Privacy Policy



2025

Updated Privacy Policy

Introduction

Empathy Travels LLC ("Empathy Travels," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, transfer, and store your personal information when you use our website, mobile app, or other online services (collectively, the "Services").

Information We Collect

We collect two types of information:

- Personal information: This is information that identifies you as an individual, such as your name, email address, mailing address, phone number, payment information, and travel preferences.
- Non-personal information: This is information that does not identify you as an individual, such as
 your IP address, browser type, operating system, the date and time of your visit, and the pages you
 visit on our website.

How We Use Your Information

We use your information to:

- Provide, operate, and maintain our Services;
- Process and fulfill your travel bookings;
- Communicate with you about your travel arrangements, special offers, and other information;
- Respond to your inquiries and requests;
- Improve our Services and personalize your experience;
- Analyze and track website traffic and usage:
- Comply with applicable laws and regulations.

Sharing Your Information

We may share your information with third parties in the following ways:

- With service providers that perform services on our behalf: This includes, but is not limited to, airlines, hotels, travel insurance providers, payment processors, and marketing agencies.
- With legal authorities: We may disclose your information if we are required to do so by law or in response to a valid legal process.
- In the event of a business transfer: If we are involved in a merger, acquisition, or other business transaction, your information may be transferred to the new owner.

Your Choices

- Accessing and updating your information: You can access and update your personal information by logging into your account on our website
- Marketing communications: You can unsubscribe from our marketing communications by clicking on the "unsubscribe" link in our emails or by contacting us directly.
- Cookies: You can control the use of cookies by following the instructions provided by your browser. However, please note that disabling certain cookies may limit your ability to use our Services

International Users

Your information may be transferred to and processed in countries other than your own, which may have different data protection laws than your country.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us at: Empathy Travels LLC lnfo@empathytravels.org