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FROM THE CEO



Dear Valued Team Member,

I hope this finds you as well as possible despite these challenging circumstances. Please know we so miss seeing you and benefiting from your many talents and passion for our Y and its mission during this difficult time.

Please read below for a few important updates, including some ways our Y is trying to help those of you who are suffering the most financially while you are on furlough.

Update Your Contact Information in Kronos

This message has been sent to both the primary and (if available) secondary email address we have on file for you in Kronos. To ensure you receive all of our ongoing updates, [please log in to Kronos](#) and update your contact information via your Employee Home Page area if it is out of date.

HR Support for Employees on Furlough

We know you have many questions about the unemployment claims process, benefits and other concerns while you are on temporary layoff. Human Resources has [compiled this FAQ Guide](#) to assist you with the most frequent questions they are receiving from employees. New information is posted regularly on our [Employee Resources page](#), so we encourage you to bookmark it and check it for additional updates.

If you have any questions, please continue to contact HR by email at helphr@ymcamidtn.org.

Emergency Hope Fund

We have created an Emergency Hope Fund specifically for our furloughed staff. This fund is intended to provide part-time and full-time staff who have been significantly impacted with access to financial resources to support immediate and essential needs, primarily housing, medical and food, within our available resources. [View this letter from Chaplain Dori Gorman](#) for more information on the process and how to apply.

Chaplain Support

If you would like to connect with our Chaplain during this time for prayer, support, or a listening ear, please reach out to Dori by phone at 773-251-

Staff Prayer Calls: Join together with your co-workers to pray for our world, our nation, our city, our Ys, and each of us. Prayer call takes place each Monday, 11-11:30 a.m. with staff from Ys from around the country. Call 1-800-377-8846, and then enter 58658016#.

Food Assistance Available

As you may know, School Age Services, Camp Widjiwagan and other parts of our Y have been doing amazing work supporting Metro Nashville Public Schools' efforts to provide children in Davidson County with much-needed food and meal service during this crisis. We want you to know that this service is also available to you if you have a child and are in need.

The Y is currently supporting "grab and go" food distribution sites at Camp Widji, the Margaret Maddox Y and Donelson Middle School weekdays, 10 a.m.-12:30 p.m. In addition, you can pick up food at any other distribution site [listed on the MNPS website](#). No documentation is required and your child does not have to be an MNPS student, but they must be present at pickup in order for you to receive food.

Operations Updates

- **The Senior Strategy Team is currently evaluating all available information as it decides on staff compensation for the next pay period after the pay period that ends April 11 (i.e. the April 17 payday).** We know this information is vital to you and your financial planning and will be sharing any updates as soon as they become available.
- **Our Emergency Response Child Care Service is now open at six YMCA sites throughout Middle Tennessee.** Care has also been expanded to all essential workers as defined by state and local governments. We are so grateful to the SAS staff who are providing a little peace of mind for the families of those serving on the front lines of the fight against COVID-19. If you know any essential workers, [please share this valuable service](#) with them.
- **Camp Widjiwagan expects to be distributing more than 2,000 meals a day by the end of this week** as part of our food distribution partnership with SAS and Metro Nashville Public Schools. Thank you to Jeff Merhige, his team and the many other departments supporting this important work.
- In addition to quarterbacking the successful cancellation of our membership draft in April, **the Member Experience Team is processing more than 1000 donations from members** who elected to give back more than \$60,000 to our Y.
- **Overall donations to our YMCA Community Response Fund now exceed \$600,000.** Thank you to Philanthropy, Executive Directors and all the other team members who continue to make calls to help us with these fundraising efforts.

- **All staff are encouraged to share content being posted on our [Y's social media](#) feeds via their own personal social media accounts.**

The Marketing & Communications team is working hard with team members throughout our Y to provide steady updates about our response to the COVID-19 crisis, so please share early and often!

We're thinking of you

We hope this information has been helpful to you, and please know we continue to keep you and your families in our thoughts and prayers. If you have additional questions or concerns and don't know where to turn, please don't hesitate to reach out to your direct supervisor or area leader for initial guidance.

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