

# FCL DELIVERIES

## IMPORTANT INFORMATION & TIPS

At PFS Global, we aim to make your container delivery and collection as smooth as possible. Here are some important tips to follow when receiving your shipping container:

### 1. PREPARING YOUR DELIVERY LOCATION

- Ensure the delivery site is **safe, clear, and easily accessible** for the truck.
- The container must be placed on **level, stable ground** to avoid movement or damage.
- Allow sufficient **space for the truck to manoeuvre**, especially for side loader or tilt tray deliveries.
- Check for overhead powerlines, trees, or obstructions that may interfere with delivery.
- If delivery is to a driveway or yard, confirm that the surface can support the weight of the truck and container, and any required council permits obtained
- Decide **container door direction**, for easy access and loading/unloading. Remember container is dropped from driver's side of the truck for sideloaders.

Allowance for typical Sideloader Truck



### 2. OPENING YOUR CONTAINER SEAL

- Every shipping container is secured with a **seal** for security and customs purposes.
- **Record the seal number** before breaking it (this may be required for customs or your own records).
- Use a **bolt cutter or grinder** to safely remove the seal. Always wear gloves and eye protection.
- Keep the removed seal with your documentation until unpack is complete.



### 3. DURING AND AFTER UNPACK

- Sweep out all debris (pallet wrap, dunnage, strapping, or product waste) once the container is empty.
- Remove any nails, timber, or packaging that could damage the container.
- Avoid leaving any cargo residue inside — containers must be returned clean and free of debris.
- If container cleaning is not completed, detention or cleaning fees may apply.

### 4. CONTAINER COLLECTION

- Ensure the container is accessible for truck collection at the agreed time.
- Double-check the container is **completely empty, swept clean, and with doors securely closed**.
- If delivery was on a sideloader, ensure there is clear space for the container to be lifted safely.

Following these steps helps you avoid additional charges and keeps your supply chain moving efficiently. For more advice, speak with your PFS Global Account Manager.