ICONnect VP is Engineered to Grow and Evolve with Your Business.

ICONnect VP is a highly customizable IP PBX capable of tackling even the most demanding applications.

Save Money with ICONnect VP. ICONnect VP includes all of the necessary unified communications features and options, provides flexible deployment options and allows customers to walk away from large monthly telephony expenses associated with legacy recurring charges associated with PRI (Primary Rate Interface) and PSTN (Public Switched Telephone Network) lines.

Scalable Platform. ICONnect VP is engineered to accommodate organizations with just a few phones to large, enterprise-grade deployments with multiple sites and hundreds of users.

Remote Worker Friendly. Facilitate seamless communications and collaboration for employees working remotely with the ICONnect VP mobile phone app and softphone app. ICONnect VP enables cost savings by reducing expenses associated with hardware and separate phone lines for remote employees.

Integrate with Existing Tools and Services. ICONnect VP integrates with commonly used business tools and services. It supports features like click-to-call and screen pops from within applications such as Outlook and Salesforce, enhancing efficiency and streamlining workflows.

Flexible Auto Attendant. The flexible, multi-level Auto Attendant streamlines call routing, providing efficient and accurate connections for inbound calls. The customer experience is enhanced with multi-lingual options, music-on-hold, and special announcements, resulting in improved communications. Additionally, priority routing ensures that critical calls receive prompt attention and appropriate handling.

Fully Managed Service. The ICONnect VP platform is a fully managed service that allows companies of all sizes to reduce costs and staffing needs typically associated with phone systems.

ICONnect VP Desk Phones and Unified Communications Applications

Explore a wide range of communication options, including full lines of desk phones, door phones, softphone solutions and mobile apps. Experience seamless connectivity across various devices for enhanced productivity and communication.

Alcatel-Lucent SIP Desk Phones and Accessories

ALE Myriad M8 SIP Desk Phone
- 5", 800x480 color display with backlight.
- 9-line keys w LED and 5 soft keys
- Wideband audio.
- Built-in Wi-fi connectivity.
- Bluetooth 5.0 connectivity for a wireless headset.
- Power over Ethernet (IEEE 802.3af), Class 3.
- RJ9 headset jack.
- USB Type A and USB Type C for headset or key expansion module.
- Dual 1000M Gigabit ethernet ports.

ALE Myriad M7 SIP Desk Phone
- 3.5", 320 x 240 color display with backlight.
- 8-line keys w LED and 4 soft keys.
- Wideband audio.
- Bluetooth 4.1 connectivity for a wireless headset.
- Power over Ethernet (IEEE 802.3af), Class 2.
- RJ9 headset jack.
- USB Type A and USB Type C for headset, keys module or Wi-Fi dongle.
- Dual 1000M Gigabit ethernet ports.

ALE Myriad M5 SIP Desk Phone
- 2.8", 320 x 240 color display with backlight.
- 8-line keys w LED and 4 soft keys.
- Wideband audio quality.
- Power over Ethernet (IEEE 802.3af), Class 2.
- RJ9 headset jack.
- USB Type A and USB Type C for headset, keys module or Wi-Fi dongle.
- Dual 1000M Gigabit ethernet ports.

ALE Myriad M3 SIP Desk Phone
- 2.8", 128x64 pixel, black and white backlit display.
- 6-line keys with LEDs and 4 soft keys.
- Wideband audio quality.
- Power over Ethernet (IEEE 802.3af), Class 2.
- RJ9 headset jack.
- USB Type A and USB Type C for headset, keys module or Wi-Fi dongle.
- Dual 1000M Gigabit ethernet ports.

ALE EM-200 Key Expansion Module
- 20 keys with blue LEDs.
- 5-inch color display.
- 2-USB type A to connect to Desk Phone and Headset/Wi-Fi dongle.
- 1-USB type C for external Power adapter (5V/2A).
- Daisy chain up to 3 EM200.
-

ALE EM-20 Key Expansion Module
- 20 keys with blue LEDs.
- Monochrome display.
- 2-USB type A to connect to Desk Phone and Headset/Wi-Fi dongle.
- 1-USB type C for external Power adapter (5V/2A).
- Daisy chain up to 3 EM20.

Fanvil SIP Phone Models and Accessories

X6U SIP Phone
- 5 line keys on the 4.3" main color display.
- 12 DSS keys on the 2 x 2.4" side color displays.
- HD audio with Harman speaker, wideband codec g.722 and Opus.
- Built-in Bluetooth for connecting a headset.
- RJ9 headset jack (supports EHS headset).
- USB-A 2.0 for USB dongle/flash drive.
- Two gigabit ports.
- Power over Ethernet (IEEE 802.3af), Class 3.
- Supports IPv4 and IPv6 protocols.
- Video preview.
- Stand with adjustable angle of 45° or 50°.
- Wi-Fi connectivity (via optional Wi-Fi dongle).

X4U SIP Phone
- 3 line keys on the 2.8" main color display.
- 6 DSS keys on the 2.4" side color display.
- HD audio with wideband codec G.722 and Opus.
- Built-in Bluetooth for connecting a headset.
- RJ9 headset jack (supports EHS headset).
- USB-A 2.0 for USB dongle/flash drive.
- Two gigabit ports.
- Power over Ethernet (IEEE 802.3af), Class 3.
- Supports IPv4 and IPv6 protocols.
- Stand with adjustable angle of 45° or 50°.
- Wi-Fi connectivity (via optional Wi-Fi dongle).

X210 SIP Phone
- 4.3" main color display and two 3.5" side color displays.
- 10 programmable keys and 4 dynamic soft keys on the home screen.
- 16 programmable keys on screens 2 and 3.
- HD audio on handset and speakerphone.
- Two gigabit ethernet ports.
- Built-in Bluetooth for connecting a headset.
- RJ9 headset jack (supports EHS headset).
- USB-A 2.0 for USB dongle/flash drive.
- Power over Ethernet (IEEE 802.3af), Class 3.
- Supports IPv4 and IPv6 protocols.
- Stand with adjustable angle of 40° or 50°.
- Wi-Fi connectivity (via optional Wi-Fi dongle).

Fanvil i12 SIP Door Phone
- One key call function.
- Two inputs for connection to door sensors, emergency buttons and other security features.
- Two outputs for connection to alarm, locks and other equipment.
- Duplex speakerphone.

- Wall mount installation.

Fanvil i32v Video Door Phone
- Built-in HD camera with infrared night vision.
- Access control features.
- HD voice speech quality.
- Duplex speakerphone.
- Wall mount installation.
- Video display compatible with X6U and X210 SIP phones.

ICONnect VP Mobile Phone App

Whether you're working in the office or on the go, the Mobile Phone App for ICONnect VP ensures that you never miss an important call. This user-friendly app available for both iOS and Android platforms, provides seamless connectivity to your business communications.

- Simultaneous ringing on your mobile phone, desk phone and soft phone for incoming business calls.
- Make outgoing calls from the Mobile Phone App with your business caller ID, presenting a professional image to your contacts while maintaining privacy.
- Take advantage of features such as call holding, call parking, call transferring and hosting three-way conferences.
- Access your contacts and favorites directly from the app and monitor the busy lamp field (BLF) status of colleagues.
- Personalize your call routing preferences according to your specific needs.
- Access your voice mailbox and manage your messages.
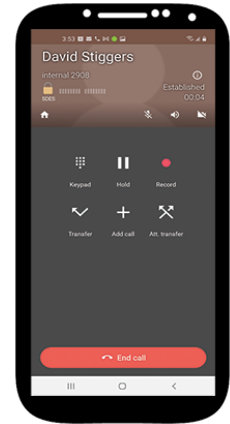
ICONnect VP Softphone App

The ICONnect Softphone turns a user's computer into a fully featured phone that is primed to take full advantage of ICON's complete unified communications suite. Users can leverage the ICONnect Softphone wherever sufficient bandwidth is available, allowing them to turn their home, hotel room, favorite café or other remote location into a fully featured office. Benefits include:

- Simultaneous ringing on your desk phone and soft phone.
- Make and receive business calls.
- Access a range of powerful features including call holding, call parking, call transferring, and hosting three-way conferences.
- Click to call your business contacts and favorites, while conveniently monitoring the status of your colleagues.
- Engage in one-on-one chats or participate in public or private group conversations.
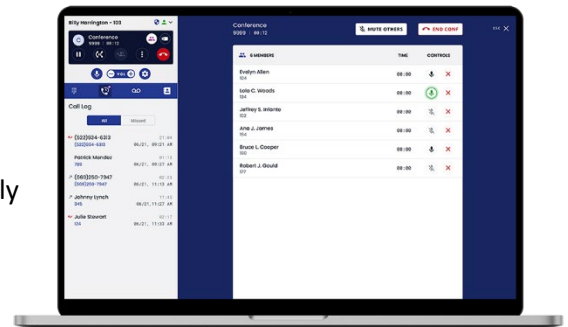
ICONnect VP User Options

Choose our Premium user plan or Office user plan.

Premium

High Volume Calling Plan

- Telephony features
- Voice mail
- Un-metered domestic dial plan
- E911 services
- Choice of phone
- 24, 36, 48, 60-month term

ICONnect VP

Office

Advanced Telephony

- Telephony features
- Voice mail
- 500-minute domestic dial plan
- Choice of phone
- E911 services
- 24, 36, 48, 60-month term

ICON Cloud Service Features

- 24/7 monitoring of IP connection
- Choice: enable and customize the features and options that best fit your business and user requirements
- Dedicated customer instance: all customers operate on a unique, dedicated platform as opposed to being one of many companies sharing the same platform
- Engineered platform: one vendor that integrates, delivers, services and supports all components and applications
- Local support provided through national network of 250 authorized partners
- Managed service: subscription includes live, telephone support and maintenance for length of service contract
- Number porting services: local number, toll free number
- Services available in United States and Canada

- Services offered: hosted communications, unified communications, SIP trunk, mobile phone and softphone integration, hosted monitoring & alerting, hybrid deployments, system design, project management

ICONnect Architecture Features

- Advanced telephony feature set
- Call security and encryption: (SRTP/TLS/VPN)
  w/ VPN 256-bit SSL encryption, Internet key exchange, encapsulation security payload, perfect forwarding secrecy
- PSTN gateway support
- Scalable platform: from 1 line, 4 users to hundreds of users and lines
- Static IP / DHCP
- Uncompressed, high definition voice
- Warm spare backup option

ICONnect System Features

- Automated attendant (virtual attendant)
- Browser-based system programmer
- Busy lamp field
- Call park
- Call pickup
- Call recording
- Call rejection
- Call waiting
- Caller ID name (CNAM)
- Caller ID number
- CDR reports
- Clock: 12-hour, 24-hour
- Company directory
- Conference call, 32-party conference
- Daylight savings time
- DID number
- DTMF
- E911
- Extension name
- Extension number (3, 4, 5 digit)

- Fax service
- Feature access codes
- Group call / hunt group
- Group call announcement
- Group name display
- Hot line
- IVR (interactive voice response)
- Mobile phone user
- Multi-line
- Music on hold
- Night mode
- Paging: group paging, external paging
- PSTN connection (optional gateway required)
- Remote extension
- Simultaneous ringing
- Single-line phone/analog device support
- Softphone User (Windows / Mac)
- System status display
- System timers
- Time zones
- Voice mail
- Voice mail company greetings: day, night, holiday
- Voice mail message forward to email
- Voice mail setup tutorial
- Voice mailbox: group mailbox

ICONnect User & Phone-Based Features

- Account codes: forced account code
- Automatic answer
- Backlit display
- Backlit display timer
- Browser-based user programmer
- Call hold
- Call log: missed calls, all calls
- Call park
- Call forward: always, busy, no answer, find me / follow me
- Call screening
- Call waiting
- Click-to-call integration with PC applications
- Concurrent calls
- Conference call, 3-party conference
- Directory dial
- Distinctive ringing
- Do not disturb
- Domestic Dial Plan
- DSS/BLF
- Hands-free call
- Headset call
- High definition audio
- Intercom call
- Message waiting lamp
- Missed call display

- Mute
- Network status
- PC port (Gigaspeed on most models offered by ICON)
- Phone book
- Phone status icon
- Programmable keys
- Power Over Ethernet (PoE)
- Redial
- Ring tones
- Settings menu
- SIP account: multiple SIP accounts
- Speakerphone
- Speed dial
- Station lock
- Station password
- Time and date display
- Transfer: blind or supervised
- Twinning (mobile phone / desk phone / softphone)
- Voice mail personal greeting
- Voice mailbox
- Voice mailbox pass code
- Voice message: new message count
- Volume control: speaker, handset, headset, ringer
- Web-based user control panel (UCP)
- Wi-Fi connectivity (option)
- Zero-touch provisioning

About **icon cloud solutions**

ICON specializes in cloud and customer-premises based voice, video, alert and unified communications platforms.

www.iconcloud.com
Phone: 972.786.9000
Email: sales@iconcloud.com

ICONnect VP