



USER LICENSE OPTIONS: Courtesy Office Business/Mobility Enterprise/WebConf

COMMUNICATION FEATURES

Table listing communication features such as Advanced Auto Attendant, User Minutes, Loudspeaker paging, Call Barring, Hot line, DID Numbers, E911 Compliant, Voice Guided Help Prompts, Individual Voice Mail Box, Voice Mail to Email, User Call Recording, Ring back when free, Manager/Secretary working, Extension Supervision, Ringing Hunt Groups, Call pickup, Call Log and Call history, Personal and Company directory, Dial by name, Voice Conference, Phone keypad lock, One number on multiple devices, Shift calls between deskphone and cell phone, Hot Desking, Personal and Company call routing, and Call Account Codes.

COLLABORATION

Table listing collaboration features such as User self-enrolment and profile management, Team collaboration (bubbles/folders), Company and public channels (broadcast news), Unlimited search, Member network, Guest access, Conversation management, Persistent chat, Presence information, Built-in voice and video calling, File sharing, Call history, Recording, Ad-hoc web conferencing, and Remote desktop control.

INTEGRATION WITH OFFICE SUITES

Table listing integration features: Click2Call connector for Google Chrome and Rainbow Telephony connector for Microsoft Teams.

Calendar information (Microsoft Office 365 Exchange Online, Google Calendar)				●
Microsoft Outlook plug-in (includes Outlook contact search and web/audio conference scheduling)				●
DIRECTORY INTEGRATION				
Rainbow Business Contact directory 50K contacts exclusive with Office 365/Azure AD				
- Create,modify,remove contact by a Rainbow Administrator		●		●
- Search and caller identification for all users		●		●
Microsoft Office 365/Azure Active Directory (AD) Public contact search				●
- Setup/configure the connector				●
- Search a public contact (not personal)		●		●
REMOTE/MOBILITY USER FEATURES		(Business only)		(Enterprise only)
Business phone control (with single call management)	●	●		●
Phone presence	●	●		●
Call logging	●	●		●
Any device (choose and control any phone)		●		●
VoIP calling (to PBX extensions, to public phone numbers)		●		●
Caller identification, user search via the PBX phone book		●		●
Second call management, 3-way call, call forwarding		●		●
Voicemail (visual interface, notifications, call)		●		●
OXE CCD agent (logOn/Off,withdraw,wrap-up)				●
CLOUD TELEPHONY		(Voice only)		(Voice only)
Cloud PBX services		●		●
Attendant Console				● Voice Attendant only
SECURITY and COMPLIANCE				
Region-based data residency Data Centers in EMEA (France, Germany), NA (Canada), APAC (Australia, China, Singapore) and CALA (Brazil)	●	●		●
Data encryption at rest and in transit (AES-256)	●	●		●
Single Sign-On (SSO)	●	●		● Administrate
Certified ISO/IEC 27001 Information Security Management Systems	●	●		●
Certified ISO/IEC 27017 Information Security Controls	●	●		●
Certified ISO/IEC 27018 Protection of Personally Identifiable Information	●	●		●
Certified Health Data Hosting (HDS) in France	●	●		●
EU General Data Protection Regulation (GDPR)	●	●		●
ISO/IEC 20000-1 Information Technology Service Management	●	●		●
ADMINISTRATION and SUPPORT				
Digital Help Center	●	●		●
Company administration and control	● 1 administrator	● Multiple administrators (up to 20)		● Multiple administrators (up to 20)
Custom company logo, custom company banner	●	●		●
Usage reporting		●		●
Company domain name management		●		●
User provisioning and deprovisioning		● CSV file		● CSV file, Microsoft Azure AD