



# JULIA TEOTONIO

## **MICROBLADING DEPOSIT AND REFUND POLICY**

Julia Teotonio Beauty strives to provide the highest quality microblading services and prioritize your satisfaction. To ensure a smooth booking process, I have implemented the following deposit and refund policy:

### **BOOKING DEPOSIT**

A non-refundable deposit of \$200 is required to secure your microblading appointment. This deposit will be applied toward the total cost of your service.

### **NO REFUND POLICY**

All deposits are strictly non-refundable.  
By making a deposit, you acknowledge and agree to this policy.

### **RESCHEDULING POLICY**

Rescheduling is allowed only if you notify me at least 48 hours before your appointment. If you reschedule less than 48 hours prior to your appointment, your deposit will be forfeited, and a new deposit will be required to book another appointment.

### **CANCELLATION POLICY**

Cancellations made less than 48 hours before the appointment will result in the loss of your deposit. If you cancel or fail to attend your scheduled appointment without proper notice, the deposit will not be transferred to a new booking.

### **FREE TOUCH-UP APPOINTMENT PRIVILEGE**

A complimentary touch-up is included within 6-8 weeks of your initial microblading session. This is a one-time service designed to perfect your results.  
It is your responsibility to schedule and attend your touch-up within the designated time frame.

### **RESCHEDULING POLICY**

Rescheduling your touch-up appointment is permitted if notice is provided at least **12 hours** before your scheduled time.  
Rescheduling less than **12 hours** before the appointment will result in forfeiture of the free touch-up privilege. A fee of \$100 will apply to book a new touch-up session.

### **CANCELLATION AND NO-SHOW POLICY**

Canceling your touch-up appointment less than 12 hours in advance or failing to show up for your appointment will result in the loss of the free touch-up privilege.  
A fee of \$100 will be required to rebook the session.

### **WHY THIS POLICY IS IN PLACE**

Microblading and touch-up appointments are time-intensive, and last-minute cancellations or rescheduling prevent me from offering the spot to other clients. This policy ensures fairness to all clients and compensates for the time and resources reserved for your procedure.

### **ACKNOWLEDGMENT**

By scheduling your touch-up appointment, you confirm that you have read, understood, and agreed to this policy.  
If you have any questions or need further clarification, please email me at [browsbyjulia@gmail.com](mailto:browsbyjulia@gmail.com).  
Thank you for your understanding and cooperation. I am committed to providing you with the best service possible!