WINDOW**



**TILT AND TURN WINDOW**

# **Aluminum/UPVC Windows & Doors**

**VISIT OUR WEBSITE TODAY**



*E-mail: [ceo@mastermindcorporation.net](mailto:ceo@mastermindcorporation.net)  
[WWW.MASTERMINDCORPORATION.NET](http://WWW.MASTERMINDCORPORATION.NET)*



Business Partner from the year of : 2006 to 2008



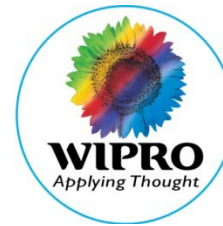
**THE TRAVEL GURU**



Clients list are given below:

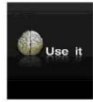








## Business Partner from the year of : 20011 to 20014



**MASTER MIND** Corporation  
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**LEEWAY**

We are there

Clients list are given below:



**Deutsche Bank**

**CAPITA**



**WIPRO**  
Applying Thought



# MASTER MIND CORPORATION GROUP OF COMPANIES

Facilities & Management Service: Interiors & Exteriors



**MASTER MIND** Corporation  
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Corporate Transportation : People Logistics



**TRAVEL GURU**

Food Court: Live Counters

**MMC Food Factory**

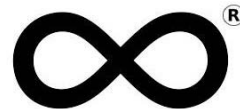


Security Service



**LEONE**

UPVC Windows & Doors



**Infinity Windows**





**MASTER MIND Corporation**  
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**Facilities (Food Court & Live Counter Service) Stared in 2010 & 2011 :**

**Clients list are given below:**



**Cash Management & Logistics Stared in 2013 to 2018 :**







**Best Business Partner Award Winner Year of 12/12/2009**





## Awards:





## CONTACT US:

### Corporate Head Office:

MASTER MIND CORPORATION  
Novel Business Centre  
Novel Tech Park  
#46/3, 3<sup>rd</sup> Floor  
Garvebhavipalya  
Kudlu Gate Junction  
Hosur Main Road  
Bengaluru-560068  
KARNATAKA, INDIA

### Registered Company Address:

MASTER MIND CORPORATON  
#20  
1<sup>st</sup> B Main 8<sup>th</sup> Block  
Koramangala  
Bengaluru-560095  
KARNATAKA, INDIA



**Cont:Telephone / 080 35706139**

**Mobile/WhatsApp: +91 9845600910**

**E-mail: [ceo@mastermindcorporation.net](mailto:ceo@mastermindcorporation.net)/[WWW.MASTERMINDCORPORATION.NET](http://WWW.MASTERMINDCORPORATION.NET)**





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**Thank you**

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