



"Code White" Program

Confidential Mental Health Intake Program for First Responders & Healthcare Providers

Code White is a confidential intake process designed specifically for first responders & healthcare providers experiencing a mental health crisis who need immediate support.

- Individuals are escorted using the least exposed route available to a discreet bed based on time of day and presenting concern.
- When possible, one dedicated RN is assigned to maintain confidentiality.

A Fire Department Peer Support Member, Crisis Care team member, peer, or the first responder may call ahead to request a Code White at any Premier Health Emergency Department.

CONFIDENTIAL • RESPECTFUL

You are not alone. Help is available.

How to Activate

Call Ahead (Preferred)

Notify the Emergency Department charge nurse or leadership at the receiving ED. Please Provide:

- Presenting Concern
- Mode of arrival
- Estimated time of arrival
- An alternative entrance may be given to maintain confidentiality

If unable to call ahead: go to triage and request a "Code White". ED leadership will be notified & you will be taken directly to a room.

Notification Contact Numbers

Miami Valley Hospital CNM: (937) 208-5764

Miami Valley Hospital North ANM: (937) 734-9590

Miami Valley Hospital South Team Lead: (937) 438-5747

Atrium Medical Center Team Lead: (937) 974-5245

Upper Valley Medical Center Team Lead: (937) 440-4600

Austin Landing ED Team Lead: (937) 388-7911

Beavercreek ED Team Lead: (937) 797-6411

Jamestown ED Team Lead: (937) 374-5311