



Concierge Behavior Therapy

Certified PCIT Providers

Setting up for I-PCIT Sessions

Setting up Zoom

- Family must download Zoom or appropriate video conferencing app to all devices prior to session (it is free, and families do not need to create an account).
- Make sure all devices are fully charged before session.
- Click on the link from therapist to join the Zoom session.
 - Make sure to give Zoom permission to access the camera and microphone on the device so the therapist will be able to hear the family.
- If a second caregiver is involved and will be observing, make sure the second caregiver also has the Zoom app downloaded on their phone and also has a headset/earphones available.
 - During coaching with first caregiver, second caregiver will turn off video and audio while observing so child cannot see or hear them and be distracted.

Setting Up Audio

- If using a Bluetooth/wireless headset, make sure to pair the headset with the device BEFORE joining the Zoom session.
 - When joining, select Bluetooth/wireless headset as audio preference.
- To switch from device audio to Bluetooth/wireless audio, click the arrow next to the mute/microphone button, then select the Bluetooth/wireless headset under both microphone and speaker.
- To switch from Bluetooth/wireless audio to device audio, just turn off the Bluetooth/wireless headset.

If needed, some wireless headphones options for IPCIT are:

- <https://www.amazon.com/dp/B085XS92L3/> [amazon.com]
 - <https://www.amazon.com/gp/product/B07TPM3YXH/> [amazon.com]
 - https://www.amazon.com/gp/product/B07RDLBHGC [amazon.com]
 - https://www.amazon.com/gp/product/B07R5QJF48 [amazon.com]
 - <https://www.amazon.com/dp/B088GPNCMR/> [amazon.com]
- If using a separate device (e.g., phone) with a wired headset, join the zoom call by phone.
 - Open the Zoom meeting invite in the email, scroll down, and click “one tap mobile.” It is not necessary to enter a participant ID, just hit the # key when prompted.

Video Placement

- Ensure camera is angled so the therapist can clearly see the parent and the child playing with the toys.