

Flavorful Food

by your Kitchen Partner



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PINDY PLAZA

ORIENTAL FOOD POINT

KVK 56642385 BTW NL002458458B39

Terms and Conditions 2022

Terms and Conditions

Turo-Turo Foodies is the business name for catering services of Pinoy Plaza Oriental Food Point.

1. Booking with Turo-Turo Foodies

1. All bookings must be confirmed in writing by the Client.
2. A non-refundable deposit is required to secure Turo-Turo Foodies Pinoy Plaza Oriental Food Point for the date of your event.
3. All bookings are subject to confirmed number of crew, these will be confirmed in writing by Turo-Turo Foodies Pinoy Plaza Oriental Food Point

2. Booking Deposit

1. A booking deposit figure will be provided to the Client in writing by Turo-Turo Foodies Pinoy Plaza Oriental Food Point once your booking confirmation is received. This deposit will be deducted from the total costs.
2. Payment methods available include bank transfer, debit card and Tikkie payments (Tikkie payment + 0.25 on the total cost)

3. Booking Confirmation

1. Once the Clients deposit/s have been received a receipt will be issued by Turo-Turo Foodies Pinoy Plaza Oriental Food Point together with a formal confirmation letter which will include your draft menu, event summary and estimated costs based on the number of guests and locations made by the Client.

4. Payment of Total Event Costs

1. Payment in full is required for all catering services to be provided by Turo-Turo Foodies Pinoy Plaza Oriental Food Point.
2. Final guest numbers must be confirmed to Turo-Turo Foodies Pinoy Plaza Oriental Food Point no later than 72 hours prior to the event.
3. The information provided at this point will be used to produce your event cost invoice, arrange staff and co-ordinate with yourselves. Once our invoice is received by the Client payment must be received no later than 7 days from the date of the invoice.
4. After final numbers have been provided to Turo-Turo Foodies Pinoy Plaza Oriental Food Point we are happy to accept any increases in requirements however no reduction will be possible.

5. Cancellation Charge

1. In the unfortunate event of a booking having to be cancelled, confirmation in writing will be needed by the Turo-Turo Foodies Pinoy Plaza Oriental Food Point, and your deposit will be refunded less a 25EUR administration fee, as long as it falls on the date specified for valid cancellation of orders. Valid Cancellation of orders are as follows: *Bulk orders for BREAD, PASTRIES AND CAKES - At least 48 hours prior notice. *Booked orders for CATERING BUFFET - minimum 18/20 guest must be at least 7 days prior notice. This information will also be visible in the invoice.

6. Dietary Requirements and Allergies

1. Turo-Turo Foodies Pinoy Plaza Oriental Food Point will endeavour to provide suitable adaptations to the Clients menu for any guests with special dietary requirements or allergies. We cannot however take responsibility for any guests unless advised in advance (no less than 48 hours prior to the event).

7. Clients Food and Drinks

1. We accept no liability for any food supplied to the Client by another caterer (or food products suppliers by the Client themselves) in addition to those arranged by Turo-Turo Foodies Pinoy Plaza Oriental Food Point.

8. Client's use of Turo-Turo Foodies Pinoy Plaza Oriental Food Point and Clients Personal Property

1. The Client agrees to pay for any loss or damage to any equipment, crockery, cutlery or glassware supplied by Turo-Turo Foodies Pinoy Plaza Oriental Food Point for the event, including any issues caused by the Clients crew.
2. Turo-Turo Foodies Pinoy Plaza Oriental Food Point will not be held responsible for the theft, loss or damage to any personal effects of the Client or Clients crew.

9. Liability of Turo-Turo Foodies Pinoy Plaza Oriental Food Point

1. Turo-Turo Foodies Pinoy Plaza Oriental Food Point accepts no liability under any claim whatsoever arising (be it by negligence or otherwise) for any loss over the figure of the existing Turo-Turo Foodies Pinoy Plaza Oriental Food Point Public Liability Limit of Indemnity. Note that this figure may change from time to time, and is available upon request together with a copy of our Certificate.
2. Turo-Turo Foodies Pinoy Plaza Oriental Food Point have complete HACCP certificates.

10. Force Majeure

1. Turo-Turo Foodies Pinoy Plaza Oriental Food Point shall incur no liability to the Client if performance of the contract is prevented or hindered by any case whatsoever beyond The Turo-Turo Foodies Pinoy Plaza Oriental Food Point control and in particular but without prejudice to the generality of the foregoing, by act of fire, flood, subsidence, sabotage, accident, strike, or lock out and shall not be liable for any loss or damage resulting there from suffered by the Client.

AS YOU PROCEED WITH THE ORDERING AND AN INVOICE IS GENERATED. YOU MUST CONFIRM THAT YOU HAVE READ THIS TERMS AND CONDITIONS AND THAT YOU AGREE ON THE TERMS AND CONDITIONS OF TURO-TURO FOODIES PINOY PLAZA ORIENTAL FOOD POINT. DIGITAL CONFIRMATION AND ELECTRONIC MESSAGES ARE DEEMED ACCEPTABLE WAY OF CONFIRMATION AND IT IS CONSIDERED BINDING BETWEEN THE CLIENT AND THE CATERER.

End line of Turo-Turo Foodies Terms and Condition



