



# dundas county hospice

*Proudly serving the communities of North and South Dundas for 30 years*

## 2021-22 Annual Report



## **Message from our Executive Director and Board Chair**

*It's been another incredible year of helping clients and families in their end-of-life and bereavement journeys. This year has looked a little more normal than the last two, though we still feel the impact COVID-19 has had on our lives. It definitely has reminded us how important human and community connection is. We should never try to face life's challenges alone.*

*Speaking of community connection, we continue to be reminded that Dundas County is the greatest place to live and work. We had an in-person Hike for Hospice in 2022, after doing it virtually for two years, and we raised over \$11,000. Our golf tournament in September was a huge success, as was our first attempt at an online auction in November. We continue to get incredible response from the newsletter we publish every year. In general, we are well supported by our businesses, service groups, friends and neighbours. Thank you all! We couldn't do what we do without your support.*

*Our volunteer group has dwindled a bit for a variety of reasons. Life happens! But, we are very fortunate that we always seems to have help when we need it. Our volunteers have done so much this year to support our clients, support our staff and our programs. Thank you never seems adequate for the appreciation we have for them. If you know someone who would enjoy a volunteer experience with Dundas County Hospice, send them our way. We have a variety of jobs to fill and the work is very rewarding, so we're told.*

*In August of 2021, we were struck with a terrible loss of our own. Our Volunteer Coordinator, Lynn Gee, who had been with us since 2015, who also held the role of Program Assistant, died very suddenly. Lynn's loss has been felt deeply by those of us who worked so closely with her and were friends with her. She was one of a kind and we miss her dearly.*

*Our Director of Client Services, Linda Johnson ("Nurse Linda"), who had been with us since 2016, decided to finally retire (for the second time). We held onto her as long as we could. Her presence at the office and in the homes of clients will be deeply missed. We wish Linda many happy, healthy years ahead.*

*On May 30, 2022, Jackie Imrie joined DCH from a long nursing stint with WDMH. Jackie is doing a great job learning the ropes and absorbing many years of knowledge from Linda. She is a great addition to the DCH team and will be great working with our clients and families.*

*In February 2022, Sue Keeler joined us to eventually move into the Program Assistant role, which is primarily responsible for coordinating the Day Program and supporting all other programs. Sue's warm personality has been a great addition to the team.*

*Catherine Clement moved from the role of Interim Program Assistant to Volunteer Coordinator. Catherine has been busy getting to know all of our volunteers and looking forward to working with them to support our work. Catherine has been a great technical support to our staff, for that we are so grateful.*

# Message from our Executive Director and Board Chair

**(continued)**

*Dundas County Hospice has continued to work with the newly named Great River Ontario Health Team. It has been a very busy year establishing the structure of the OHT, hiring staff to support the work and preparing to get working groups off the ground to support the deliverables outlined by the Ministry of Health & Long-Term Care.*

*Thank you to our Board of Directors for their continued dedication. The willingness of all Directors to get involved and assist staff where ever needed is greatly appreciated.*

*The involvement and dedication of both staff and volunteers is what makes Dundas County Hospice the special place it is, serving all of Dundas County.*

**Lisa Casselman**  
**Executive Director**

**Arnold Scheerder**  
**Board Chair**



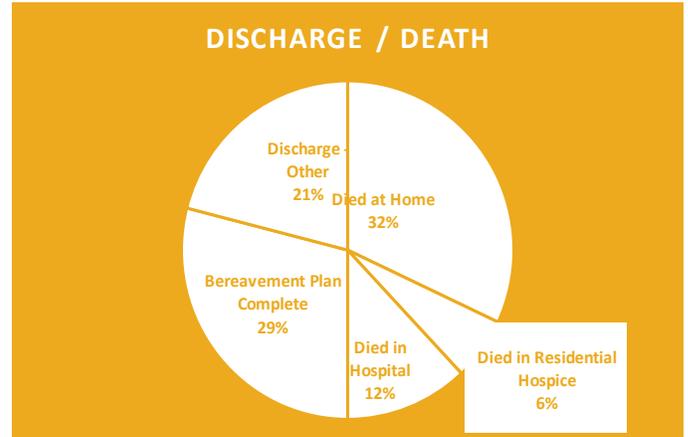
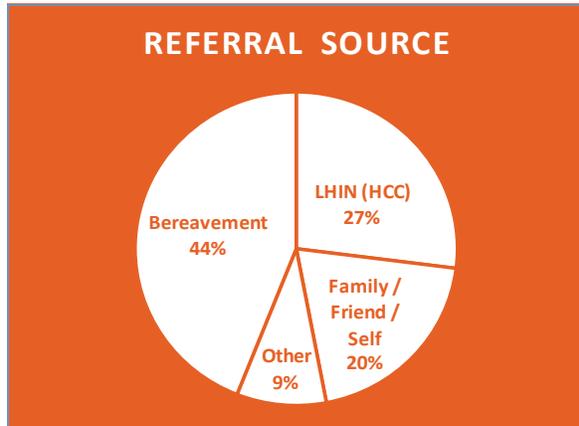
# Our Clients



**158** Palliative & Bereavement Clients were served by one or more programs

100 were 65+, 58 were younger than 65

47% from South Dundas, 42% from North Dundas, 11% from outside the county



**63%** of clients died in the place of their choice (based on client service evaluations received)

**228** Community Clients used our Community Equipment Loan Program

**444** Total pieces of equipment were loaned to clients

**62** Bereavement Clients supported through various programs & events including: Volunteer Visiting, Open Support Group, Ongoing Book Club, Memorial Service, Surviving the Holidays Workshop, Walking the Labyrinth, Professional Bereavement Counselling

“Your services were so appreciated by us both. I was amazed how you have exceeded our expectations. I couldn’t have asked for better support. Thank you”

-message from Client / Caregiver Feedback Survey.

“As the names were read at the tree lighting, I again marvelled at the number of people you impact through your work. You are invaluable in this community.”

-card received from Volunteer

# Our Volunteers

**45** Volunteers contributed over **2,000** hrs in 2021-22

Bob Piruniak rejoined the Board in June 2021 and was elected to the Treasurer position. Arnold Scheerder was elected to the Board Chair position. Paul Renaud moved into the Past Chair position.



The Diane Annable Memorial Volunteer of the Year Award for 2021 was awarded to Kathleen Pitruniak & Jennine McCourt. Thanks for all you do for us!

# Memberships

DCH enjoys incredible networking opportunities and learning by maintaining memberships with the following organizations at a provincial and regional level.



# Statement of Operations and Net Assets

For the year ended March 31, 2022

## Revenues

Provincial community program funding	\$146,768
Donations	72,960
Events	36,631
Other	10,683
Interfund Transfers	<u>73,262</u>
Total Revenue	\$340,304

## Expenses

Program	\$23,368
Fundraising	6,651
Amortization	15,526
Facility	9,557
General Administration	28,311
Salaries & Benefits	156,910
Interfund Transfers	<u>73,262</u>
Total Expenses	<u>\$313,585</u>
Excess of revenues over expenses	<u>\$26,719</u>

## Balance Sheet March 31, 2022

### Assets

Current Assets	
Cash	\$100,622
Investments	81,716
Accounts Receivable	665
HST Receivable	3,127
Prepaid Expenses	3,846
Capital Assets	<u>255,235</u>
	<u>\$445,211</u>

### Liabilities and Net Assets

Current Liabilities	
Accounts Payable	\$11,371
Source Deductions Payable	4,906
Deferred Capital Contributions	109,266
Net Assets	
Unrestricted Net Assets	176,028
Restricted Net Assets	<u>143,640</u>
	<u>\$445,211</u>

## Our Mission

*To provide comfort, care and compassion enabling the best possible quality of life at home while living with a life-threatening illness.*

## Our Vision

*The residents of Dundas County will turn to us for palliative, grief and bereavement support.*

## Our Values

*Respect*

*Compassion*

*Integrity*

*Commitment*

*Collaboration*

## Board of Directors

Arnold Scheerder, Board Chair

Bob Sisson, Vice Chair

Paul Renaud, Past Chair

Bob Pitruniak, Treasurer

Arlene Nesbitt, Secretary

Kathy Spruit, Director

Dr. Bart Steele, Director

Mary MacMillan, Director

## Staff

Lisa Casselman, Executive Director

Jackie Imrie, Director of Client Services

Catherine Clement, Volunteer Coordinator

Sue Keeler, Program Assistant

Kathryn Boyd, Bereavement Counsellor

Kathryn Mulder, Casual RN



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