



*Proudly serving the communities of North and South Dundas for 30 years*

# 2022-23 Annual Report



## **Message from our Executive Director and Board Chair**

*Ann Richardson wrote, "We cannot change the outcome, but we can affect the journey." This year, like many before, we strove to affect the journey of the residents of North and South Dundas. Through our volunteers, dedicated caregivers, and generous community connections, 2022-2023 has been another incredible year of chasing our vision.*

*Our mighty group of volunteers have helped many in our community stave off loneliness and work through their grief. Some have assisted in and around the hospice, keeping things organized, clean, and beautiful for our visitors and program attendants. This year, a group of dedicated hospice volunteers and board members have organized awareness presentations to service groups in our catchment area, delivering an impactful message about how we can support clients. This message is being well received in the community and is bringing much-needed awareness of the organization.*

*All of our volunteers offer their time and energy to improve the lives of those living in our communities and we can't thank them enough. We continue to seek out more volunteers, finding new ways to attract them, so we can continue to provide this valuable service and expand our circle of care.*

*Our fundraising efforts and events this past year were particularly successful. This year we hiked in South Mountain and raised over \$9,000. Our golf tournament and online auction that took place in the fall were very well attended. In November, we hosted our Tree Lighting Memorial Service to the biggest in-person crowd we've had to date. Our newsletter was a big hit in terms of raising funds and awareness. Our business sponsorship campaign for 2023 was very productive in spite of the tough economic times that some are facing.*

*In March 2023, we welcomed Jen Pretty as our new Program Assistant. Jen is a great addition to our Day Program bringing lots of new and interesting activities for our clients. Jen is quick to jump in to help wherever it is needed to benefit the organization. Her warm and fun personality has been a great addition to our team!*

*Our Board of Directors has gained a valuable member and lost one this year. Cindy Morgan joined the Board in August, and jumped into many roles. Cindy has joined the fundraising committee, done many hospice ambassador presentations, been an admin support for staff, and helped the organization in countless other ways.*

*Mary Macmillan has stepped away from her role on the Board. Her wisdom and quick wit will be missed around the board table. Mary continues to be a huge asset within our grief and bereavement program. She visits bereavement clients one-on-one and helps to facilitate groups and volunteer training. A huge thank you to Mary for all of her contributions to the Board!*

*We also need to thank the rest of our Board of Directors whose efforts don't go unnoticed. Their willingness to step up and get involved as well as their grace in passing on a wealth of knowledge and skills are key to the future of Dundas County Hospice. That future ensures North and South Dundas have access to end-of-life and grief and bereavement care and support close to home, in their own community.*

# Message from our Executive Director and Board Chair

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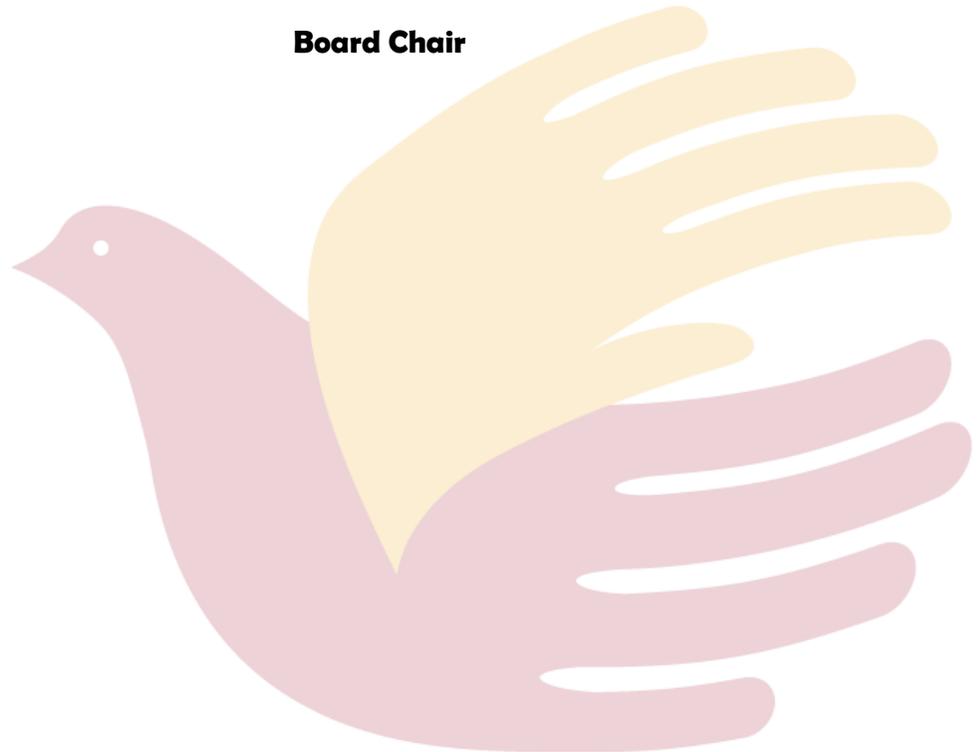
*As we look forward to the years to come, we recognize that we are in a transitional time in health care in Ontario. Dundas County Hospice is working collaboratively with partners in new networks like the Great River Ontario Health Team and continue to participate in legacy networks such as the Champlain Hospice Palliative Care Program and the Champlain Community Support Network as well as local spin-off groups of these. At the provincial level, our membership with Hospice Palliative Care Ontario and the Ontario Community Support Association, ensures that our voices are heard by the Ministry of Health and we have the opportunity to discuss important matters with colleagues from across the province.*

*Looking back on the Hospice's journey, in October 2022 we celebrated our 30<sup>th</sup> Anniversary. Thirty years ago a small group of community members had the vision of an organization to offer end-of-life support to their friends and neighbours. It's always so fun and interesting to reflect back on our history and how we got to where we are today. In the words of Margaret Mead, "Never doubt that a small group of thoughtful committed individuals can change the world. In fact, it's the only thing that ever has."*

*Dundas County Hospice has always been a community helping our community stay focussed on the journey.*

**Lisa Casselman**  
**Executive Director**

**Arnold Scheerder**  
**Board Chair**



# Our Clients



**157** Palliative & Bereavement Clients were served by one or more programs  
91 were 65+, 62 were younger than 65  
45% from South Dundas, 46% from North Dundas, 9% from outside the county

**67** Clients Admitted by referrals from:

16% LHIN	9% WDMH	21% Family/Friend
3% Self	4% Other	46% Bereavement

**79** Clients Discharged by the following:

20% Died @ Home	18% Died @ WDMH	10% D/C Residential Hospice	
5% D/C Hospital	4% D/C LTC	9% D/C Other	34% Bereavement

**91%** of clients died in the place of their choice (based on client service evaluations received)

**265** Community Clients used our Community Equipment Loan Program

**505** Total pieces of equipment were loaned to clients

**79** Bereavement Clients supported through various programs & events including: Volunteer Visiting, Open Support Group, Ongoing Book Club, Holiday Help Workshop, Walking the Labyrinth, Professional Bereavement Counselling

“Thank you for all the love, care and support you’ve all given. You’ve been the bright shining lamp through these dark nights. Not just for me, but my entire family. Sooooo much love...”

-message from Caregiver

“Your help over the last month was brief, but oh so notable. Thank you for being so kind, available and attentive. When I needed you, you were there, and it was exactly right. Thank you, thank you, thank you.”

-message from Caregiver

# Our Volunteers

**42** Volunteers contributed **2,680** hrs in 2022-23

Cindy Morgan joined the Board in August 2022 as a Director.



The Diane Annable Memorial Volunteer of the Year Award for 2022 was awarded to Celeste Guse & Bob Sisson.

Thanks for all you do for us!

# Memberships

DCH enjoys incredible networking opportunities and learning by maintaining memberships with the following organizations at a provincial and regional level.



# Statement of Operations and Net Assets

For the year ended March 31, 2023

## Revenues

Provincial community program funding	\$150,596
Donations	104,749
Events	34,831
Other	12,314
Interfund Transfers	<u>92,662</u>
Total Revenue	\$395,152

## Expenses

Program	\$26,128
Fundraising	6,844
Amortization	16,202
Facility	13,985
General Administration	33,801
Salaries & Benefits	170,764
Interfund Transfers	<u>92,662</u>
Total Expenses	<u>\$360,386</u>
Excess of revenues over expenses	<u>\$34,766</u>

## Balance Sheet March 31, 2023

### Assets

Current Assets	
Cash	\$82,790
Investments	133,390
Accounts Receivable	9,007
HST Receivable	5,195
Prepaid Expenses	6,969
Capital Assets	<u>251,489</u>
	<u>\$488,840</u>

### Liabilities and Net Assets

Current Liabilities	
Accounts Payable	\$22,086
Source Deductions Payable	4,334
Deferred Capital Contributions	107,985
Net Assets	
Unrestricted Net Assets	216,102
Restricted Net Assets	<u>138,333</u>
	<u>\$488,840</u>

## **Our Mission**

*To provide comfort, care and compassion enabling the best possible quality of life at home while living with a life-threatening illness.*

## **Our Vision**

*The residents of Dundas County will turn to us for palliative, grief and bereavement support.*

## **Our Values**

*Respect*

*Compassion*

*Integrity*

*Commitment*

*Collaboration*

## **Board of Directors**

Arnold Scheerder, Board Chair

Paul Renaud, Past Chair

Bob Pitruniak, Treasurer

Arlene Nesbitt, Secretary

Kathy Spruit, Director

Bob Sisson, Director

Dr. Bart Steele, Director

Cindy Morgan, Director

## **Staff**

Lisa Casselman, Executive Director

Jackie Imrie, Director of Client Services

Catherine Clement, Volunteer Coordinator

Jen Pretty, Program Assistant

Kathryn Boyd, Bereavement Counsellor

Kathryn Mulder, Casual RN



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