



Proudly serving the communities of North and South Dundas for 33 years

2024-25 Annual Report



Message from our Executive Director and Board Chair

An African Proverb says, "If you want to go quickly, go alone. If you want to go far, go together." This last year has been all about going together. It's through dedication from the whole Dundas County Hospice family that we have made it this far and will continue to go further than maybe we even think possible. We each saw our share of struggles this year. It's hard to get through life without illness and loss touching you, and sometimes we forget that the helpers sometimes need help too.

Together we have been able to provide comfort, relief and security to not only our clients and their families, but to each other as well. Whether it is in the form of a listening ear, equipment loan, or hospice services, the hospice is here to support everyone, particularly when it is one of our own. We may be here to serve our community, but we don't forget that we are part of that community as well.

Our team of dedicated volunteers have been walking this road with us every step of the way. This year they have taken almost 400 combined hours of education courses in palliative care, grief and bereavement, many other topics, continuing to gain valuable knowledge and new skills to better serve our community. They bring this new knowledge with them to every client they visit and every life they touch.

Creating a stronger friendship and sense of community among our volunteers has been an important goal for volunteer retention and ensuring our volunteers feel engaged with the hospice and our community throughout the year. It takes a special type of person to be a hospice volunteer, and we are thankful for each one of them.

Our board of directors are another group of volunteers who help Dundas County Hospice to go far. Their dedication to not only the guidance and oversight of the hospice, but also their support and determination when it comes to the running of programs, fundraisers, and the ground-level, day-to-day work of the hospice. Not all heroes wear capes. In the last year our board has been lucky to find new support in the form of Marc Gervais and Christine Thom. These new additions will bring a different perspective, insight and a fresh sense of enthusiasm that is always welcome at the boardroom table.

Funding is always a concern for a non-profit. Having space to grow and the means to do it, is vital, particularly in the ever-expanding field of health care. Our fundraising efforts raised over \$180,000 in donations and sponsorship in the last year and continue to expand the presence of Dundas County Hospice in the community. Our ambassadors and board members spent countless hours in preparation and presentation to various groups including the 100 Men and Women of both North and South Dundas to high success. Our grant writing has been extensive this past year, and though the process is much slower, we are seeing good results from those efforts as well.

Message from our Executive Director and Board Chair

(continued)

Programming at Dundas County Hospice has always been client centered. That was our main focus in the last year as we installed a new program—the Men's Shed. Men experience grief differently from women and, as such, need a different type of support in their grief. Our Men's Shed, while still a work in progress, strives to be a place where men can come together to find kinship, support and community. They will build, create, repair and grow together, connected by their loss, but supported by each other and our G&B group facilitators. Our Grief Support Group and Grief Book Club continue to assist those struggling with loss in our community. Of course our Day Program continues to be a valuable resource for people living with a life-threatening illness as well as their caregivers. Our Equipment Loan Program has helped 262 community and palliative clients to stay safe in their homes whether it is due to an injury, surgery, or declining mobility.

From humble beginnings, Dundas County Hospice has risen into a pillar of support for our community and each year that passes sees that pillar grow stronger. This isn't something that can happen overnight, and it surely can't happen without a strong community willing to back it up. So, as we look forward to the next year and all the future years, we must remember that we didn't start alone and if we want to keep going and go far, we have to do it together. Volunteers, staff, and all of North and South Dundas—together.

Linda Johnson

Interim Executive Director

Arnold Scheerder

Board Chair





Our Clients

170 Palliative & Bereavement Clients were served by one or more programs
83 were 65+ yrs, 46 were 19-65 yrs old, 2 were 2-18 yrs old, 39 were unknown age

66 Clients Admitted by referrals from:

6% OH@H	2% WDMH	17% Family/Friend
11% Self	17% Other	48% Bereavement

49 Clients Discharged by the following:

22% Died @ Home	22% Died @ WDMH	8% D/C Residential Hospice
4% D/C Hospital	4% D/C LTC	10% D/C Other
		29% Bereavement

263 Community Clients used our Community Equipment Loan Program

489 Total pieces of equipment were loaned to clients

95 Bereavement Clients supported through various programs & events including: Volunteer Visiting, Men's Shed, Support Group, Book Club, Holiday Help Workshop, Walking the Labyrinth, Professional Bereavement Counselling and our many community events

"I called a lot of services for help for my mother and you were the only one that helped."

-message from Caregiver

"This place has saved me".

-message from Grief & Bereavement Client

Our Volunteers

41 Volunteers contributed almost **3800** hrs in 2024-25



The Diane Annable Memorial Volunteer of the Year Awards
for 2024 were awarded to Cindy Morgan & Liz Taylor

Thanks for all you do for us!

Memberships

DCH enjoys incredible networking opportunities and learning by maintaining memberships with the following organizations at a provincial and regional level.



Statement of Operations and Net Assets

For the year ended March 31, 2025

Revenues

Provincial community program funding	\$150,722
Donations	155,115
Events	29,395
Other	15,700
Interfund Transfers	115,380
Total Revenue	<u>\$466,312</u>

Expenses

Program	\$26,283
Fundraising	8,657
Amortization	14,744
Facility	16,024
General Administration	38,347
Salaries & Benefits	183,633
Interfund Transfers	115,380
Total Expenses	<u>\$403,068</u>
Excess of revenues over expenses	<u>\$63,244</u>

Balance Sheet March 31, 2025

Assets

Current Assets	
Cash	\$95,996
Investments	183,847
Accounts Receivable	17,131
HST Receivable	6,378
Prepaid Expenses	7,709
Capital Assets	275,141
	<u>\$586,202</u>

Liabilities and Net Assets

Current Liabilities	
Accounts Payable	\$12,601
Source Deductions Payable	3,177
Deferred Contributions	3,145
Deferred Capital Contributions	105,099
Net Assets	
Unrestricted Net Assets	293,160
Restricted Net Assets	169,020
	<u>\$586,202</u>

Our Mission

To provide a truly accessible and individualized approach to care in order to improve the outcomes of our clients and their loved ones who are living with life-threatening illness or grieving.

Our Vision

All residents of Dundas County who require palliative or grief and bereavement supports will receive them in their own community, close to home.

Our Values

Compassion, Equity, Collaboration

Board of Directors

Arnold Scheerder, Board Chair

Cindy Morgan, Vice Chair

Bob Pitruniak, Treasurer

Arlene Nesbitt, Secretary

Kathy Spruit, Director

Bob Sisson, Director

Dr. Bart Steele, Director

Terry Triskle, Director

Marc Gervais, Director

Staff

Linda Johnson, Interim Executive Director

Jackie Imrie, Director of Client Services

Jen Pretty, Program / Volunteer Coordinator

Kathryn Boyd, Bereavement Counsellor

Kathryn Mulder, Casual RN



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