1. Terms / Conditions of Business

A: Oak Recruitment Pty Ltd provides recruitment and other consulting related services to companies (clients) in Australia and Internationally. These may include but are not limited to permanent, temp/contract or other recruitment or placement services and consulting.

B: It is agreed that the client (company) gives Oak Recruitment authority to represent their role to the market and to use the details, brand and any other information such as position descriptions and documents in order to perform its duties.

OAK RECRUITMENT & CONSULTING

2. Placement Fee

A: Placement fees are calculated as a percentage of the:

Candidate's commencing annual earnings package, comprising base salary, superannuation, motor vehicle or allowance, and any guaranteed or underwritten performance incentives agreed with the candidate and anything else that makes up the "total candidate remuneration package".

(Example: For a \$100,000 total candidate remuneration package x 16% + GST placement fee = \$16,000 + GST Recruitment Fee Payable)

B: Is it agreed that the Placement Fee will be 16% + GST of the candidates commencing annual earnings package, comprising base salary, superannuation, motor vehicle or allowance, and any guaranteed or underwritten performance incentives agreed with the candidate and anything else that makes up the "total candidate remuneration package".

C: It is agreed that placement fees are not refundable.

D: It is agreed that all quoted costs exclude GST.

E: It is agreed that all amounts specified are in Australian Dollars (AUD) unless otherwise agreed and stated.

F: It is agreed that invoices are typically generated via Xero or electronically, emailed to the recruitment contact on file, and payable via bank transfer. If you require another method of payment, please inform Oak Recruitment Pty Ltd.

3. Payment Terms

A: It is agreed that the placement & work is considered complete upon signing or written acceptance of the offer of employment by the candidate, with the <u>invoice due & payable 7 calendar days before the candidate start date.</u>

B: It is agreed that in the situation where the candidate is starting in less than 7 calendar days, the invoice is due & payable within 7 calendar days after the date of signing or written acceptance of the offer of employment by the candidate.

C: It is agreed that in the (expectedly very rare) situation where the invoice has been paid, but the candidate fails to commence in the role, the paid amount will be converted into a credit, allowing the client (company) to engage us to re-fill the role, or another similar role (same job title) within the business. This credit is valid for twelve (12) months and is only available to the entity (company) that the original candidate was hired for.

D: It is agreed that if the candidate's start date is more than 30 calendar days away from the signing or written acceptance of the offer of employment by the candidate, that the invoice is due & payable within 7 days after signing or written acceptance of the offer of employment by the candidate.

4. Replacement Guarantee & Guarantee Period

A: If the hired candidate's employment ceases (either they are terminated or resign), within the agreed period (stated below in section "C:") after commencement, Oak Recruitment Pty Ltd will endeavour to replace the candidate for free, on the conditions that our invoice is paid by the due date as stated in these terms of business or the due date on the invoice (whichever is earlier) and that the candidate's job description and/or job title and duties does not change significantly.

B: Oak Recruitment Pty Ltd will endeavour to replace the candidate with a quality candidate, of your choosing, as fast as possible. We only replace one candidate under the guarantee and placement fees are not refundable.

C: It is agreed that the Replacement Guarantee Period is 90 calendar days from candidate start / commencement date, on the condition our invoice is paid by the due date as stated in these terms of business or the due date on the invoice (whichever is earlier) and that the candidate's job description and/or job title and duties does not change significantly.

D: It is agreed that Oak Recruitment Pty Ltd will have exclusivity over filling replacement roles.

E: It is agreed that if the replacement role is filled by the client directly, by another recruiter, or by any other means, when Oak Recruitment Pty Ltd was aiming to fill the role, that the replacement guarantee will be considered fulfilled, and no credit or replacement guarantee will be offered in addition to the work already done.

5. Part Time / Contract / Other Fees

A: If the candidate is appointed for a fixed or variable/contracted period (such as a maternity leave position), the placement fee will be based on the full time annualised salary and charged on the full time annualised salary, unless otherwise agreed in writing. If the candidate is appointed for a fixed or variable period on a discounted or prorata recruitment fee, and is then hired / confirmed in a permanent position, the difference / balance of the original full permanent placement fee based on the full time annualised salary will be payable upon the offer being made for a permanent role.

B: If a candidate is hired (such as in a casual or part time capacity) with a client who has engaged with us (Oak Recruitment Pty Ltd), a minimum service fee of \$8,000 + GST per placement will be applicable for all placements where the standard percentage fee due to a pro rata salary amount is less than \$8,000 + GST (such as if they are only working one day per week etc) with no replacement guarantee offered in this circumstance.

C: No advertising costs apply, unless special demands are placed by the client for advertising, in which Oak Recruitment Pty Ltd aims to negotiate costs by mutual agreement.

6. Job Offer, Recruitment & Acceptance Process

A: Unless otherwise mutually agreed in writing and with the consent of Oak Recruitment Pty Ltd (one of its Directors), all communication with candidates will be through Oak Recruitment Pty Ltd through engaging with our staff or contractors, such as your "Recruitment Consultant", assigned to you by Oak Recruitment Pty Ltd.

B: Unless otherwise mutually agreed in writing, Oak Recruitment Pty Ltd will verbally convey and negotiate the job offer to the candidate on your company's behalf. After verbal acceptance by the candidate, a formal letter of offer is typically issued either by Oak Recruitment Pty Ltd on your company's behalf or by your company, usually with the clients written approval or as otherwise agreed.

C: An Employment Agreement will then need to be issued from your company to the candidate prior to work commencement and subsequent employment forms and documents will be sent to the candidate by your company.

D: If your company chooses or attempts to withdraw an offer once the candidate has accepted in writing, 100% of the relevant placement fee is payable by your company, to Oak Recruitment Pty Ltd, with no replacement guarantee or credit being provided in this situation.



7. Failure of Payment

If an account renders unpaid, Oak Recruitment Pty Ltd has the discretion to pass the account and the clients details to a third party Debt Collection Agency and/or a Legal Practice and the client / company (as signed below or as otherwise relevant) accepts all debt recovery costs and legal costs incurred by Oak Recruitment Pty Ltd in the collection of that debt.

8. Jurisdiction

The parties agree that this agreement will be governed in accordance with the law of Victoria, Australia and the parties further agree that any dispute arising out of this agreement is to be tried in a Victorian court which jurisdiction the parties agree to submit to.

9. Acceptance of Terms & Liability

A: If not otherwise stated, the following Terms and Conditions of Business apply to the client (company) seeking recruitment services or engagement with Oak Recruitment Pty Ltd on any other matter and/or referral of a candidate seeking employment and receipt of the candidate profile and/or these terms of business and/or subsequent engagement with Oak Recruitment Pty Ltd will act as acknowledgement and acceptance of such terms.

B: It is agreed that Oak Recruitment Pty Ltd, it's agents or associates shall not be liable for any loss, liability, damage, costs, claims or expenses whatsoever suffered or incurred by your arising from, or connected with, the recruitment or employment of any candidate referred by Oak Recruitment Pty Ltd.

C: It is agreed that Oak Recruitment Pty Ltd assumes no responsibility for the candidate's actions once placed with your company and assumes no responsibility for damages to property, life, business or any other damages or liability thereof if in ever the event they occur.

10. Length of this Agreement & Candidate Referral Period

A: It is agreed that these terms of business / this authority is valid for twenty four six (24) months after the signing / completion of this document.

B: It is agreed that should a candidate we have represented/presented to you accept a job offer by verbal acceptance and/or written acceptance with your organisation, subsidiary, affiliate or related company within this period, the candidate will be deemed to have been referred by Oak Recruitment Pty Ltd and appropriate placement fees will apply (as listed above in these terms of business), unless otherwise mutually agreed in writing and with the consent of Oak Recruitment Pty Ltd (one of its Directors).

C: It is also acknowledged that during this period, recruitment and / or consulting and / or placement fees, or any other charges of Oak Recruitment Pty Ltd or related parties, are subject to change, by providing a minimum of 3 calendar day(s) notice, often dependant on market conditions. Oak Recruitment Pty Ltd will endeavour to inform clients of any such changes in writing for their consideration.

11. Acknowledgement of Candidate Referral & Checks

A: By interviewing and subsequently employing a candidate, your company acknowledges receipt of this document and accepts Oak Recruitment Pty Ltd's Terms and Conditions of Business as stated here, even if not signed.

B: It is agreed that Oak Recruitment Pty Ltd reserves the right to ask for, collect & give information about you or your business to a credit reporting agency for the purpose of obtaining a consumer credit code report, and/or allow the consumer credit reporting agency to create or maintain a credit information file about you or your business. By accepting our Terms and Conditions of Business you will also be giving your consent to Oak Recruitment Pty Ltd disclosing your information to a credit reporting agency as outlined.

12. Fee for Headhunting / Hiring Oak Recruitment's Employees for your Business (Not Applicable in most situations)

A: Should an employee working at Oak Recruitment Pty Ltd (example: the recruitment consulting you are dealing with to help you find candidates) of Oak Recruitment Pty Ltd accept a job offer by your company (i.e you poach one of Oak Recruitment's staff) by verbal acceptance and/or written acceptance with your organisation, subsidiary, affiliate or related company whilst they are employed with us, or within twenty four (24) months of ceasing employment with Oak Recruitment, a finders fee of 20% + GST of their starting salary package including superannuation or \$20,000 + GST (whichever is greater) will be payable to Oak Recruitment Pty Ltd.

13. Special Conditions

It is agreed that the following s	pecial conditions apply and superse	ede any clauses above in this agreeme	ent, once signed by the Director(s) of Oa	ık Recruitment Pty Ltd.
Name, Date & Signature of 0	Dak Recruitment Pty Ltd's Directors	are needed to approve any Special Co	onditions and they are not valid without	it completed:
Name:	Position:	Date:	Signature:	
	ot valid if edited from its original for		y) by its Director(s) and are authorised t ent Pty Ltd's Director(s), or employees	
Thank you for this opportunity t	to assist you, and we aim to success	sfully complete this assignment & pro	vide you a positive experience.	
Oak Recruitment Pty Ltd (Oak I Head Office: 17/31 Queen St, ABN 51 662 606 304		Client (Company Legal Name)		
	,	Client Name & Position Title		



Client Signature

Client Dated